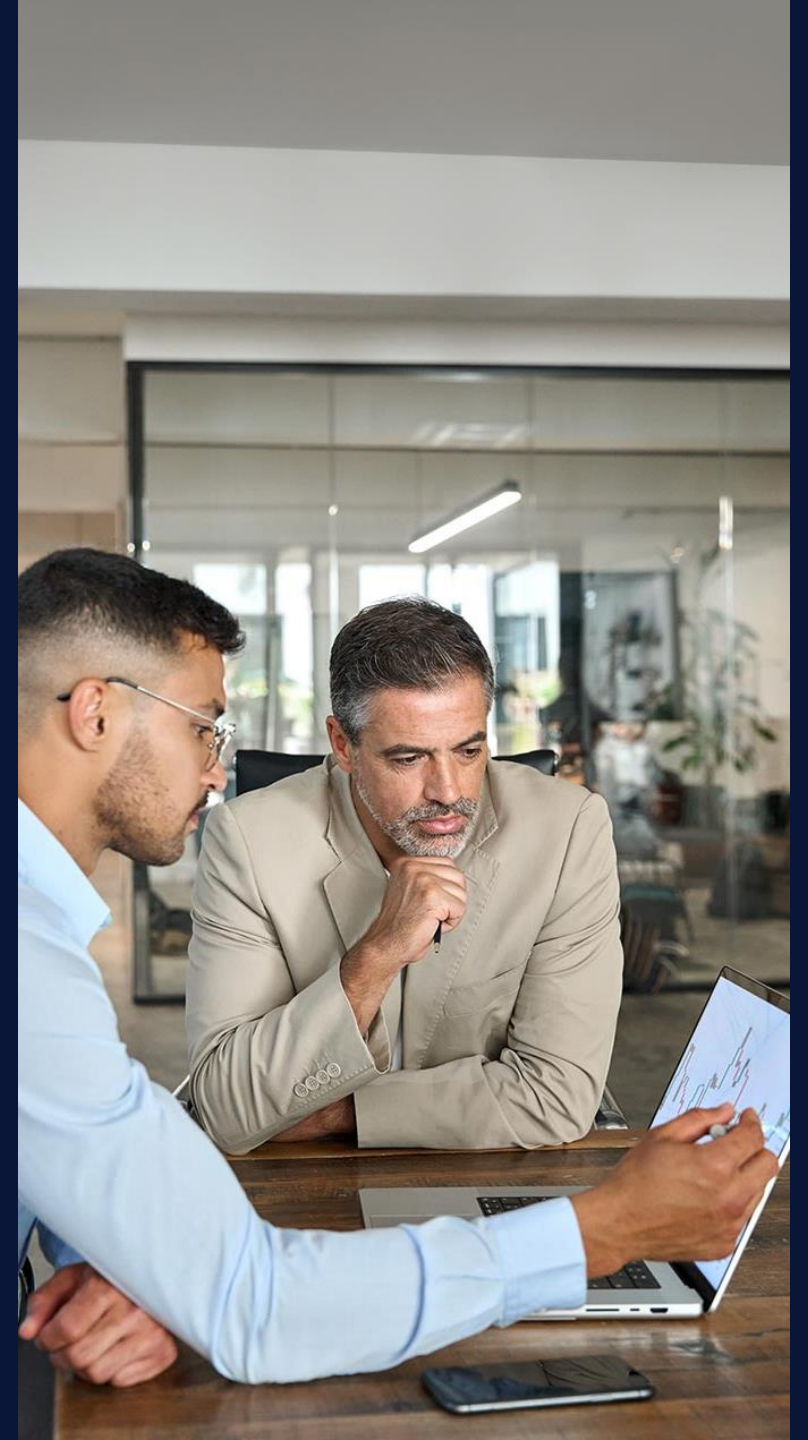


Programme & Project Management

Higher Education Programme and Project Management for Transformation and Technology Change





