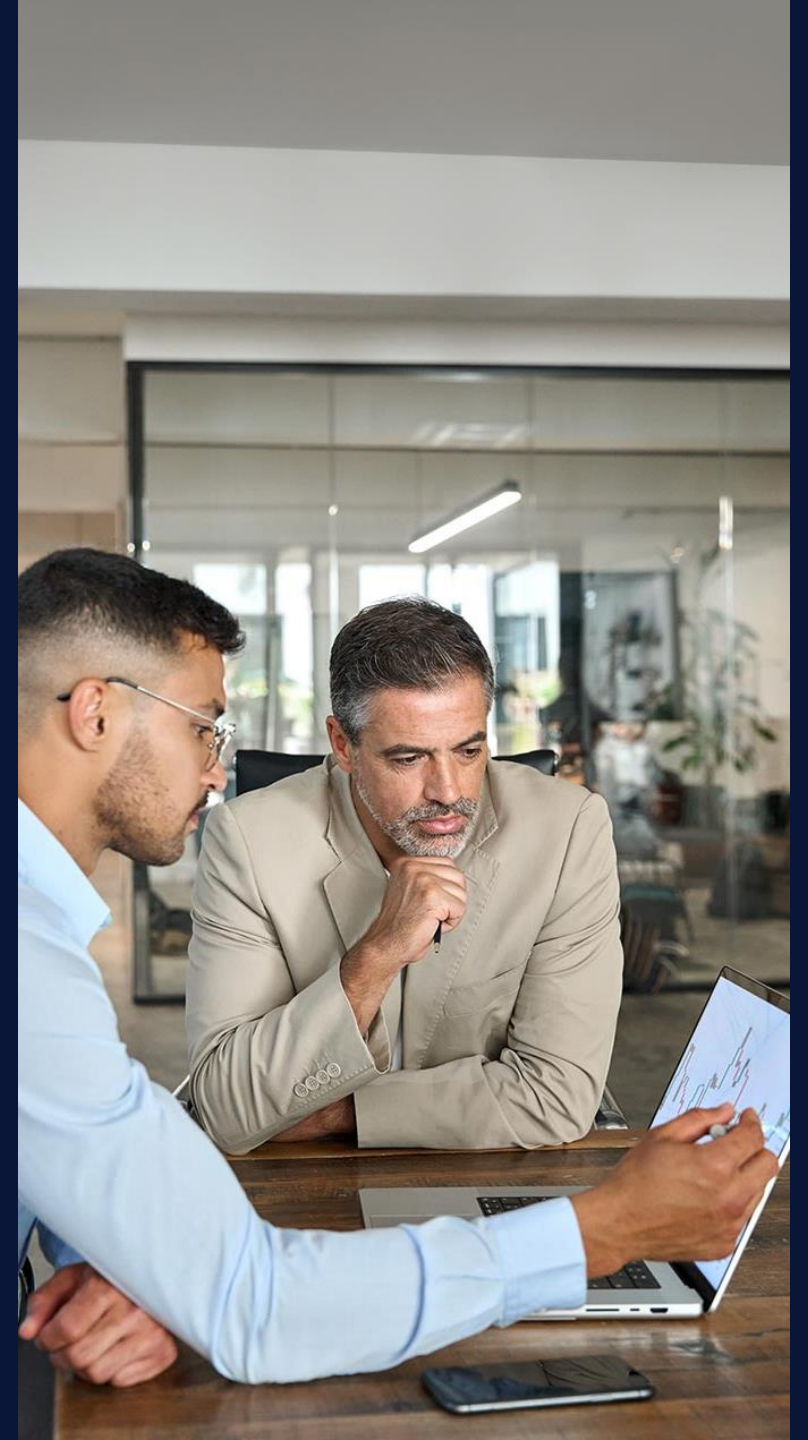


Academic Model Change Support

Higher Education Academic Model Change for Student Record Systems





G-Cloud Service



Who we are

Service definition

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Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

