

Higher Education AI Support

Higher Education AI Strategy, Governance and Implementation Support



HM Government
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G-Cloud Service



Who we are

Service definition

Features

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Why PACT Solutions

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Next steps



Digital Transformation for Higher Education

Specialists in transforming



Strategy



Data



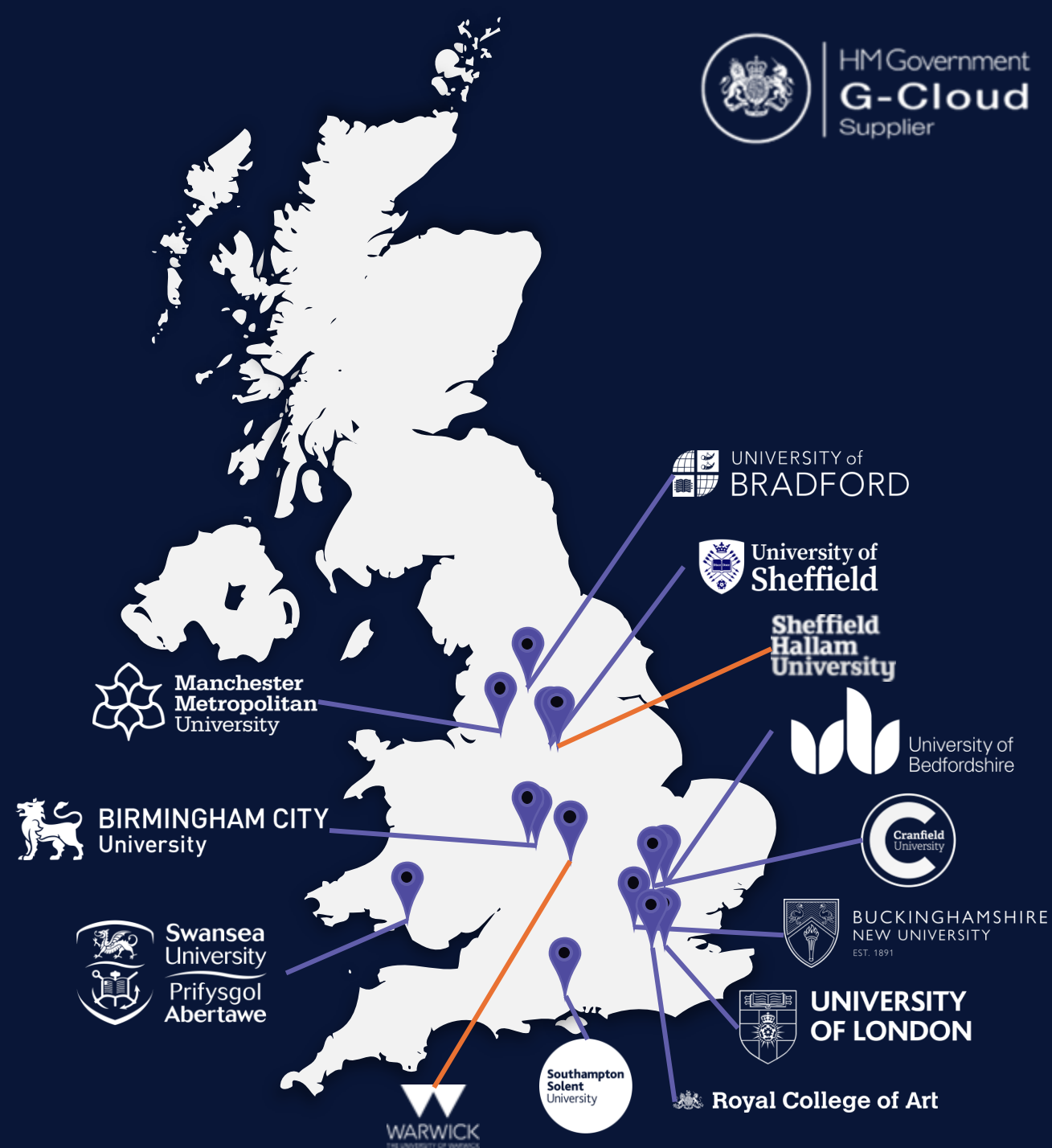
Delivery



Change



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Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



