

EYEV: Clinical Document Send

Pricing document (G-Cloud 15)

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Contact: support@eyev.health

About this document

This pricing document sets out the usage-based fees for the EYEV: Clinical Document Send cloud software service. All prices are exclusive of VAT.

1. Introduction

A description of the service is included in the accompanying service definition document for EYEV: Clinical Document Send. The service is provided on a usage basis for the prices below, which are exclusive of VAT.

2. Core pricing

Charges are based on measurable usage events recorded by the platform. Usage is typically invoiced monthly in arrears. Any implementation or integration services requested outside the core service can be agreed separately.

Service item	Unit	Price (ex VAT)	Notes
Clinical correspondence delivery to GP clinical system (England)	Per document	£0.05	Charged per document submitted for delivery via print driver, web portal or API.
Patient notifications - SMS (optional)	Per SMS chunk	£0.05	A “chunk” is an SMS segment as charged by the messaging provider; long messages may be split into multiple chunks.
Patient notifications - Email (optional)	Per email chunk	£0.05	A “chunk” is an email unit as charged by the email provider; long messages may be split into multiple chunks.
Patient notifications - NHS App (optional)	Per NHS App chunk	£0.05	A “chunk” is priced as an equivalent SMS segment. Where enabled and available through NHS App capabilities, subject to NHS approvals and onboarding.

Pricing assumptions

- All prices are exclusive of VAT.
- Volumes can be aggregated at buying organisation level unless otherwise agreed in the call-off contract.
- The buyer is responsible for the content and clinical appropriateness of correspondence and patient communications.

- Delivery is subject to the availability of national services and configured endpoints.

3. Rate card (optional)

Where buyers require services outside the core usage charges (for example bespoke configuration, integrations, data mapping or additional training), these can be provided and agreed through the call-off contract using the day rates below.

Role	Standard day rate (ex VAT)
Digital Health Consultant	£1,100
Software Architect	£900
Software Developer	£800