

Terms and Conditions

Service Name: Cyber Incident Response & Investigation Support

Supplier: Virtual Edge Ltd

Framework: G-Cloud 15 – Lot 3 (Cloud Support)

Service Provision

These terms apply to the Cyber Incident Response & Investigation Support service delivered under the G-Cloud 15 framework. Services are delivered remotely and do not include continuous monitoring, SOC services, or penetration testing.

Customer Responsibilities

The customer retains ownership of all systems, data, and subscriptions. The customer is responsible for maintaining appropriate licences, access permissions, and connectivity required for service delivery.

Data Protection

Both parties shall comply with UK GDPR and applicable data protection legislation. Virtual Edge processes personal data only as required to deliver the service.

Governing Law

These terms and conditions are governed by the laws of England and Wales.