

BioStore Portal by IRIS – Service Definition

V1 January 2026



BioStore Portal by IRIS is a cloud-based cashless catering solution designed for schools and multi-academy trusts across England. The platform provides secure, efficient meal service and payment management through a unified web interface, eliminating cash handling while streamlining operations for both catering staff and school administrators.

Supporting schools in their transition to cashless operations, BioStore Portal addresses the operational challenges of modern school meal service by consolidating payment processing, menu management, allergen tracking, and compliance reporting into a single system. This integration removes the complexity of managing cash, reduces administrative burden, and improves the dining experience for students and families.

BioStore Portal reduces administrative workload by automating meal ordering, payment processing, and reconciliation tasks that traditionally consume significant staff time. The platform's offline resilience ensures service continuity during network disruptions, while integration with school Management Information Systems maintains data accuracy without duplicate entry.

The system supports evidence-based decision-making through real-time dashboards and comprehensive reporting on meal uptake, funding utilization, and transaction patterns. School leaders gain visibility across all catering operations, while staff benefit from streamlined workflows that accelerate service and reduce queuing times.

Solution Functionality

Cashless Catering Operations

BioStore Portal enables schools to operate completely cashless meal services, supporting pre-ordering, online payments, and real-time balance management for pupils and staff. The system handles various payment scenarios including meal accounts, one-off purchases, and entitlement-based provision, creating a flexible framework that adapts to different school meal service models.

For primary schools, parents select meals in advance through the booking app, ensuring accurate meal counts and reducing food waste. The pre-ordering system allows catering teams to prepare precisely for demand, while families benefit from convenient planning and payment options. For secondary schools, the point-of-sale interface enables rapid service during busy lunch periods, with students selecting items as they proceed through the service line.

Balance management operates in real-time, with parents able to top up accounts through secure online payment channels. Low balance alerts notify families proactively, preventing

situations where students arrive at lunch without sufficient funds. The system tracks all transactions with complete audit trails, supporting both operational management and financial reconciliation.

Identity and Access Management

Student and staff authentication operates through multiple methods tailored to school requirements and age groups. QR codes provide contactless, hygienic authentication requiring only a smartphone or printed code. MIFARE cards offer durable, reusable identification suitable for younger pupils or environments where devices are impractical. For primary schools or situations requiring additional verification, name and photo lookup provides visual confirmation.

The offline mode ensures service continuity during network outages or connectivity issues. Transactions queue locally on point-of-sale devices, automatically synchronizing with the central system when connectivity returns. This resilience proves essential during peak service periods when network demand is highest or in schools with unreliable connectivity.

Authentication extends beyond payment to encompass safeguarding and operational requirements. The system can display dietary requirements, allergen alerts, and meal entitlements at the point of service, ensuring staff have critical information when serving each student. This visibility protects student wellbeing while maintaining dignity through discreet presentation of information.

Menu and Pricing Management

The menu management system enables catering managers to configure menus, products, pricing structures, and VAT settings that reflect their service model. Menu items can be organized by category, service period, and availability, with descriptions helping students and families make informed choices. Seasonal variations and special dietary options integrate seamlessly into the menu structure.

Pricing flexibility accommodates various funding models including Free School Meals, Pupil Premium, and other entitlement schemes. The system applies appropriate pricing automatically based on student eligibility, maintaining confidentiality while ensuring accurate charging. Differential pricing by year group, meal type, or service location provides the flexibility schools need for complex catering operations.

Nutritional information and allergen details attach to menu items, flowing through to customer-facing interfaces and point-of-sale displays. This integration ensures consistency between what families see when ordering and what catering staff reference when serving, reducing errors and supporting compliance with dietary requirements.

Funding and Purse Management

BioStore Portal manages multiple funding sources and account types through a flexible purse system. Students may hold separate balances for meals, snacks, and other services, with spending controls applied appropriately to each. Entitlements like Free School Meals apply

automatically based on data synchronized from the Management Information System, eliminating manual tracking.

Account top-ups occur through secure online payment processing, with funds appearing in student accounts immediately. The system supports various top-up models including fixed amounts, custom values, and automatic replenishment when balances fall below defined thresholds. For schools managing Parent Pay or other payment systems, integration options enable families to use existing payment channels.

