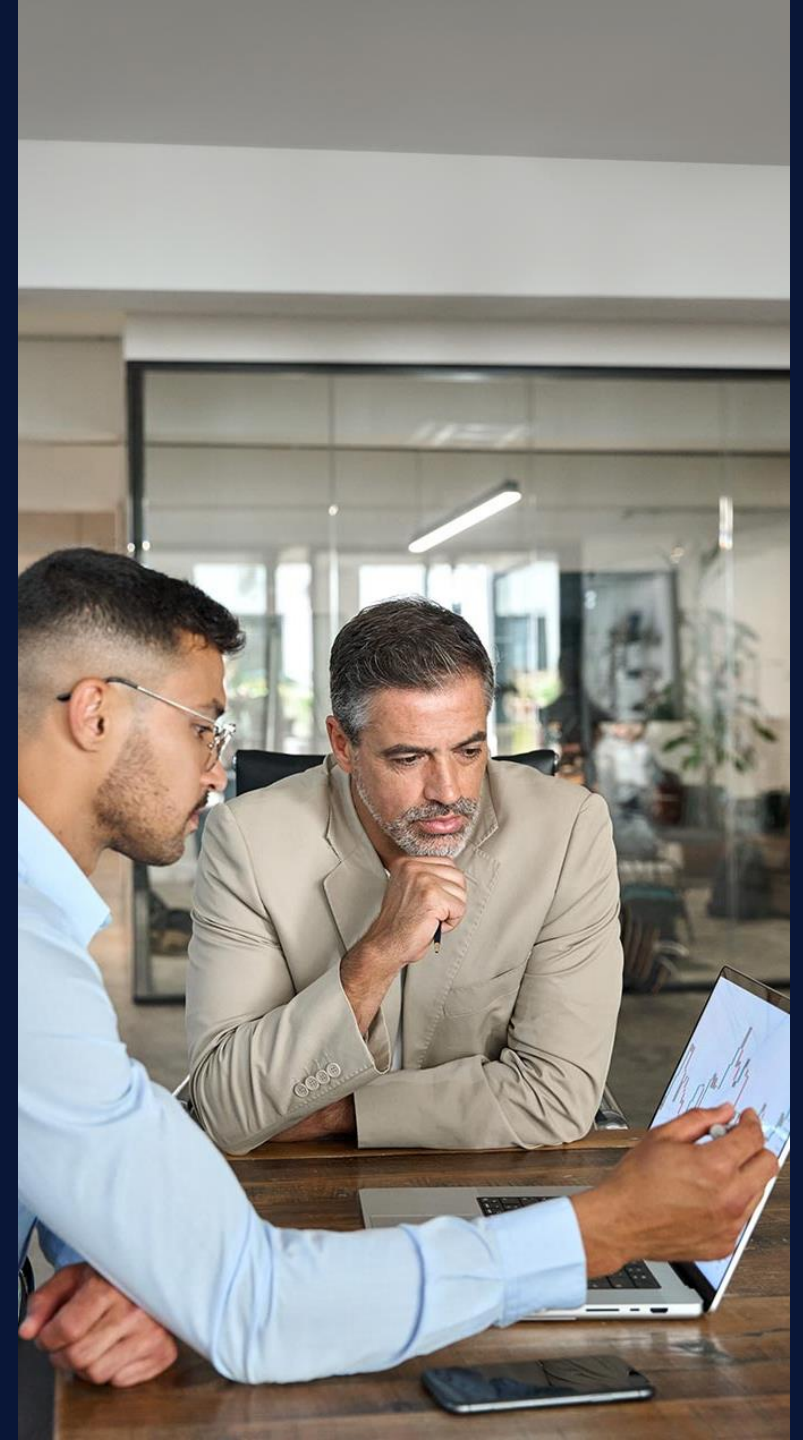


HE Systems Integration Delivery

Higher Education Systems Integration
Delivery (Student Systems, Data and Cloud)





