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SERVICE DEFINITION
Robotic Process Automation

INTRODUCTION

DECILLION offers end-to-end Robotic Process Automation (RPA) and Intelligent Automation services, integrating advanced AI and Machine Learning technologies. From strategic planning to execution and support, we optimize your processes for enhanced efficiency and a competitive advantage. Trust us to guide your automation journey comprehensively.

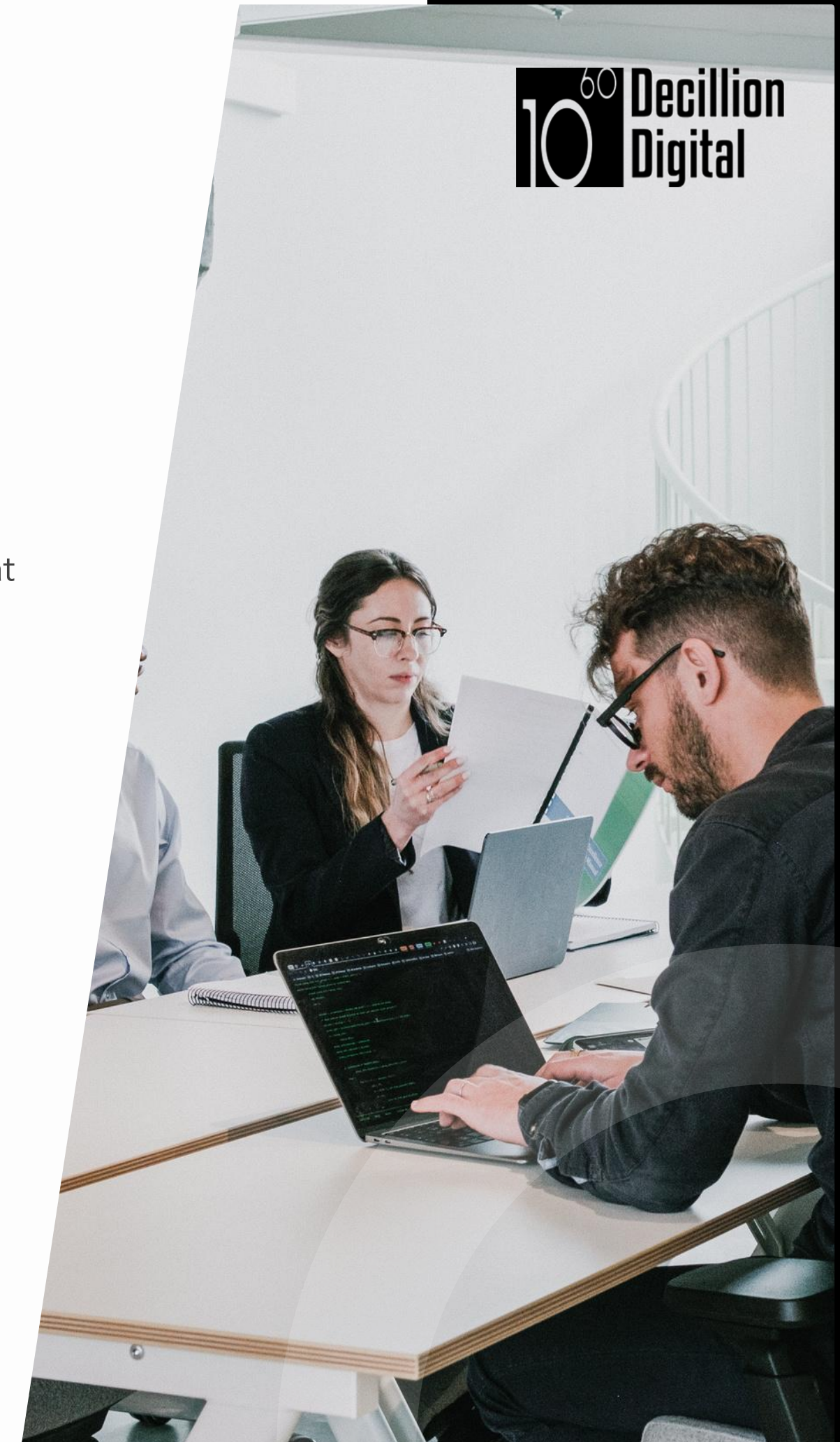
SERVICE FEATURES

- Opportunity Identification through Process Assessment
- Tailored Design and Development of RPA Solutions
- Integration and Orchestration with Existing Systems
- Implementations Across Major RPA Platforms
- Rigorous Testing for Security and Reliability
- Flexible Deployment in Cloud and On-Premise Environments
- Capability Development and Strategic Enablement for Various Sectors
- Delivery of RPA Projects Using a Tested Methodology
- Continuous Support and Maintenance Post-Implementation
- Independent Selection of RPA Technologies from Top Vendors



SERVICE BENEFITS

- Enhanced cost efficiency through application consolidation and flexible commercial strategies
- Robust security measures and compliance with established GDS service design principles
- Continuous application performance monitoring with proactive issue prevention
- Rapid response and quicker resolution of issues
- Expanded access to major cloud platforms including Microsoft Azure, AWS, Oracle, and RedHat
- Availability of extensive support network, including over 2000 engineers, with adaptable support hours
- Customizable service agreements with tailored SLAs and VLAs
- Ongoing improvements and innovation through DevSecOps and a digital-first approach
- Strategic relationships with leading technology providers and effective knowledge transfer
- Scalability and adaptability in services and commercial arrangements to support business growth



