

Pricing – G-Cloud 15 Lot 2b (Cloud Software)

MyTeamsWork Case Management

Supplier: Cloud Application Services Limited (CAS)

Framework: G-Cloud 15

Lot: 2b – Cloud Software (Specialist)

Version: v1.0

Date: January 2026

1. Pricing overview

This pricing applies to the MyTeamsWork Case Management cloud software service delivered under G-Cloud 15 Lot 2b.

Pricing is subscription-based and relates to licensed users of the MyTeamsWork application deployed within the Buyer's Microsoft 365 environment.

All prices are **exclusive of VAT**.

Microsoft 365 licences are **not included** and must be provided by the Buyer.

2. User licensing and support fees

User licensing includes access to the MyTeamsWork application, software updates, and standard application support.

User band	Maximum users	User rate per user / month	Annual support fee	Indicative annual cost
Up to 10 users	10	£47	£10,000	£15,640
Up to 50 users	50	£43	£10,000	£35,800
Up to 100 users	100	£40	£10,000	£58,000
Up to 200 users	200	£38	£16,000	£107,200
Up to 300 users	300	£36	£24,000	£153,600
Up to 400 users	400	£34	£32,000	£195,200

User band	Maximum users	User rate per user / month	Annual support fee	Indicative annual cost
Up to 500 users	500	£32	£40,000	£232,000
Over 500 users	>500	POA	POA	POA

What is included

- User licensing for MyTeamsWork
- Software updates and enhancements
- Standard application support

What is excluded

- Microsoft 365 licensing
- Buyer tenant administration
- Bespoke development or customisation

3. Optional professional services day rates

Where Buyers require optional services such as onboarding, configuration, or advisory support, the following day rates apply.

These services are optional and are not required to use the MyTeamsWork software.

Role	Day rate
Application Consultant	£950
Senior Application Consultant	£1,250
Technical Account Manager	£950

All day rates are **exclusive of VAT**.

4. Day rate standards

- A standard working day is **7.5 hours**, excluding breaks
- Working hours are **09:00–17:30, Monday to Friday**, excluding public holidays
- Travel and subsistence are excluded unless agreed
- Professional Indemnity Insurance is included
- Out-of-hours work may attract an agreed premium

5. Ordering and payment

Buyers should place orders through the G-Cloud Digital Marketplace.

Final pricing, service scope, and payment terms will be confirmed in the G-Cloud Call-Off Contract.