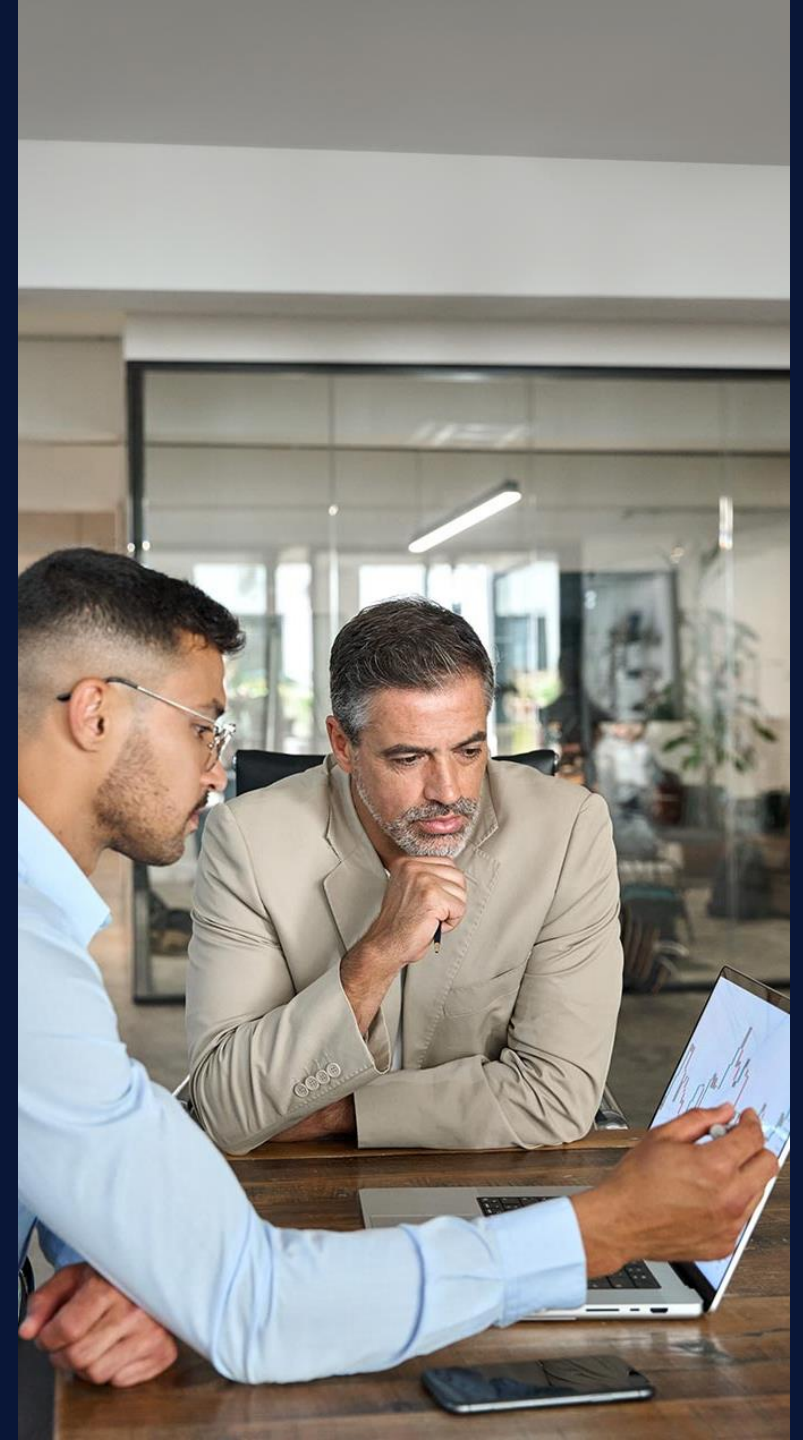


Data Strategy, Management and Governance

Higher Education Data Strategy, Management and Governance supporting HESA and AI readiness





