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A stylized illustration of a laptop screen is located on the right side of the slide. The screen is white and contains the title and subtitle text. The laptop itself is represented by a thin black border and a light gray base.

SERVICE DEFINITION

Infrastructure Monitoring

INTRODUCTION

Decillion Digital delivers real-time infrastructure monitoring and logging across servers, networks, and cloud services using scalable data collectors. Our full-stack observability solutions, powered by Splunk, provide complete visibility into system health and security. This enables proactive troubleshooting, regulatory compliance, and efficient capacity planning—ensuring resilient, high-performing operations.

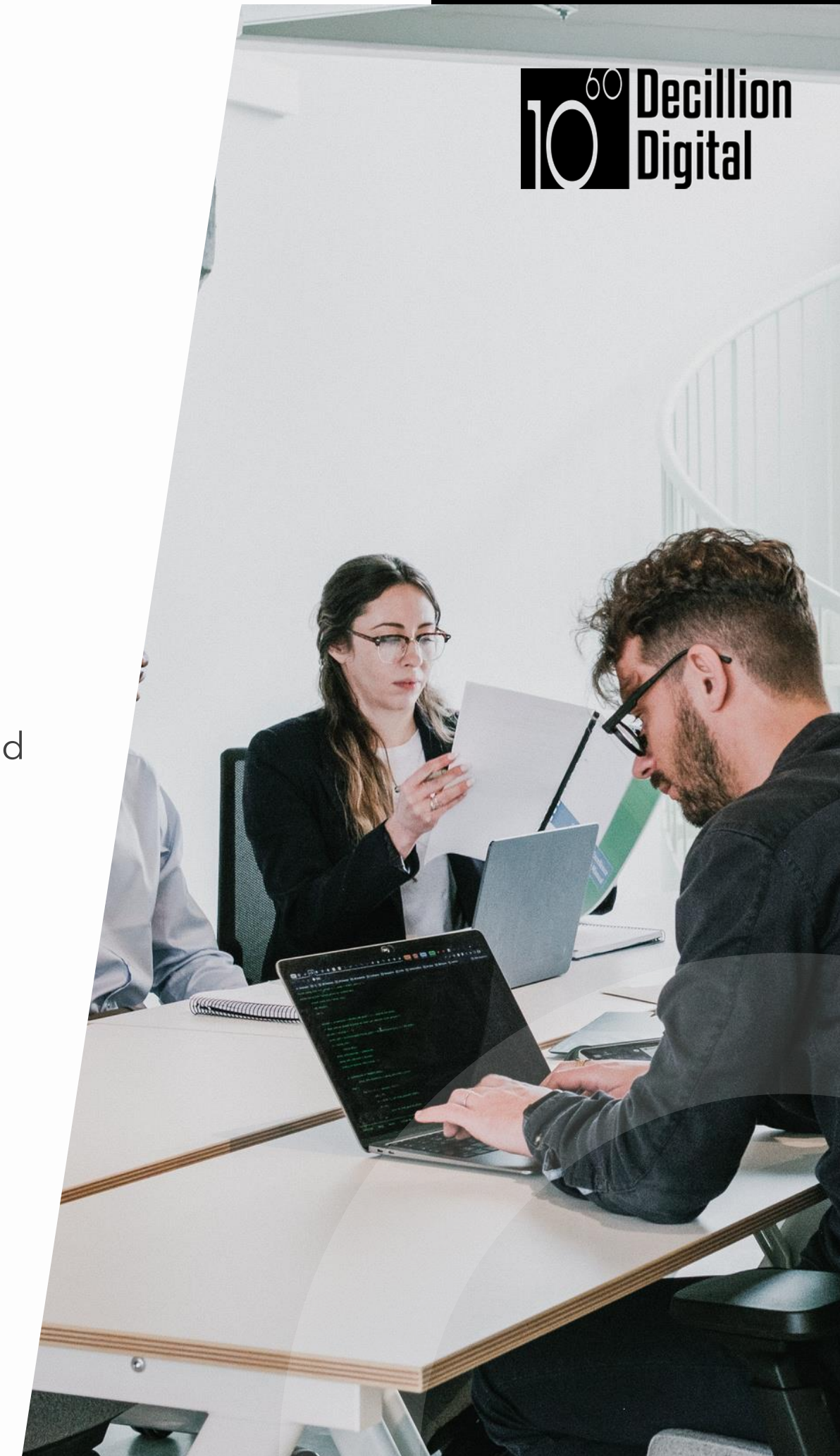
SERVICE FEATURES

- Enable real-time monitoring to maintain optimal performance and service availability.
- Deliver rapid alerting to flag issues and anomalies before they impact users.
- Centralise logging from diverse systems for unified visibility and faster diagnosis.
- Provide clear visualisations of infrastructure metrics and log data for actionable insights.
- Integrate seamlessly with Prometheus, Nagios, and incident-management platforms.
- Offer intelligent monitoring across both on-premise and cloud environments.
- Support operations through dedicated, UK-based contact centres.
- Trigger proactive alerts using dynamic, behaviour-based thresholds.
- Utilise security-vetted staff to ensure safe handling of sensitive environments.
- Drive continuous service improvement based on operational insights and experience.

