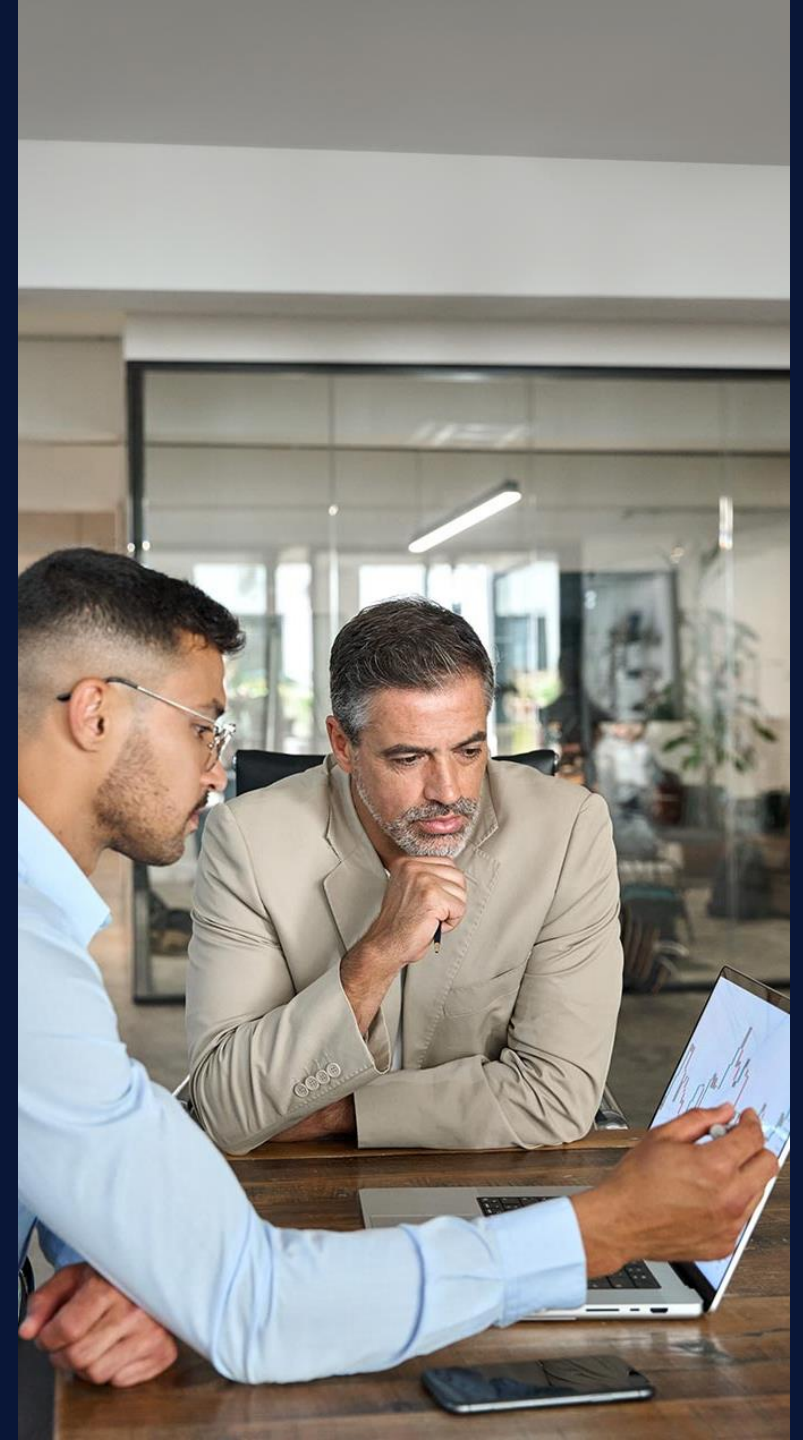


Higher Education Digital Strategy and Roadmap

Higher Education Digital Transformation
Strategy and Road mapping





G-Cloud Service



Who we are

Service definition

Features

Benefits

Why PACT Solutions

What our partners say

Next steps



Digital Transformation for Higher Education

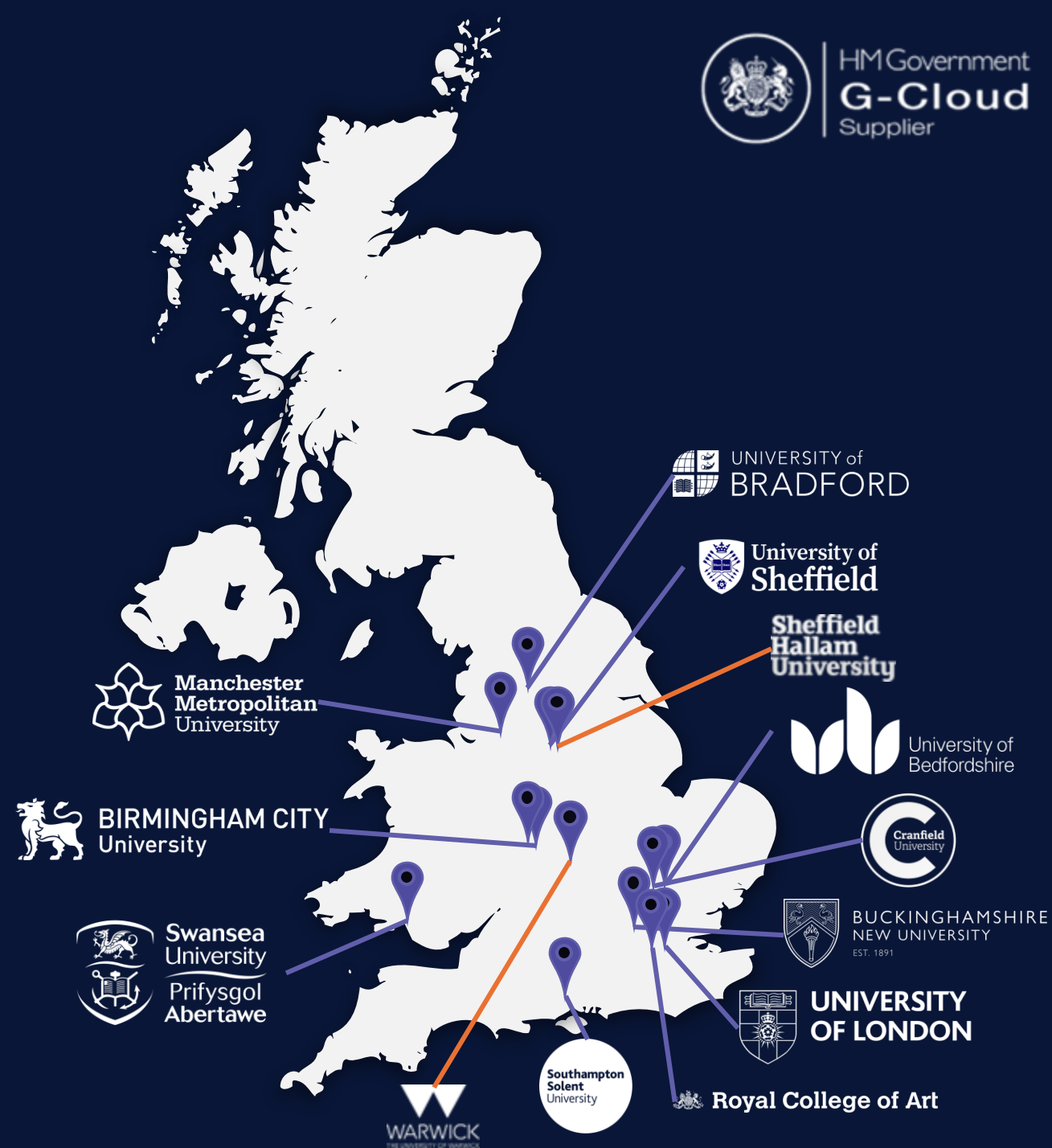
Specialists in transforming

 **Strategy**

 **Data**

 **Delivery**

 **Change**



Who we are

We are a digital transformation consultancy with deep higher education expertise

We partner with universities to modernise the platforms and processes behind the student journey. Our work spans student records, integration and data, cloud migration, MI and change.