DELIVERING EXCELLENCE

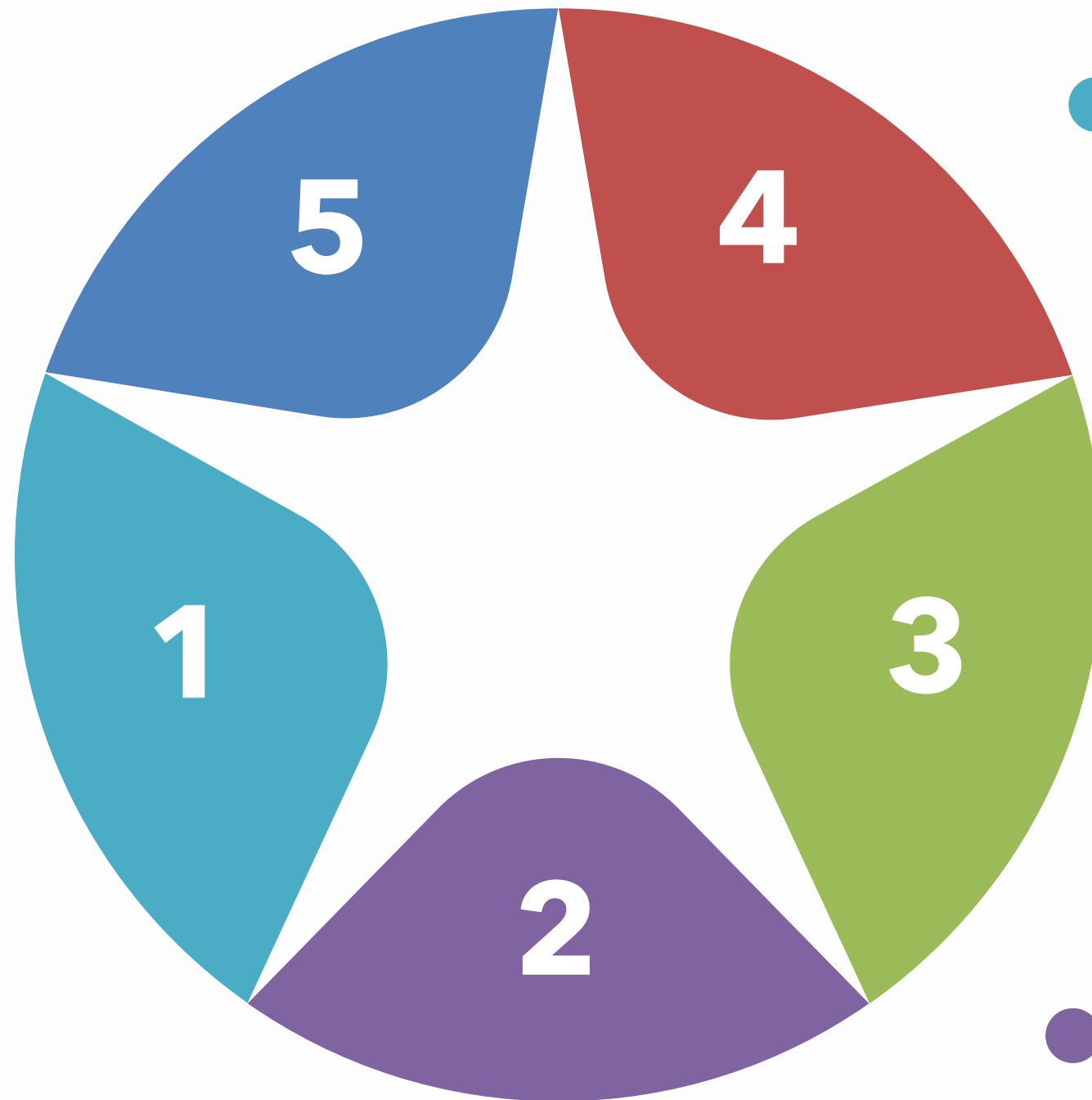


Our approach is designed to facilitate a smooth and collaborative experience during the RPA implementation process. We prioritize effective communication, transparency, and strict adherence to project timelines to ensure successful outcomes.

- **Project Initiation:** We start with a kickoff meeting upon project engagement, involving key stakeholders from both our teams. During this session, we establish project goals, define roles and responsibilities, and set clear timelines and deliverables.
- **Requirement Gathering and Analysis:** In close collaboration with your subject matter experts, we gather and meticulously analyze all necessary requirements. This detailed documentation helps ensure that all parties are aligned with your business objectives and expectations.
- **Agile Development Methodology:** Our agile development strategy allows for iterative progress through regular sprint planning, daily stand-ups, and retrospective meetings. This method supports continuous improvement and adaptability throughout the project's lifecycle.
- **Progress Tracking and Reporting:** We maintain open lines of communication by providing regular progress updates. These reports detail project milestones, potential risks, and issues as they arise, keeping you fully informed and involved in decision-making.
- **Change Management:** Understanding the impact of RPA on existing processes, we implement robust change management strategies. Our approach focuses on thorough communication, training, and user adoption techniques to minimize resistance and maximize the benefits of automation.
- **Quality Assurance and Testing:** Our quality assurance team performs extensive testing at each project phase. This includes functional, regression, and user acceptance testing to ensure the RPA solution meets your needs and integrates seamlessly with existing systems.