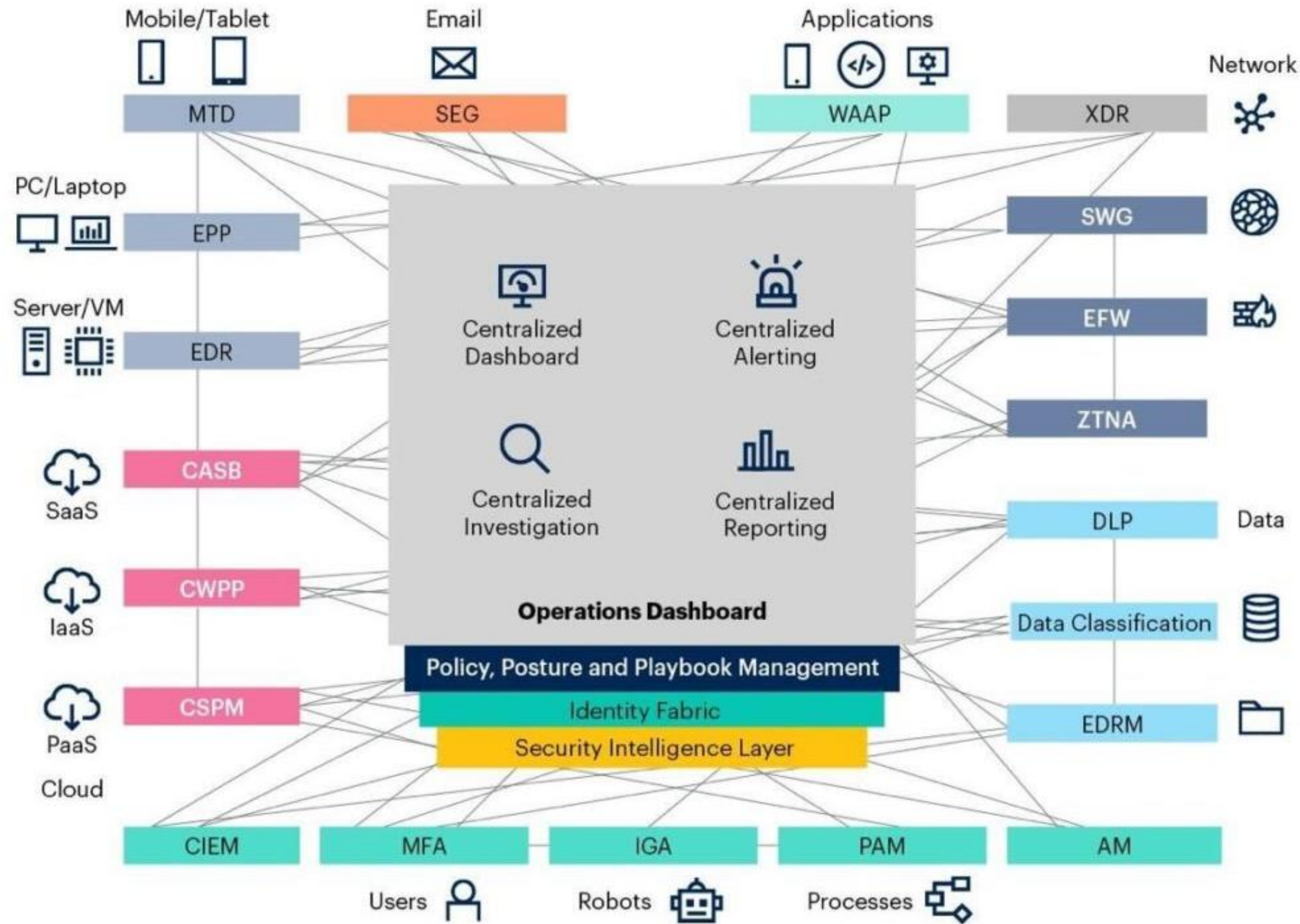


SERVICE BENEFITS

- Gain real-time visibility into overall system health, performance, and security posture.
- Use customisable dashboards to enable proactive detection of issues and anomalies.
- Optimise infrastructure utilisation and improve capacity planning with data-driven insights.
- Support compliance and enforce security policies through continuous monitoring.
- Correlate logs and metrics to accelerate root-cause analysis and reduce resolution times.
- Streamline and automate incident-response workflows across teams.
- Monitor complex estates consistently with centralised oversight across multi-cloud environments.
- Automate log collection, aggregation, and archival for operational efficiency.
- Reduce outages and downtime through proactive, estate-wide observability.
- Increase operational efficiency by automating routine tasks and adopting shift-left practices.



SOLUTION APPROACH



ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