We take an adopt, not adapt approach wherever possible, reducing complexity so solutions are sustainable and easier to run.

We're trusted to deliver at pace, with clear governance and a focus on measurable outcomes, so time, budget and effort are invested where they matter most.

Our purpose is to help universities deliver world-class teaching and research through better data, better systems and better ways of working.



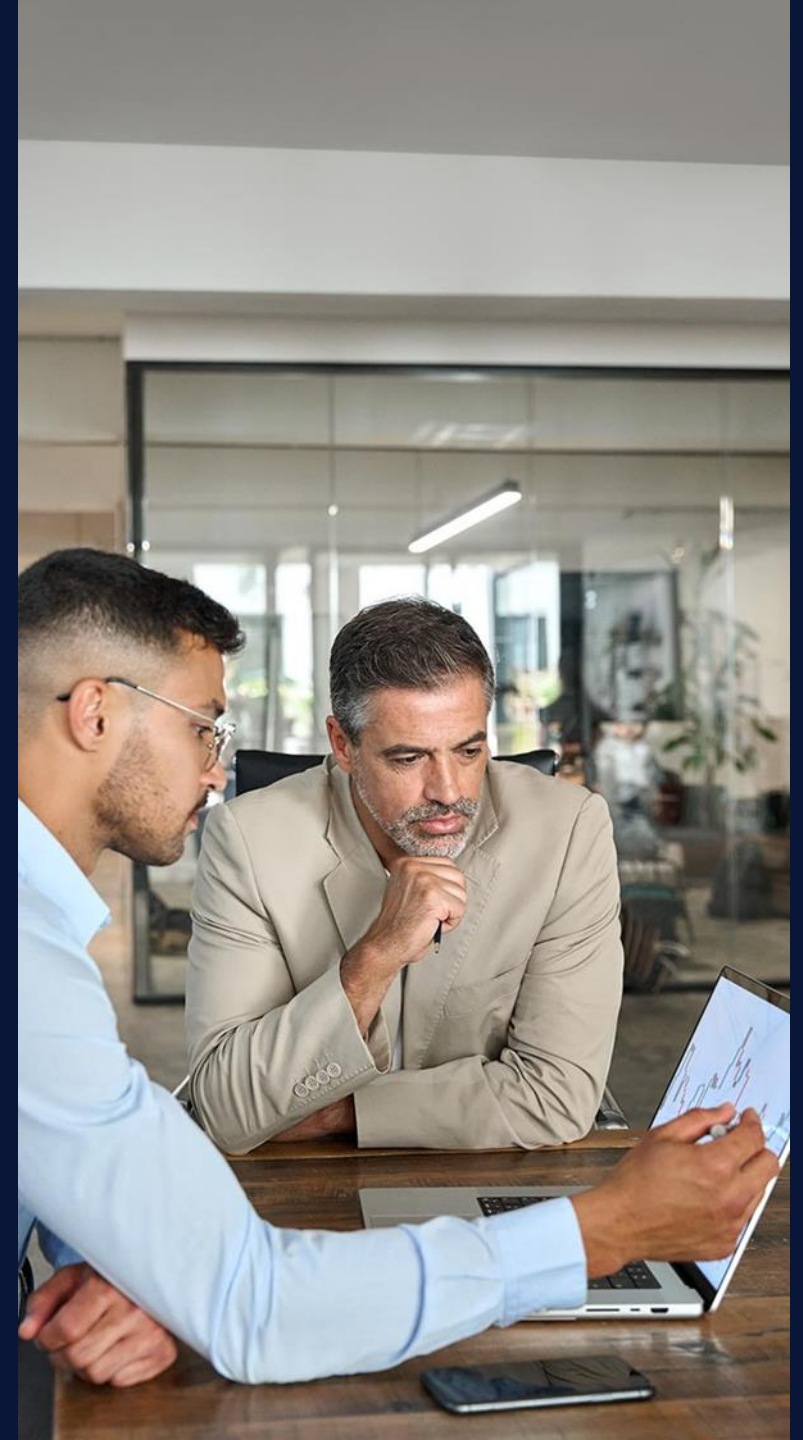
Higher Education Digital Strategy and Roadmap

We provide higher education digital transformation strategy and road mapping, helping universities set clear direction for improving outcomes across the student and staff experience.