Administrative controls allow office staff to make balance adjustments, apply refunds, or transfer funds between accounts as circumstances require. Each adjustment creates an audit trail recording the action, authorizing staff member, and reason, supporting financial controls and accountability. Automated processes handle common scenarios like departing students, ensuring balances are addressed systematically rather than through ad-hoc procedures.

Management Information System Integration

BioStore Portal connects with leading school Management Information Systems, synchronizing student data, Free School Meal eligibility, dietary requirements, and organizational structures. This integration eliminates duplicate data entry, ensuring accuracy across systems while reducing administrative workload. When student details change in the MIS, updates flow automatically to BioStore Portal, keeping meal accounts, dietary information, and entitlements current.

The integration operates bidirectionally where appropriate. Meal uptake data flows back to the MIS for safeguarding monitoring, attendance correlation, and reporting requirements. Financial data feeds into school finance systems, streamlining reconciliation and supporting accurate budgeting.

Data synchronization occurs automatically on configured schedules, typically overnight, ensuring information remains current without requiring manual exports and imports. Schools retain control over synchronization settings, choosing which data elements sync and how frequently updates occur.

Allergen and Dietary Management

The system maintains comprehensive records of student dietary requirements, allergen sensitivities, and meal preferences. This information displays at point of sale when students authenticate, providing catering staff with immediate visibility of relevant considerations. Color-coded alerts draw attention to critical allergens, while detailed notes support staff in providing appropriate guidance.

Menu items carry complete allergen information aligned with regulatory requirements. The matching logic actively compares student allergen profiles against menu items, flagging potential concerns before service. This proactive approach reduces the risk of inadvertent allergen exposure while supporting families in making safe meal choices.

For schools operating pre-order systems, the parent interface highlights allergen considerations during meal selection, enabling informed choices before the service day. When families indicate dietary requirements, the system ensures only appropriate menu options appear for selection, preventing ordering errors.

Reporting and Compliance

BioStore Portal provides real-time dashboards showing transaction volumes, meal uptake patterns, payment status, and funding utilization. School leaders access summary views showing key metrics at a glance, while detailed reporting enables investigation of specific questions or trends. Dashboards update continuously throughout the service day, providing current information rather than historical snapshots.

Comprehensive reporting supports various operational and compliance requirements. Financial reports show transaction history, payment reconciliation, and balance analysis by student group or time period. Operational reports track meal choices, service speed, and capacity utilization, informing menu planning and resource allocation. Compliance reports demonstrate Free School Meal uptake, funding utilization, and audit requirements.

All reports export to CSV format for further analysis, integration with other systems, or presentation in school-specific formats. The export functionality preserves data integrity while providing flexibility for schools with specific reporting or analytics requirements.

Accessibility and User Experience

The web interface adheres to WCAG 2.2 accessibility standards and IRIS internal accessibility guidelines, ensuring the system remains usable by staff with diverse abilities and technology confidence levels. Clear visual hierarchy, intuitive navigation, and consistent interaction patterns reduce training requirements and support efficient operation during busy service periods.

Point-of-sale interfaces prioritize speed and clarity, with large touch targets, high-contrast displays, and streamlined workflows optimized for rapid transaction processing. Catering staff can serve students quickly without extensive system interaction, maintaining service speed even during peak lunch periods when hundreds of students pass through in short timeframes.

Administrative interfaces balance comprehensive functionality with usability, organizing features logically and providing contextual help where complexity is unavoidable. Progressive disclosure shows essential functions prominently while making advanced features accessible when needed, preventing interface clutter that hampers daily operation.

Real-World Service Operation



Implementation and Onboarding

Successful implementation requires the school to appoint an administrative lead who can coordinate the rollout, work with IRIS's implementation team, and support colleagues during adoption. This individual should understand both catering operations and the school's payment processing requirements. They will participate in training sessions, configure the platform to reflect the school's service model, and develop rollout plans that ensure smooth adoption by students, families, and staff.

The implementation journey begins with an assigned IRIS BioStore Portal Project Coordinator who oversees the entire process. The coordinator sends correspondence detailing key dates, roles, and responsibilities, establishing clear expectations for the implementation timeline. Based on the school's specific requirements, the project follows a structured phased approach.