- **Deployment and Post-Deployment Support:** We carefully plan and execute the deployment, working closely with your team to ensure minimal disruption. Post-deployment, we provide extensive support to address any issues promptly and ensure a smooth transition.
- **Training and Knowledge Transfer:** We offer comprehensive training and knowledge transfer to your team to ensure they are well-equipped to manage and maintain the RPA solution. This empowers your staff to fully leverage the automation capabilities.
- **Ongoing Support and Maintenance:** Our commitment extends beyond deployment, with ongoing support and maintenance to ensure the RPA solution continues to deliver optimal performance.

This comprehensive approach not only secures a successful RPA implementation but also empowers your team to fully utilize the new system's capabilities in the long term.

APPROACH TO DESIGN



User Insights

We place the user at the heart of everything we do. Through extensive user research, we ensure our solutions align perfectly with user expectations from the very beginning.

Rapid Concept Development

We adopt the philosophy of 'think big, build small. Through continuous iteration, we craft innovative and sustainable products that meet modern challenges.

Early Product Launch

Our goal is to move from concept to product quickly, delivering early and tangible benefits to users, which creates a productive feedback loop for further refinement.

Agile Working

Rooted in agile principles, our workflow incorporates Government Digital Service (GDS) practices to enhance speed and precision in our project delivery.

Lean Experiments

Acknowledging the unpredictability of technology development, we conduct lean experiments that allow us to take smart risks and innovate ahead of market trends.

ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

