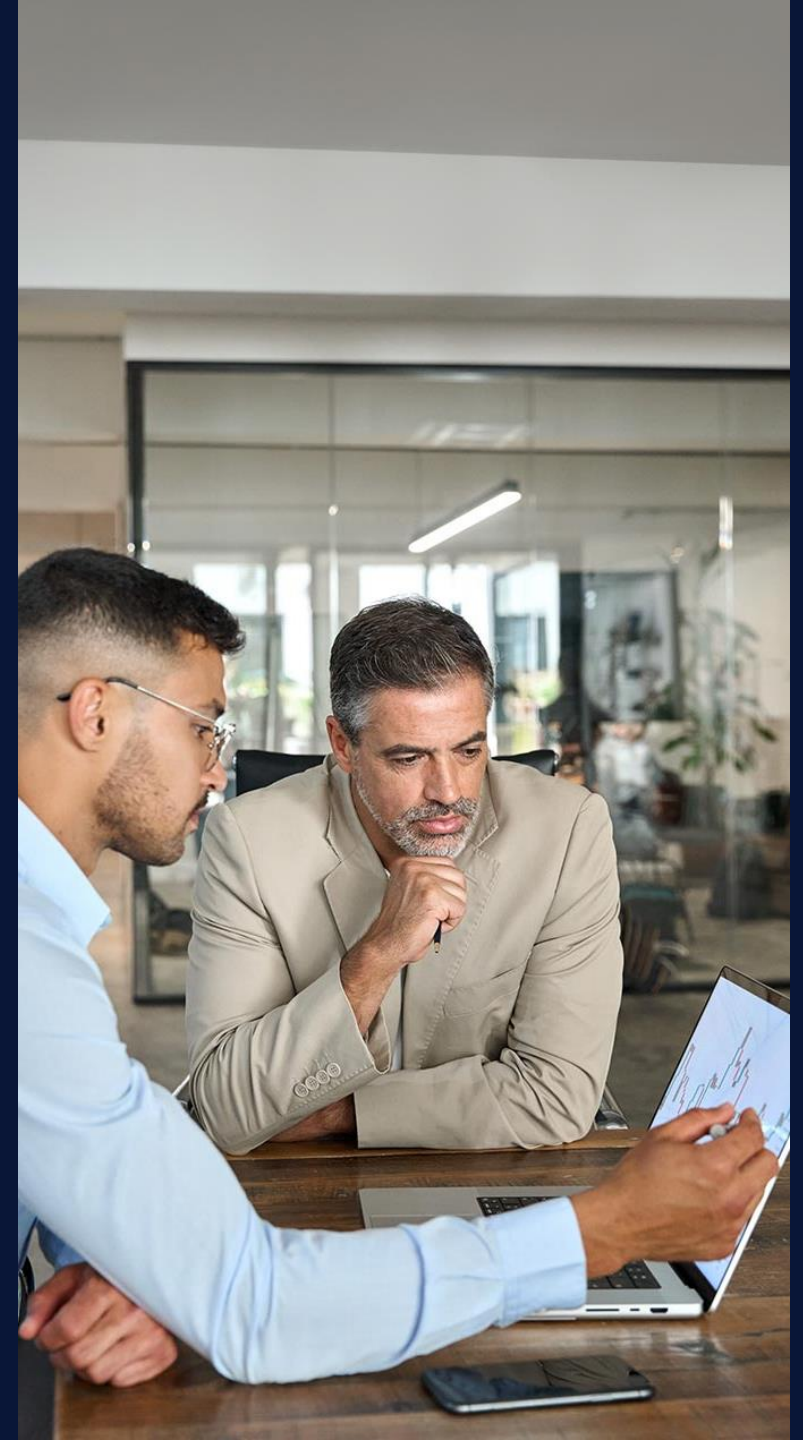


Tribal SITS Consultancy

Tribal SITS Consultancy (Higher Education)