Phase One - Project Initiation: The Professional Services team leads the project kickoff, with a nominated Project Coordinator serving as the main point of contact. Initial communication includes templates for gathering necessary information about menu items, pricing structures, student groups, and service models. The coordinator schedules implementation milestones aligned with the school's preferred timeline.

Phase Two - Setup and Configuration: The Professional Services and development teams configure the school's site, import product templates returned by the school, and establish synchronization with the Management Information System. User login credentials are created and distributed to appropriate staff members. This phase transforms the templates and information gathered in Phase One into a functioning BioStore Portal environment.

Phase Three - Training: Remote training sessions delivered via Microsoft Teams last approximately 1.5 hours and cover system navigation, configuration for the specific site (funding models, user management, products, back office functions, reports, menu setup, calendars), till layout design for secondary schools or classroom menu building for primary schools, device setup and configuration, QR code generation and management, and allergen management protocols. Training materials adapt to the school's service model, whether primary pre-order focused or secondary point-of-sale emphasis.

Phase Four - Balance Transfers: For schools migrating from existing cashless systems, a consultant exports balances from the previous provider and imports them into BioStore Portal. This transfer occurs after the final service on the old system, with balances provided to the school for verification before import to the new system. This careful process ensures no student funds are lost during transition.

Phase Five - Go-Live Support: Schools receive two hours of dedicated support with a trainer during the first live service day. The trainer responds to queries via email or scheduled calls, resolving any issues that emerge during real-world operation. This hands-on support during

the critical first days helps schools navigate unexpected scenarios and builds confidence in the new system.

Implementation timelines for individual schools typically span two weeks, though urgent deployments can complete faster when circumstances require. For multi-academy trusts implementing across multiple schools, timelines vary based on trust size and agreed rollout phasing. The structured approach ensures each implementation dependency is addressed systematically, reducing risk and accelerating time to value.

Ongoing Support

Once operational, schools access support Monday to Friday, 08:00-17:00 UK time. Support is available through multiple channels:

- **Live chat:** Available through the BioStore Portal platform for immediate assistance during support hours, with 90%+ of inbound chats answered within 30 seconds average
- **Email/Ticket system:** Available 24/7 for logging requests at support@iris.co.uk
- **Phone support:** Direct helpdesk line for urgent matters requiring immediate discussion

The highly trained Customer Service Advisors handle both system usage and technical queries. Where necessary, and with permission, support representatives can remotely connect to school systems to assist with investigation and diagnosis, accelerating resolution of complex issues.

The case management system assigns unique reference numbers to all logged issues, enabling tracking through resolution. Customers can update cases 24/7 through the ticket logging system. Support staff update cases following any interaction, maintaining accurate logs of issues and resolutions. If engineering resources are required, the support team transfers cases to the Professional Services or Projects team for specialized assistance.

Service Levels and Priority Definitions

BioStore Portal operates priority-based support that balances urgency with impact, achieving 88%+ of support requests resolved within 2 working days and maintaining a 93%+ customer satisfaction rating in post-ticket surveys.

Technical Support Priorities:

- **P1 - System Outage/Data Loss/Security Breach:** These critical issues affect the entire school community's ability to use the platform or represent security/data concerns requiring immediate attention.
- **P2 - Major Feature Failure/Degraded Performance:** Significant functionality issues that substantially impair but don't completely prevent platform use.

- **P3 - Minor Bugs/Non-Urgent Issues:** Problems that have workarounds or limited impact on daily operations.
- **P4 - General Inquiries/Cosmetic Issues:** Questions about functionality, minor visual issues, or enhancement requests.

Non-Technical Support Priorities:

- **P1 - Business Critical Issue:** Matters affecting school operations requiring immediate attention, particularly issues impacting meal service during lunch periods.
- **P2 - High-Impact Issues/Account or Billing Issues:** Important matters requiring prompt attention but not immediately threatening operations.
- **P3 - Important but Non-Urgent Issue/Minor Disruptions:** Issues that should be addressed but can be managed through normal workflow.
- **P4 - Non-Urgent Inquiries/General Product Questions:** Information requests, feature questions, or minor concerns.

Response times reference business days and support hours. When awaiting information from the school to progress issue resolution, timers pause until the school provides requested details.