G-Cloud Service



Who we are

Service definition

Features

Benefits

Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

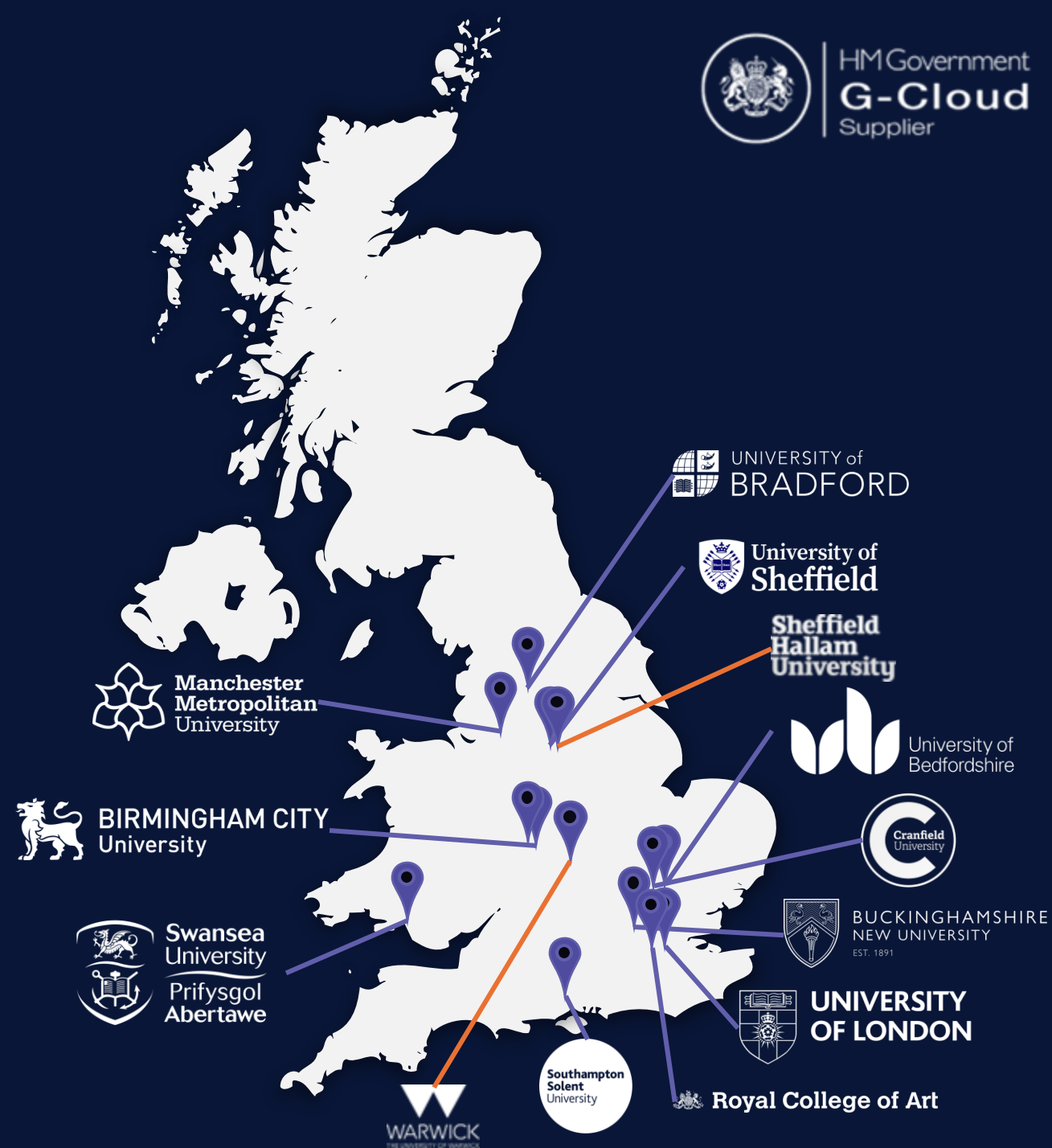
Specialists in transforming

 **Strategy**

 **Data**

 **Delivery**

 **Change**



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

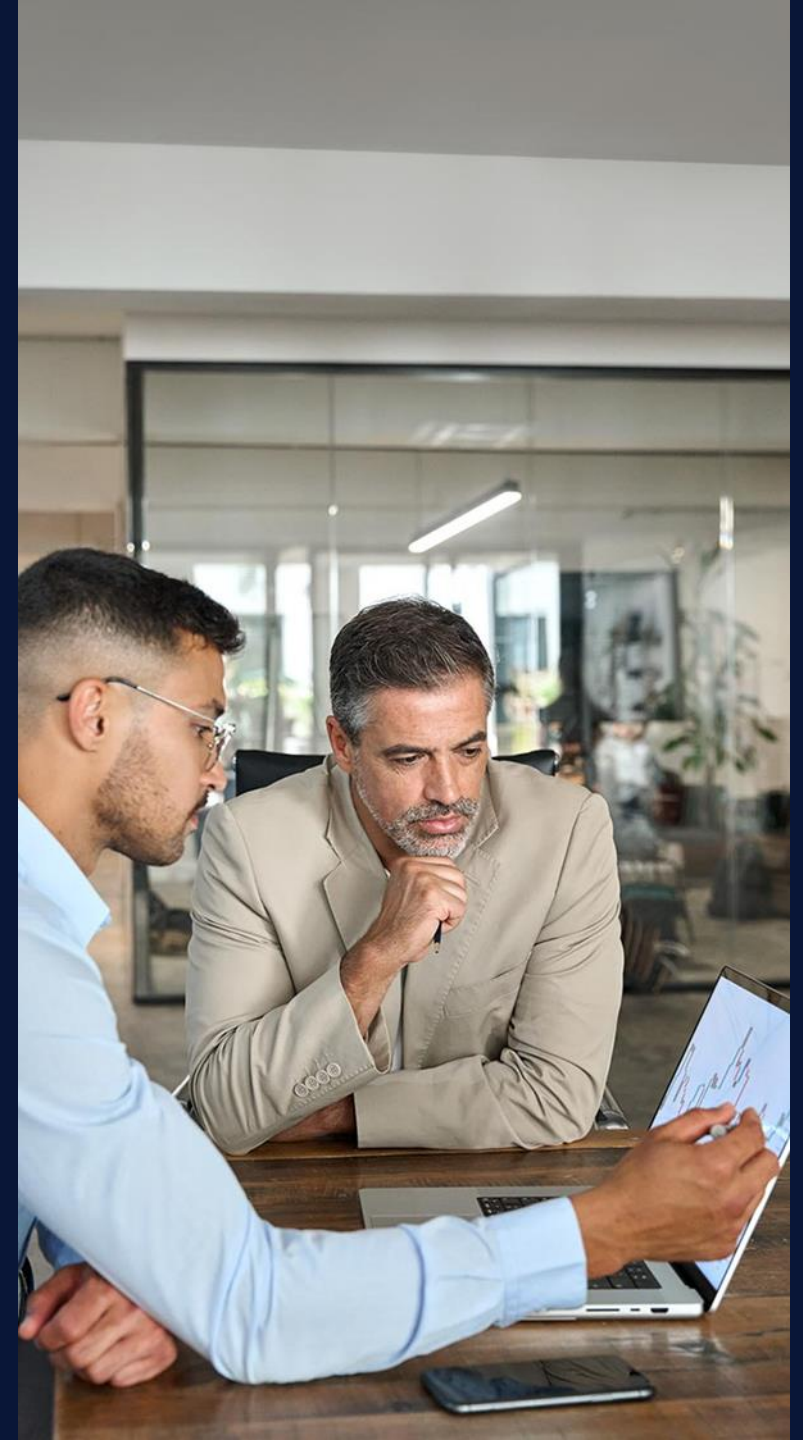
Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



Data Strategy, Management and Governance

We provide higher education data strategy, management and governance services, helping universities establish the foundations for trusted data and better decision-making. We develop practical data strategies and roadmaps, underpinned by a clear view of your data landscape, priorities and constraints.

We implement governance and stewardship, including ownership and decision rights, policies and standards, data quality controls, and data definitions to support trusted reporting, including HESA returns. Our approach is DMBOK-aligned and pragmatic, improving readiness for modern analytics and AI by strengthening data quality, consistency, and sustainable ways of working.



Features

01

Data strategy development with principles, outcomes and prioritised roadmap.

02

Current-state data landscape assessment across systems, flows and usage.

03

Data governance design, forums, decision rights and operating cadence.

04

Data ownership and stewardship roles, responsibilities and training support.

05

Policies and standards for data definitions, quality and controls.

Features

06

Data quality framework, profiling, rules, monitoring and remediation approach.

07

Master and reference data management approach, where required.

08

Metadata, glossary and lineage guidance for improved understanding.

09

Reporting and analytics enablement, including trusted datasets and KPIs.

10

Programme delivery support to embed sustainable data management practices.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Increased confidence in reporting, including HESA returns.

04

Faster, better decisions enabled by trusted, consistent data.

01

Clearer data accountability through defined ownership and decision rights.

02

Improved data quality through controls, monitoring and remediation.

05

Reduced risk from clearer policies, standards and compliance controls.

06

Less rework and duplication through standard definitions and governance.

07

Improved cross-team collaboration on data issues and priorities.

08

Better readiness for analytics and AI initiatives through trusted data.

09

More efficient delivery through a prioritised, achievable data roadmap.

10

Sustainable improvements through embedded stewardship and ways of working.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



HM Government
G-Cloud
Supplier



UNIVERSITY of
BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

pact-solutions.co.uk