

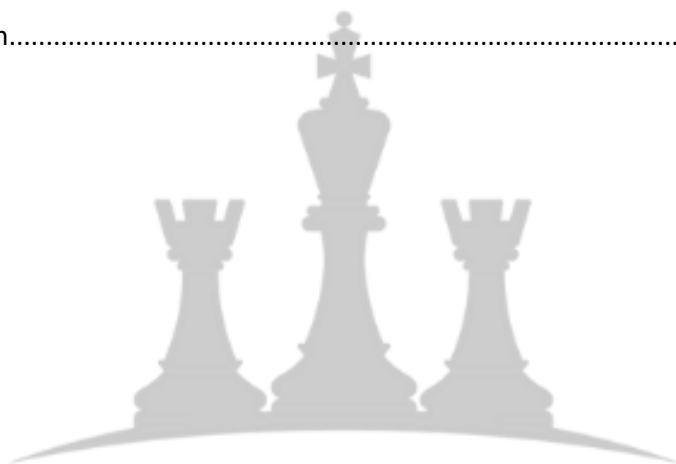
Pricing Model



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SERVICE PRICING

This document sets out the pricing for **Software as a Service (SaaS)**, provided by **JSBC Labs** under the G-Cloud framework.

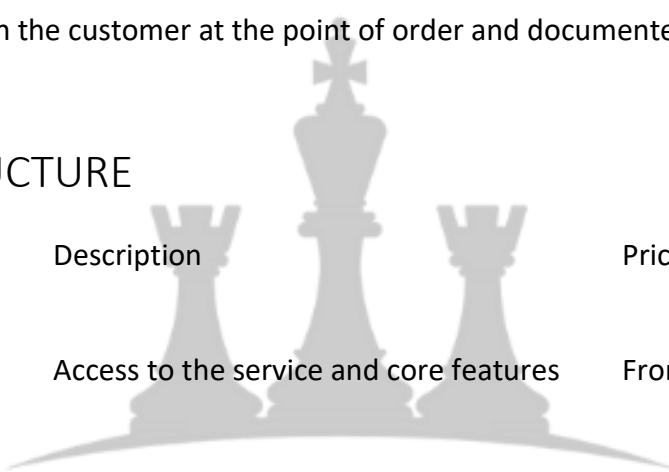
All prices are **exclusive of VAT**.

PRICING MODEL

Pricing is based on a **subscription model** and varies depending on usage, configuration, and support requirements.

Pricing is agreed with the customer at the point of order and documented in the G-Cloud call-off contract.

PRICING STRUCTURE



Item	Description	Price
Core service subscription	Access to the service and core features	From £300 per month
User licences	Per named or active user (if applicable)	From £75 per user per month
Configuration / onboarding	Initial setup and configuration (optional)	From £2000 (one-off)
Support	Standard support included	Included
Additional services	Bespoke configuration, data migration, or integrations	From £50 per hour

PAYMENT TERMS

- Invoicing frequency: Monthly or annually (as agreed)
- Payment terms: 30 days from invoice date
- No minimum contract length unless agreed at order stage

DISCOUNTS

No discounts are offered for educational organisations or other buyer types.

All customers are charged in accordance with the pricing set out in this document.

FREE TRIALS

Free trials are **not provided** as standard.

PRICE CHANGES

Prices are fixed for the duration of the agreed contract term.

Any changes to pricing will only apply to new contracts or renewals.

ADDITIONAL INFORMATION

All pricing is provided in accordance with G-Cloud framework rules.

There are **no hidden costs**.