G-Cloud Service



Who we are

Service definition

Features

Benefits

Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

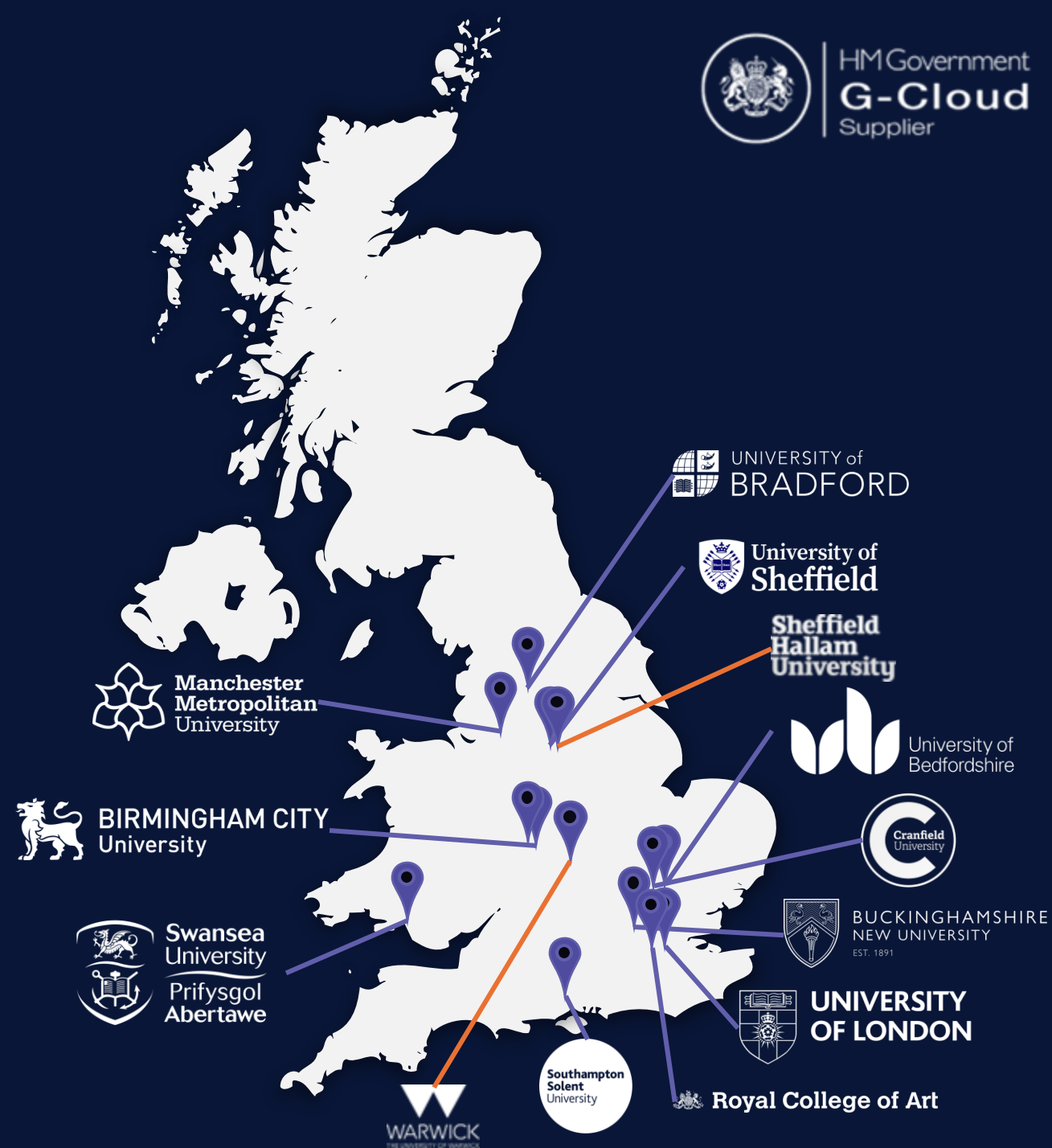
Specialists in transforming

 **Strategy**

 **Data**

 **Delivery**

 **Change**



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



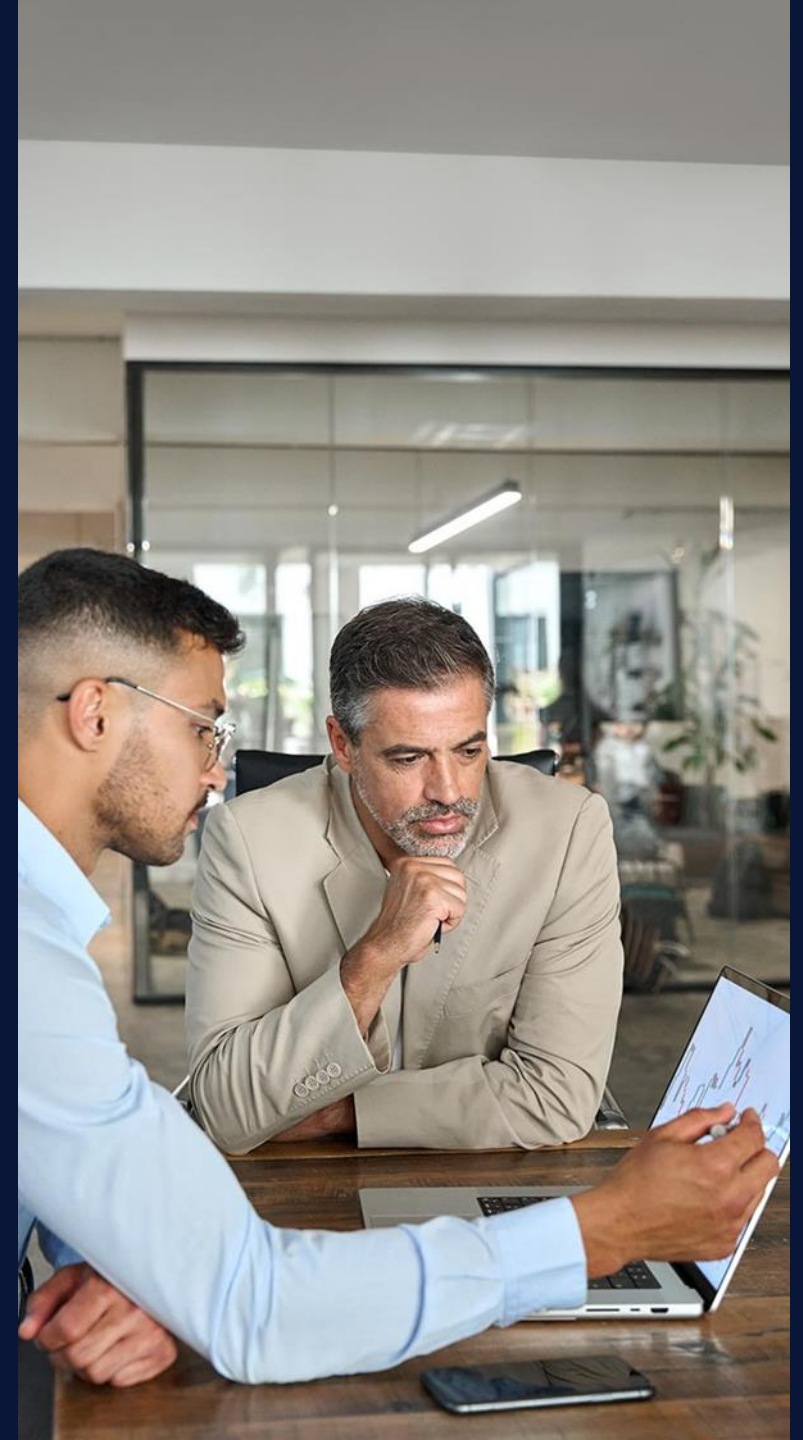
HE Systems Integration Delivery

We provide higher education systems integration delivery, helping universities connect student systems and core platforms reliably and securely.

We support discovery and interface cataloguing, requirements definition, and target integration design using standard patterns such as APIs, messaging and event-based workflows.

We deliver integration build oversight and assurance, test planning and defect management, plus operational controls including monitoring, logging, runbooks and support handover.

Our approach reduces point-to-point complexity, improves data quality and timeliness, and creates sustainable integration capability.



Features

01

Integration delivery for higher education systems and data platforms.

02

Interface catalogue creation and integration requirements definition workshops.

03

Integration architecture design using API, message and event patterns.

04

API specification, versioning, security and management guidance.

05

Messaging and event-stream design for reliable asynchronous integrations.

Features

06

Integration build oversight, assurance and technical design reviews.

07

Test planning, environments coordination and defect triage support.

08

Operational controls: monitoring, logging, alerting and runbooks.

09

Data mapping, transformation rules and reconciliation guidance.

10

Documentation, knowledge transfer and transition into BAU support.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Improved security through consistent authentication and access controls.

04

Faster delivery through clear requirements and reusable approaches.

01

Reduced point-to-point complexity through standard integration patterns.

02

More reliable integrations with monitoring, alerts and runbooks.

05

Better data timeliness and quality across connected systems..

06

Reduced operational effort through standardised logging and support processes.

07

Improved traceability for troubleshooting and audit purposes.

08

Lower delivery risk via design assurance and structured testing.

09

Improved scalability for future integrations and increased volumes.

10

Sustainable integration capability through documentation and knowledge transfer.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



HM Government
G-Cloud
Supplier



UNIVERSITY of
BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

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