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SERVICE DEFINITION

M365 Managed Service

INTRODUCTION

Decillion Digital delivers end-to-end Microsoft 365 managed services through a UK-based team. We provide secure, user-focused lifecycle support—from setup and hybrid integration to decommissioning—ensuring compliant, efficient management and maximum productivity from your digital workplace investment.

SERVICE FEATURES

- ITIL-aligned service desk supporting Microsoft 365
- End-to-end lifecycle management, including secure decommissioning
- UK-based service desk with a self-service support portal
- Full administration of Microsoft 365 applications
- Configuration and optimisation of collaboration tools
- Implementation of security and compliance best practices
- Data protection, backup, and disaster recovery
- Proactive evergreen updates and roadmap planning
- Managed user onboarding and offboarding
- Technical design authority for the Microsoft 365 service



SERVICE BENEFITS

- Higher productivity through more efficient ways of working
- Stronger security to protect sensitive information
- Optimised licence usage for improved cost efficiency
- Reduced operational load on internal IT teams
- Enhanced collaboration and teamwork capabilities
- Proactive monitoring to minimise downtime
- Ongoing compliance with industry regulations
- Scalable services that grow with the organisation
- Access to expert guidance from certified specialists
- Future-ready environments maintained through regular updates



SOLUTION APPROACH



ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

