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SERVICE DEFINITION

**Charles River development
Support**

INTRODUCTION

End-to-end Charles River IMS support on Microsoft Azure, from onboarding to BAU. Provides architecture assurance, analytics-led resilience, access controls and secure runbooks. Covers change and release, proactive health checks, capacity planning, and rapid issue resolution, enabling predictable performance and compliant investment operations.

SERVICE FEATURES

- Cloud-based, open architecture for investment management workflows.
- Built on Microsoft Azure for global delivery and agility.
- High-performance scaling for large transaction volumes.
- Predictive and prescriptive analytics for availability and resilience.
- On-demand provisioning to preview and test capabilities safely.
- Robust security infrastructure supported by State Street resources.
- Cloud-native, AI-enabled data management via Alpha Data Platform.
- Snowflake-powered unified environment to capture, curate, distribute data.
- Interoperable partner ecosystem for data, analytics, apps, venues.
- Public APIs integrate custodians, algos, accounting, post-trade, regulatory tools.

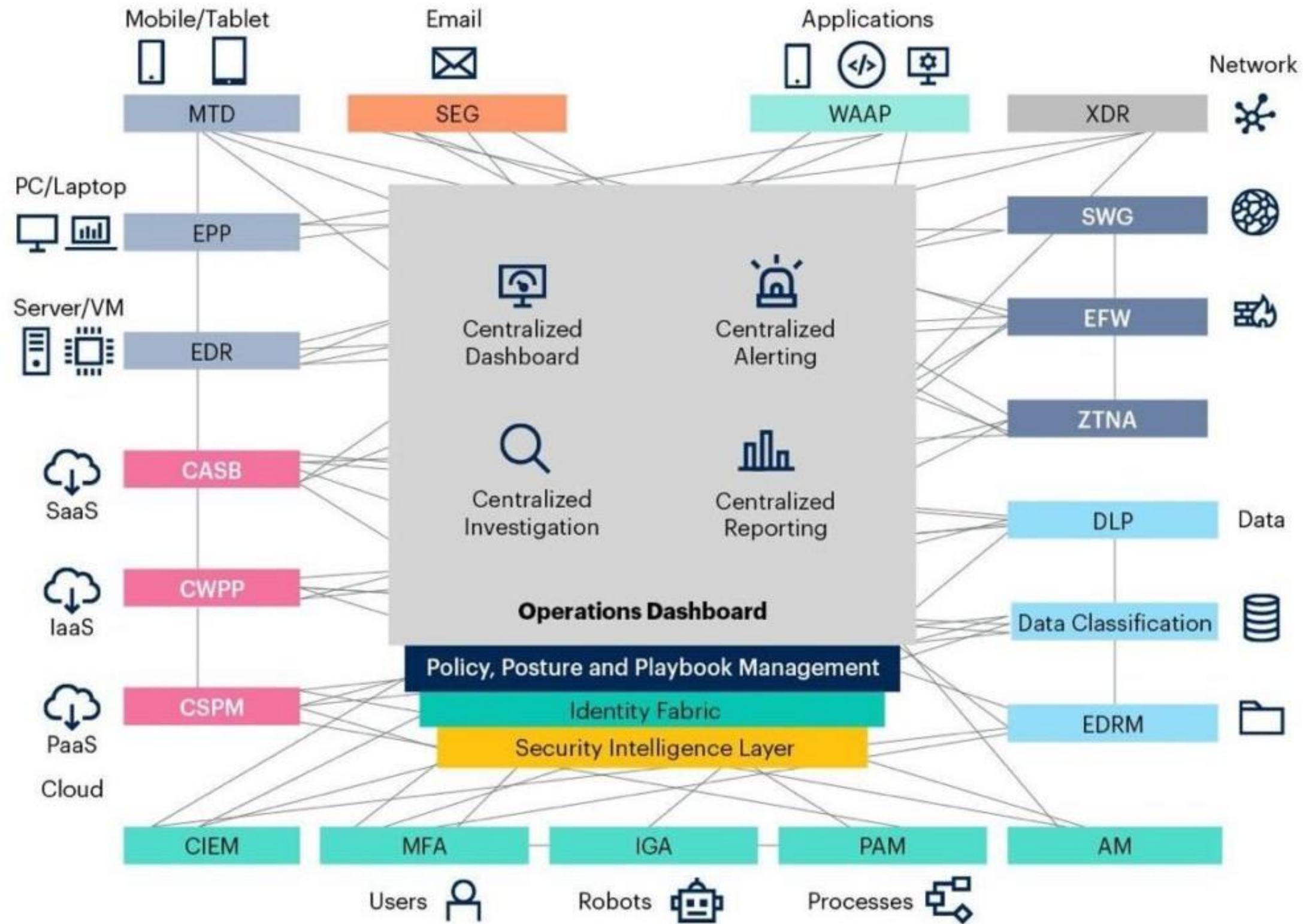


SERVICE BENEFITS

- Streamlines operations while managing costs and risk.
- Maintains speed and reliability at high transaction volumes.
- Improves availability and resilience across market conditions.
- Enables faster innovation via safe previewing and testing.
- Strengthens security, integrity, and protection against unauthorized access.
- Provides unified, curated data to power investment decisions.
- Reduces operational burden through outsourced 24/7 data operations.
- Accelerates onboarding of third-party data, analytics, and apps.
- Supports growth across geographies, asset classes, and acquisitions.
- Improves agility to adapt to unforeseen global events.



SOLUTION APPROACH



ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

