

G-Cloud 15 Services

Cloud Consultancy, Support, Professional and Managed Services

Service Attributes

Service Type – Cloud Support

Service Name

Managed Cloud

About Your Service

Dacoll provides customers with on-going support/managed services to enable customers to effectively utilise the Cloud (private, hybrid or public cloud) for their benefit. We provide ITIL based service and management to deliver enterprise support for cloud services.

Service Features and Benefits

Features

ITIL Support Service

- Proactive Monitoring
- Automation
- 24/7 Service Desk
- Service Delivery Management
- Asset Management
- Third Party Management

Data Protection

- Backup and Restore
- Business Continuity
- Disaster Recovery

Infrastructure

- Multi cloud management
- Network
- Server
- File Data
- Integration
- Application support
- Database management
- Datacenter hosting
- Field Support

Benefits

- Enabling cloud strategy
- Reducing implementation timescales
- Security cleared resource
- Enabling secure migration to cloud platforms
- End-to-End solutions delivering best value
- Managed service offerings for cloud solutions
- Reduced timescales to deploy cloud solutions
- Reduced risk and cost for deploying Cloud solutions