

## G-Cloud 15 Services

Cloud Consultancy, Support, Professional and Managed Services

### Service Attributes

Service Type – Cloud Support

### Service Name

Cloud Financial Management Services

### About Your Service

Dacoll provides customers with on-going support/managed services to enable customers to effectively utilise the Cloud (private, hybrid or public cloud) for their benefit. We provide ITIL based service and management to deliver enterprise support for cloud services as well as reporting on consumption costs, trending analysis, and recommendation for cost saving opportunities.

### Service Features and Benefits

#### Features

##### ITIL Support Service

- Proactive Monitoring
- Automation
- 24/7 Service Desk
- Service Delivery Management
- Asset Management
- Third Party Management

##### Infrastructure

- Multi cloud management
- Cost trending, reporting and management
- Network
- Server
- File Data
- Integration
- Application support
- Database management
- Datacenter hosting
- Field Support

##### Professional Services

- Business Consultancy
- Technical Consultancy

- Security Consultancy
- Project Management
- Software Development

#### Benefits

- Enabling cloud strategy
- Reducing implementation timescales
- Security cleared resource
- Enabling secure migration to cloud platforms
- End-to-End solutions delivering best value
- Managed service offerings for cloud solutions
- Reduced timescales to deploy cloud solutions
- Reduced risk and cost for deploying Cloud solutions