G-Cloud Service



Who we are

Service definition

Features

Benefits

Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

Specialists in transforming



Strategy



Data



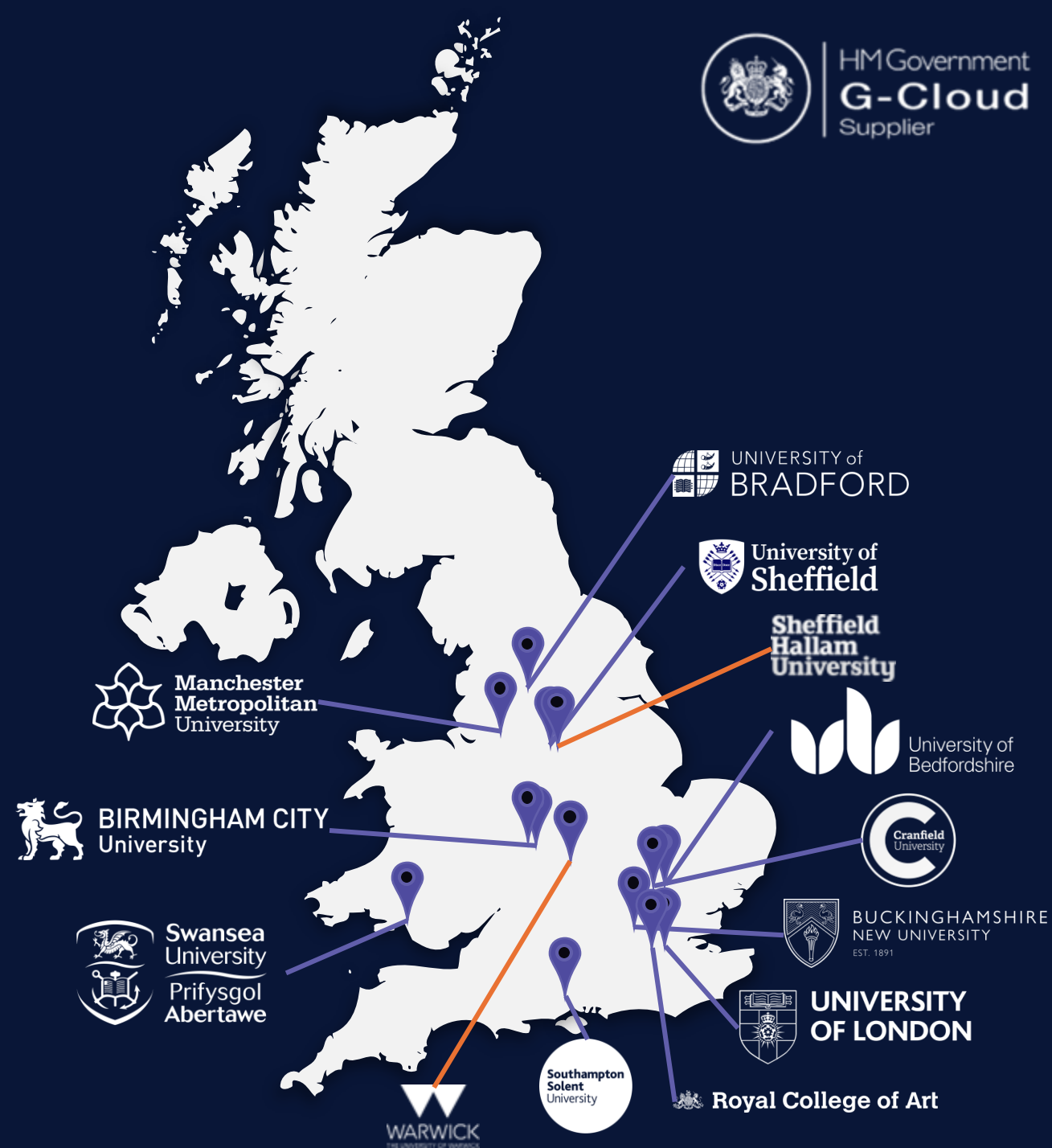
Delivery



Change



HM Government
G-Cloud
Supplier



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



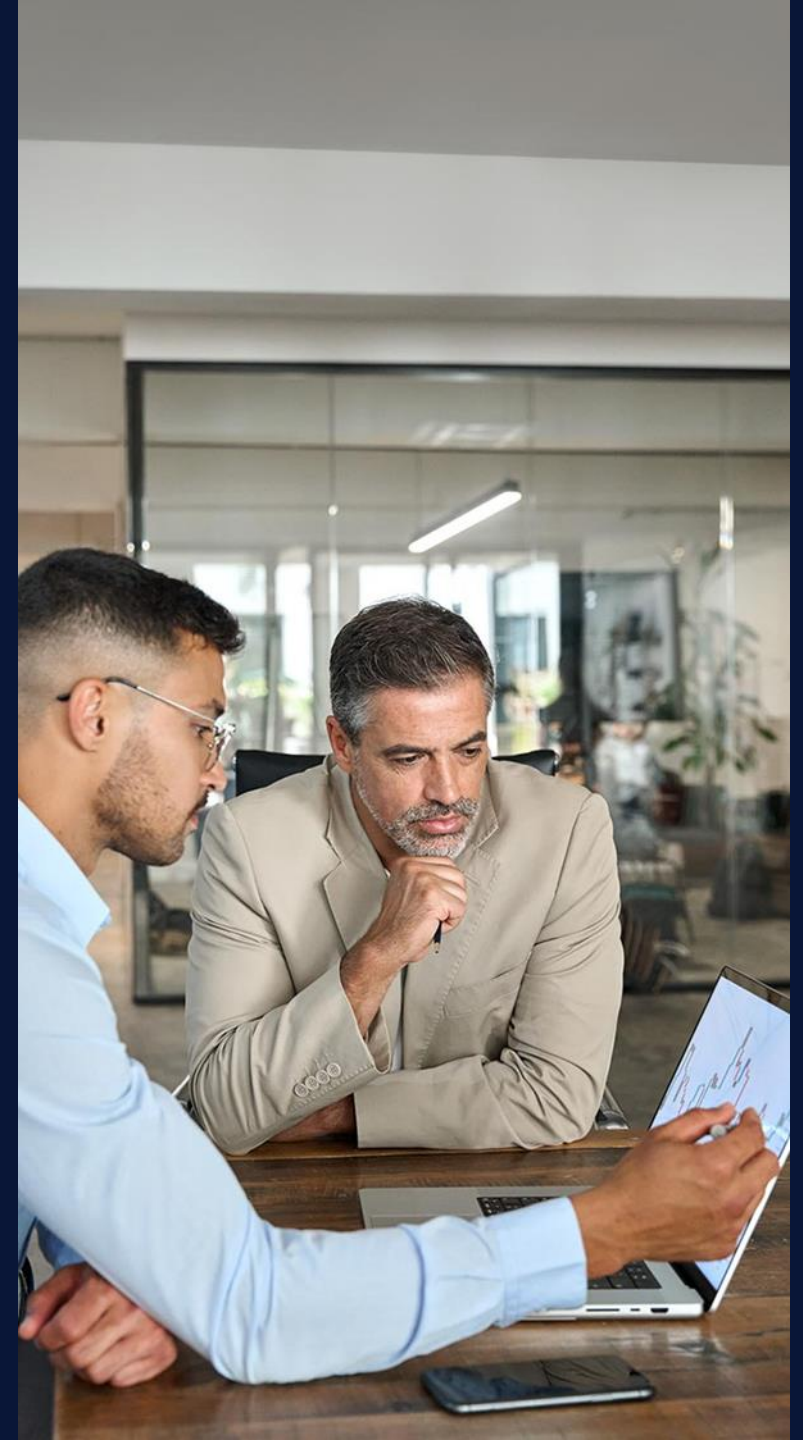
Tribal SITS Consultancy

We provide higher education Tribal SITS consultancy, development and configuration, helping universities improve the performance, stability and usability of their student record system.

We support requirements definition and process alignment, SITS configuration and controlled development, test planning and execution, and release management.

We help improve data quality and reporting readiness by strengthening definitions, validation and operational controls, and we support in-flight recovery of challenged workstreams where needed.

Our approach is collaborative and pragmatic, working with your teams through to handover and BAU transition.



Features

01

SITS consultancy for optimisation, stabilisation and continuous improvement.

02

Requirements definition and process alignment for SITS-enabled services.

03

SITS module configuration, parameters, rules and workflows support.

04

Controlled SITS development, enhancements and technical delivery oversight.

05

Data quality improvements, validation rules and reconciliation support.

Features

06

Test planning, execution support and defect triage management.

07

Release planning, deployment support and change control governance.

08

Reporting readiness support, including definitions and trusted outputs.

09

Performance, stability and operational controls improvement guidance.

10

Documentation, training, knowledge transfer and BAU handover support.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Reduced operational issues through improved controls and validation.

04

Higher data quality supporting trusted reporting and compliance needs.

01

Improved SITS stability and performance through structured optimisation..

02

Better user experience through aligned processes and configuration.

05

Faster delivery of enhancements through clear governance and planning.

06

Reduced risk via controlled releases, testing and defect management.

07

Improved stakeholder confidence through transparent status and reporting.

08

Smoother transitions through readiness, training and communications support.

09

Lower support burden through documentation and knowledge transfer.

10

Sustainable improvements embedded into BAU ways of working.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



HM Government
G-Cloud
Supplier



UNIVERSITY of
BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

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