G-Cloud Service



Who we are

Service definition

Features

Benefits

Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

Specialists in transforming



Strategy



Data



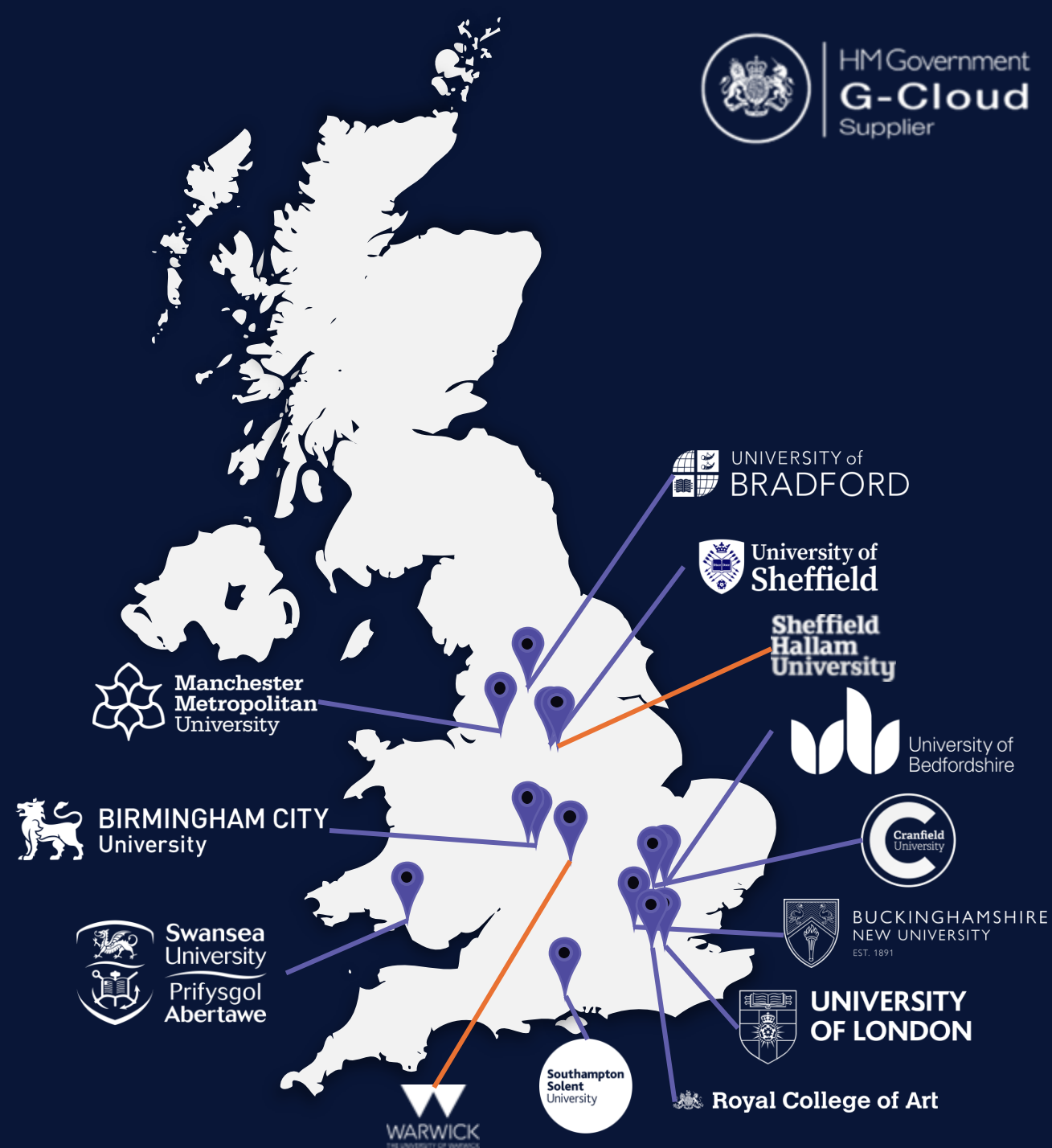
Delivery



Change



HM Government
G-Cloud
Supplier



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



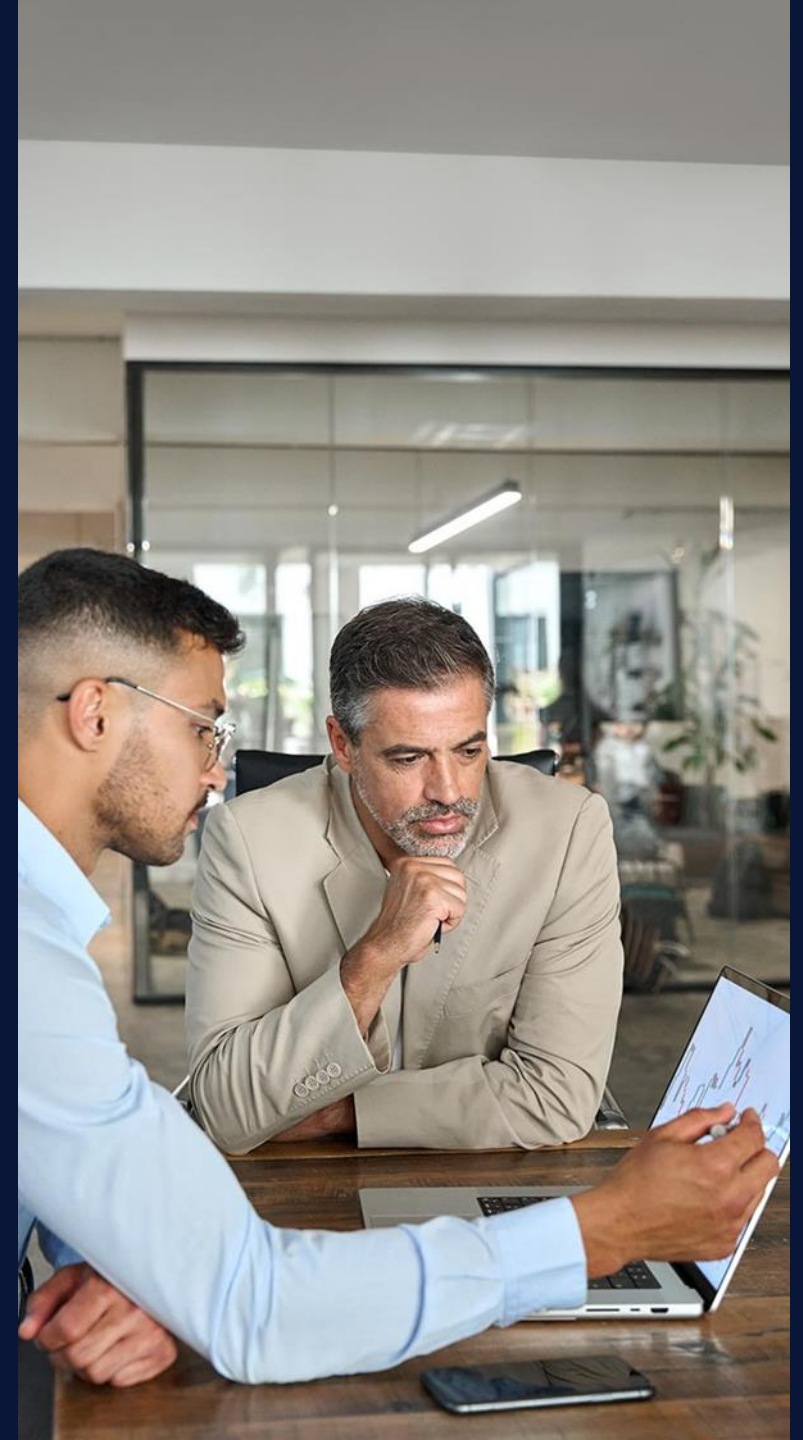
Programme & Project Management

We provide higher education programme and project management for transformation and technology change.

We establish effective governance and delivery controls, including mobilisation, integrated planning, RAID, change control, stakeholder engagement, reporting and delivery assurance.

We coordinate internal teams and third-party suppliers, maintain clear decision logs and escalation routes, and support readiness for key milestones such as cutover and go-live.

We work agile, waterfall or hybrid to suit your environment, and the demands of the project, from recovery through to handover and transition to business-as-usual.



Features

01

Programme and project leadership for higher education transformation portfolios.

02

Mobilisation, governance and PMO set-up with clear decision forums.

03

Integrated planning and scheduling across workstreams, milestones and dependencies.

04

RAID management, escalation and mitigation for delivery risks.

05

Business case, options appraisal and investment justification support.

Features

06

Benefits definition, tracking and realisation reporting to stakeholders.

07

Supplier and vendor management, including performance and deliverables.

08

Delivery assurance, quality controls and independent checkpoint reporting.

09

Senior stakeholder engagement, communications planning and alignment facilitation.

10

Agile, waterfall or hybrid delivery methods tailored to your context.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Improved schedule predictability and control of scope and change.

04

Better value delivery through tracked benefits and outcomes focus.

01

Faster, clearer decisions through effective governance and reporting.

02

Reduced delivery risk via proactive RAID and dependency management.

05

Stronger supplier performance through structured oversight and accountability.

06

Lower cost of rework by improving quality and assurance.

07

Greater internal capability through embedded ways of working.

08

Improved stakeholder confidence through transparent status, risks and issues.

09

Smoother handover and transition into business-as-usual operations.

10

Higher likelihood of success for complex transformation and technology change.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



HM Government
G-Cloud
Supplier



UNIVERSITY of
BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

pact-solutions.co.uk