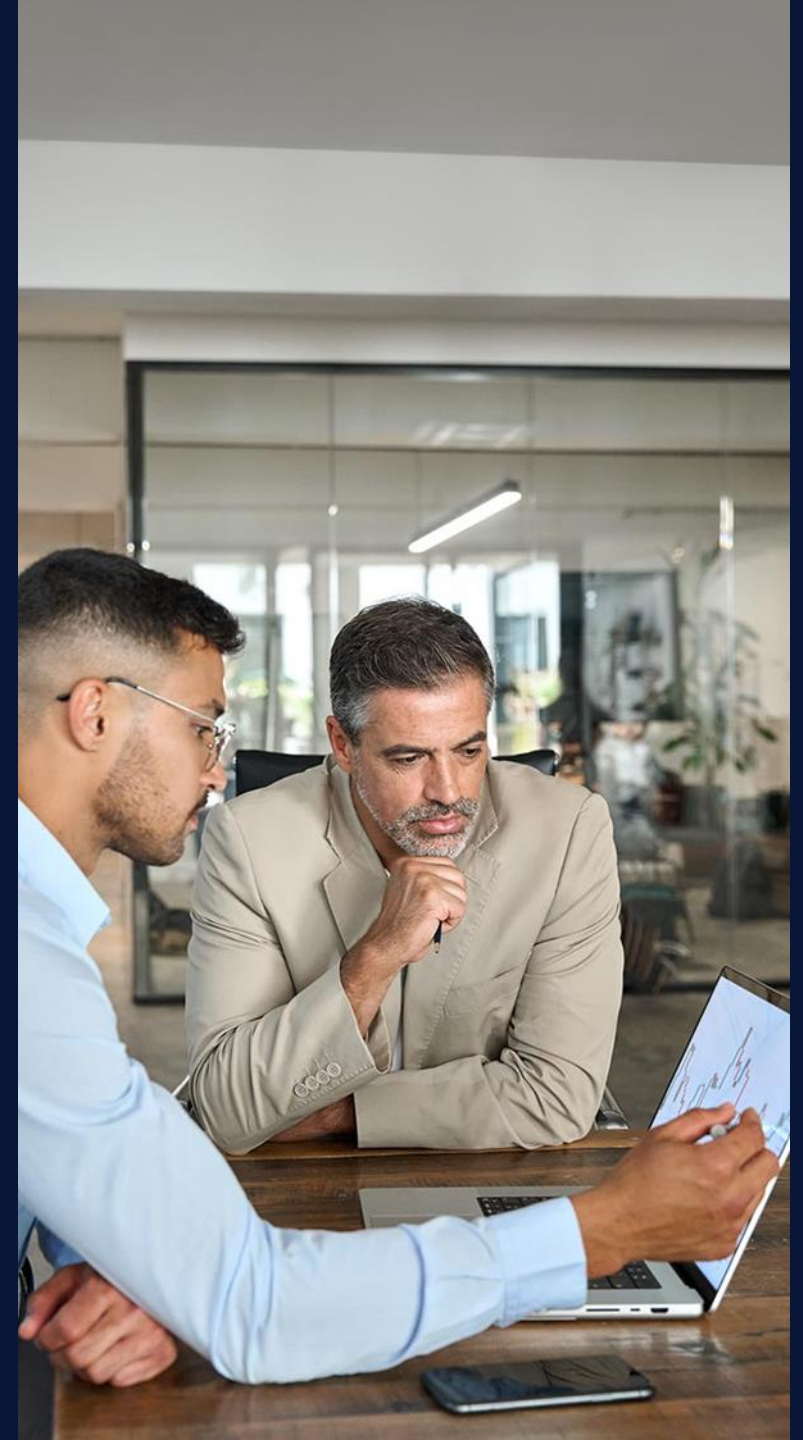
Higher Education AI Support

We provide higher education AI strategy, governance and implementation support, helping universities adopt AI safely, responsibly and with measurable value.

We identify and prioritise use cases (including generative AI), assess data readiness and constraints, and define a practical roadmap covering people, process, data and technology.

We establish responsible AI governance, including risk, security, privacy, model oversight and assurance, and support vendor evaluation and solution design.

We support pilots, implementation and adoption, producing clear artefacts, controls and handover so capability is sustainable in BAU.



Features

01

AI strategy and roadmap aligned to institutional priorities.

02

Use case discovery, prioritisation and value assessment workshops.

03

Data readiness assessment: quality, access, governance and lineage.

04

Responsible AI governance: risk, ethics, privacy and oversight.

05

Security and compliance alignment for AI-enabled solutions.

Features

06

Vendor evaluation, procurement support and solution selection.

07

Architecture and implementation support for AI and GenAI solutions.

08

Pilot design, success measures, testing and iteration approach.

09

Adoption planning, training and change support for end users.

10

Documentation, controls, runbooks and transition into BAU support.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Reduced risk through responsible AI governance and assurance controls.

04

Improved data foundations supporting trustworthy AI outcomes.

01

Clear AI direction through an achievable, prioritised roadmap..

02

Faster realisation of value through targeted, high-impact use cases.

05

Better compliance through aligned privacy, security and oversight.

06

More effective procurement through structured vendor evaluation and selection.

07

Higher adoption through training, engagement and practical enablement.

08

Reduced rework through defined success measures and controlled pilots.

09

Improved confidence through transparent decision-making and documented controls.

10

Sustainable capability through handover and embedded BAU practices.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



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BRADFORD



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NEW UNIVERSITY
EST. 1891



Manchester
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University



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Learn more

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