We support discovery and current-state assessment, define target outcomes and operating models, and develop options appraisals, investment cases and prioritised roadmaps.

We align stakeholders around scope, sequencing, risks and dependencies, and establish benefits and governance arrangements ready for delivery.

Our approach is pragmatic and collaborative, translating strategy into plans that are achievable and measurable.



Features

01

Discovery and current-state assessment across services, technology and data.

02

Target outcomes, principles and operating model definition.

03

Options appraisal and recommendation support for senior decisions.

04

Investment case and business case development support.

05

Transformation roadmap creation with sequencing, dependencies and milestones.

Features

06

Benefits definition, measures and baseline assessment support.

07

Governance model design and decision-making cadence definition.

08

Stakeholder alignment workshops and facilitation.

09

Risk, dependency and constraint assessment for planning.

10

Delivery mobilisation planning, including resources and capabilities.

Benefits

Your organisation will realise the following benefits from delivery of this service, providing measurable value during our engagement and sustainable improvements that remain in place long after our engagement

03

Reduced risk through identified dependencies, constraints and mitigations.

04

Improved stakeholder alignment across academic and professional services.

01

Clear direction through agreed priorities and achievable roadmap.

02

Better decisions through structured options and evidence-led cases..

05

Stronger investment justification linked to measurable benefits.

06

Faster mobilisation through delivery-ready plans and governance.

07

Improved transparency through clear scope and sequencing.

08

Better value through focus on outcomes and benefits.

09

Reduced rework by clarifying requirements early.

10

Sustainable change through reusable artefacts and capability planning.

Why PACT Solutions?

Your institution will benefit from a higher education specialist partner that delivers measurable value and sustainable improvement.

01

Higher education specialist in the UK and Republic of Ireland

02

Independent and vendor-neutral, focused on what works for you

03

Collaborative delivery working alongside and with your teams

04

Clear governance, controls and transparency throughout delivery

05

Sustainable outcomes through knowledge transfer and reusable artefacts

06

Proven track record with multiple institutions, with over 90% repeat business

Why PACT Solutions?

From our partners



BIRMINGHAM CITY
University

“This is a complex and strategically significant programme for the University. PACT’s experience, approach, and commitment to sector best practice gives us real confidence that we deliver lasting improvements for our students, staff, and stakeholders.”

Nick Moore
Director of IT and Digital
Birmingham City University



**Southampton
Solent
University**

“One of the things I’m most proud of is that our project was delivered on time and on budget, which is relatively rare within the sector. PACT ensured that happened.”

Jim Irving
Pro Vice-Chancellor, Students & Governance
Southampton Solent University



Royal College of Art

“We have seen tangible improvements in how our integration services are delivered; fewer delays, better data quality, and reliable integrations.”

Seema Kisnay
Assistant Director of Digital Products
Royal College of Art

Next Steps

01

Share a short brief (what you need, timescales, constraints, stakeholders, and success measures). We'll respond with clarifying questions.

02

Arrange a 30–45 minute session to validate scope, agree the right engagement model (project, programme, assurance, recovery), and confirm the most suitable consultant roles.

03

We'll provide a concise statement of work aligned to G-Cloud terms, confirm resourcing, and start mobilisation (kick-off, governance, plan, and delivery cadence).

Digital Transformation for Higher Education

We've lived and learned from the sector's challenges.
Partner with PACT to unlock your digital potential.

Specialists in transforming



Strategy



Data



Delivery



Change



Trusted by



HM Government
G-Cloud
Supplier



UNIVERSITY of
BRADFORD



BIRMINGHAM CITY
University



UNIVERSITY
OF LONDON



BUCKINGHAMSHIRE
NEW UNIVERSITY
EST. 1891



Manchester
Metropolitan
University



Swansea
University
Prifysgol
Abertawe



University of
Sheffield



Royal College of Art



Learn more

pact-solutions.co.uk