Knowledge Base and Self-Service

BioStore Portal maintains a comprehensive knowledge base accessible through the platform and at help-iris.co.uk/education/portal/home-portal.htm. Regularly updated content addresses common issues, feature guides, and best practice recommendations. The knowledge base operates as a first-line resource for schools seeking quick answers without needing to contact support.

Release notes accompany all new features, providing clear explanations of functionality, configuration options, and any changes to existing workflows. Schools can access historical release information, understanding how the platform has evolved and what capabilities have been added.

Account Management

Each customer is assigned a dedicated account manager who provides ongoing support beyond technical assistance. Account managers proactively ensure schools maximize platform value, suggest configurations that might benefit their specific service model, and coordinate any additional services required.

For larger multi-academy trusts, account management operates at both trust and school levels. Trust-level account managers work with central teams on strategic planning, rollout coordination, and optimization across multiple schools, while individual schools maintain direct relationships with support teams for day-to-day needs.

Data Security and Information Assurance

BioStore Portal adheres to UK Data Protection Act and GDPR regulations, maintaining PCI DSS compliance for payment processing. The platform employs multiple security layers to protect school and family data:

- **Encryption:** TLS 1.2+ encryption for all data in transit; AES-256 encryption for data at rest
- **Authentication:** Secure authentication with role-based access controls ensuring staff access only appropriate data and functions
- **Payment Security:** PCI DSS-compliant payment processing with tokenization preventing storage of sensitive card data
- **Security Testing:** Regular penetration testing by qualified security professionals, with immediate remediation of identified issues
- **Monitoring:** Continuous monitoring for suspicious activity, with automated alerts for potential security incidents

All data is stored and processed in UK-based, ISO 27001-certified data centres. Geographic redundancy ensures service continuity while maintaining data sovereignty within UK jurisdiction.

IRIS staff complete mandatory data protection and information security training covering incident handling, information backup, system access controls, virus protection, password authentication, communication security, and encryption standards. These policies are communicated through the company compliance portal and intranet.

The IRIS Personal Data Incident Reporting Procedure operates under the overarching IRIS Software Group critical incident process, ensuring any incident is promptly reported to the Group Data Protection Officer and assessed against regulatory breach reporting guidelines. As the Data Processor, BioStore Portal will not report personal data breaches directly to regulators but will report incidents to schools without undue delay, enabling schools to assess whether ICO reporting is necessary.

Business Continuity and Disaster Recovery

BioStore Portal maintains robust continuity arrangements to ensure service availability even during significant disruptions:

Backup and Recovery: Daily encrypted backups protect against data loss, with backups retained for 30 days. Backups are stored in geographically separate locations from primary data. Recovery procedures are tested regularly to validate restoration processes and maintain confidence in recovery capabilities.

High Availability: The platform operates across multiple servers with load balancing, eliminating single points of failure. If one component experiences issues, traffic automatically routes to healthy systems, maintaining service availability. This architecture has been tested during various scenarios including scheduled maintenance, unexpected failures, and traffic spikes.

Disaster Recovery: Should the primary data centre become unavailable due to catastrophic failure, failover processes redirect traffic to the secondary site. Recovery Time Objective is less than 4 hours, meaning service restoration targets within this timeframe. Recovery Point Objective is 24 hours, meaning the maximum data age would be from the most recent daily backup.

Offline Resilience: For core communication functions, BioStore Portal maintains offline resilience capabilities. Critical alerts can still be processed during brief outages, with queuing mechanisms ensuring delivery once connectivity restores. This design acknowledges that communication platforms must remain functional during the precise moments when schools most need them—emergencies and unexpected situations.

The Business Continuity Plan addresses various scenarios including technical failures, facility issues, security incidents, and staffing challenges. Annual testing validates procedures and identifies improvements, with findings incorporated to strengthen resilience continuously.

Data Retention and Exit Strategy

While schools maintain active subscriptions, data remains within BioStore Portal systems according to school requirements and regulatory retention schedules. Schools control data retention through platform settings and administrative functions.

