

Terms and Conditions

Service Name: Microsoft 365 Security Configuration & Support

Supplier: Virtual Edge Ltd

Framework: G-Cloud 15 – Lot 3 (Cloud Support)

Service Provision

These terms apply to the Microsoft 365 Security Configuration & Support service provided by Virtual Edge Ltd under the G-Cloud 15 framework. Services are delivered remotely and are limited to security configuration and advisory support.

Customer Responsibilities

The customer retains ownership of all Microsoft 365 tenants, data, and licences. The customer is responsible for maintaining appropriate licences, access permissions, and connectivity required for service delivery.

Data Protection

Both parties shall comply with UK GDPR and applicable data protection legislation. Virtual Edge shall process personal data only as necessary to deliver the service and in accordance with customer instructions.

Governing Law

These terms and conditions are governed by the laws of England and Wales.