Specialists in transforming



Strategy



Data



Delivery



Change



HM Government
G-Cloud
Supplier



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



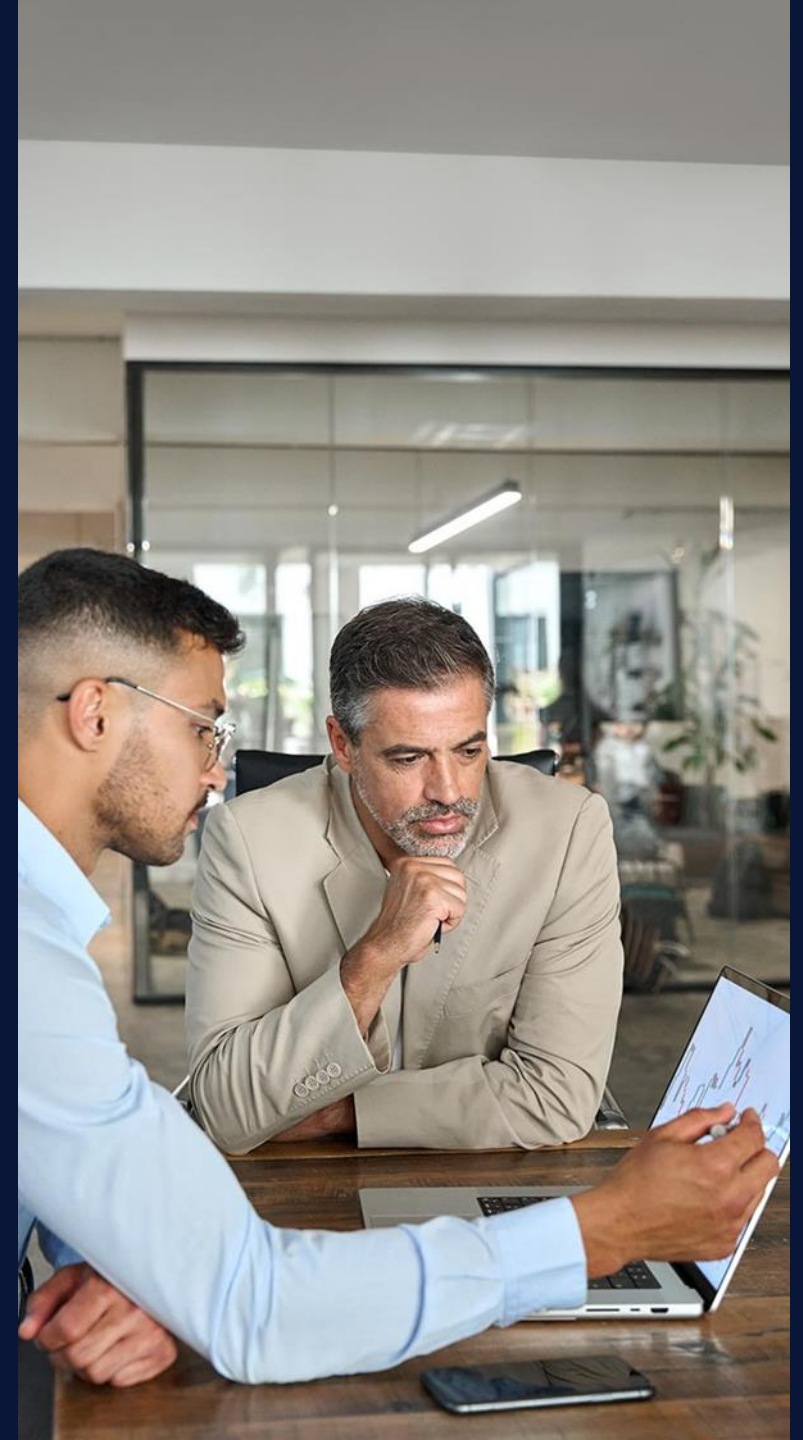
Academic Model Change Support

We provide higher education academic model change support for student record systems, helping universities implement changes to course and programme structures, modules, rules, calendars and related processes safely and efficiently.

We support discovery and requirements, impact assessment across configuration, integrations, reporting and downstream processes, and the design of the target academic model and operating rules.

We oversee configuration and build activity, coordinate testing (including regression), and support cutover planning, communications and readiness for key academic cycle milestones.

Our approach is collaborative and controlled, ensuring changes are sustainable and transition smoothly into BAU operations.



Features

01

Academic model change discovery and requirements definition workshops.

02

Impact assessment across SRS configuration, processes, integrations and reporting.

03

Academic policy alignment and target model design support.

04

Course, programme and module structure design and validation.

05

Rules, calendars and curriculum frameworks configuration support.

Features

06

Data mapping, conversion and reconciliation for model changes.

07

Regression testing strategy and execution coordination across stakeholders.

08

Regression testing strategy and execution coordination across stakeholders.

09

Communications, training and readiness support for affected teams.

10

Documentation, handover and BAU support model transition.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Improved accuracy of curriculum structures and associated operating rules.

04

More reliable delivery through controlled configuration and testing.

01

Reduced risk when implementing complex academic model changes.

02

Clearer impacts identified early across processes, integrations and reports.

05

Reduced disruption by aligning cutover with academic cycle constraints.

06

Improved stakeholder confidence through transparent planning and governance.

07

Better data quality through mapping, conversion and reconciliation controls.

08

Improved reporting consistency through aligned definitions and structures.

09

Faster issue resolution through coordinated defect triage and escalation.

10

Sustainable changes through documentation, training and BAU handover.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

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Trusted by



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Supplier



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BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

pact-solutions.co.uk