



www.decilliondigital.com | pmo@decilliondigital.com | +44 (0) 744 829 0935

SERVICE DEFINITION

Managed Services

INTRODUCTION

Decillion Digital delivers comprehensive Managed Cloud Services through strategic partnerships with AWS, Microsoft, and Google. Our UK-based and nearshore teams provide 24/7 architectural support and infrastructure operations, ensuring robust security, full compliance, and seamless crisis management. We optimise cloud performance and resilience for central government departments and local organisations, enabling secure, scalable, and efficient IT environments.

SERVICE FEATURES

- Provide strategic guidance and prioritisation to maximise cloud value and performance.
- Conduct assessments of existing cloud environments with a focus on identifying cost-saving opportunities.
- Perform architectural gap analyses to define and align with target-state architectures.
- Review compliance against established cloud governance and regulatory frameworks.
- Deliver 24/7 monitoring, alerting, and operational oversight through our Managed Service.
- Offer fully managed cloud platform services covering administration, optimisation, and support.
- Enable Zero-Touch ticket resolution and automated self-healing to improve service uptime.
- Embed social-value initiatives and low-carbon practices into cloud operating models.
- Provide expert support for modernising legacy applications and migrating them to cloud-optimised architectures.
- Offer flexible SLAs tailored to each organisation's operational and regulatory needs.



SERVICE BENEFITS

- Provide strategic guidance for transitioning to fully managed cloud services.
- Deliver continuous 24/7 monitoring and oversight of cloud environments.
- Ensure optimal infrastructure configuration to achieve peak performance and reliability.
- Increase ROI through collaborative engagement with shared cloud experts.
- Modernise applications with updated tools, architectures, and delivery strategies.
- Offer flexible migration approaches tailored to a wide range of workloads and systems.
- Embed social-value commitments and sustainability principles into cloud operations.
- Provide access to Agile, DevOps, and automation expertise for accelerated delivery.
- Reduce operational costs with customised managed-service models.
- Deliver technology-agnostic solutions aligned to each client's preferred platforms and needs.



SOLUTION APPROACH



ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