Upon contract termination, schools have a 30-day window to extract data. During this period, schools can:

- **Export transaction records:** Download complete payment history, meal purchases, and balance information in CSV format
- **Retrieve configuration data:** Export menu items, pricing structures, and system settings
- **Save operational data:** Download meal uptake reports, funding utilization data, and reconciliation records
- **Extract student information:** Download account balances, dietary requirements, and allergen profiles (subject to data protection requirements)

Export formats use standard CSV structures that import readily into spreadsheet applications or alternative catering systems. BioStore Portal provides assistance with export processes during the notice period, ensuring schools receive complete, usable data.

After the 30-day window, BioStore Portal securely deletes school data in accordance with GDPR requirements and platform terms and conditions. The deletion process removes data from production systems, backup systems, and all redundant copies. Confirmation of deletion is provided upon completion.

Service Constraints and Limitations

BioStore Portal is designed specifically for school cashless catering operations in England, with functionality aligned to typical school meal service requirements. The platform configuration options allow schools to adapt the system to their specific needs within defined parameters, but source code modification is not supported.

Payment processing integrates a specific PCI DSS-compliant gateway. While this provider offers competitive rates and excellent reliability for education sector requirements, schools cannot substitute alternative payment processors. For schools with existing payment provider relationships, this represents a change from current arrangements.

MIS integration depends on the school's Management Information System. BioStore Portal maintains connections with leading school MIS platforms. Integration capabilities and data elements vary by provider. Schools using less common systems should verify integration availability during procurement. Where direct integration is not available, BioStore Portal supports CSV import/export workflows, though these require more manual administration.

The point-of-sale system requires appropriate hardware including tablets, card readers (where physical cards are used), and network infrastructure. IRIS can provide guidance on suitable hardware specifications, but procurement and maintenance of physical devices remains the school's responsibility.

EDUCATION

Platform Design Principles

BioStore Portal distinguishes itself through education-sector specialization built over years of experience supporting school catering operations. Unlike generic point-of-sale systems adapted for schools, BioStore Portal was designed specifically for the unique requirements of school meal service—from Free School Meal anonymity to allergen management to peak-period service speed.

The offline resilience capability addresses a critical weakness in cloud-dependent systems. School lunch periods represent the highest-stakes moments for catering systems—hundreds of hungry students with limited time between lessons. BioStore Portal's offline mode ensures service continues regardless of network conditions, with automatic synchronization when connectivity returns. This reliability proves essential in real-world school environments.

The platform's integration with school Management Information Systems eliminates the administrative burden of maintaining student data in multiple locations. When pupils join or leave schools, when Free School Meal eligibility changes, when dietary requirements update—these changes flow automatically from the MIS to BioStore Portal, ensuring accuracy without manual intervention.

IRIS's position as an established education software provider brings stability and sector expertise that matter for systems schools depend upon daily. With decades of experience supporting UK schools and comprehensive professional services capabilities, IRIS combines technical reliability with practical understanding of how schools operate.

Logged in to (Demo) Edgworth School and Edgworth School as Mand Beckett

[Add Product](#)
[Edit Product](#)
[Import Products](#)

☐	Description	Line 1	Line 2	FSM Available	Tax Group	Price B	VAT B	Total B	Price O	VAT O	Total O
☐	Absent	Absent		False	Zero Rated	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
☐	No Lunch	No	Lunch	False	Zero Rated	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
☐	Packed Lunch	Packed Lunch		True	Standard Rate	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
☐	Veggies Style Kebab	Veggies	Style Kebab	True	Standard Rate	£3.00	£0.00	£3.00	£3.00	£0.00	£3.00
☐	Stir-Fry Noodle Pots	Stir-fry	Noodle Pots	True	Standard Rate	£2.80	£0.00	£2.80	£2.75	£0.00	£2.75
☐	Open Toasted Cheese & Chilly	Open Toasted	Cheese & Chillys	True	Standard Rate	£2.00	£0.00	£2.00	£2.75	£0.55	£3.30
☐	Batata Wads in Soft Bun	Batata	Wads	True	Standard Rate	£2.10	£0.00	£2.10	£2.75	£0.55	£3.30
☐	Chilly Paneer Wrap	Chilly	Paneer Wrap	True	Standard Rate	£2.10	£0.00	£2.10	£2.75	£0.55	£3.30
☐	Savoury Waffle & BBQ Sauce	Savoury	Waffle	True	Standard Rate	£2.10	£0.00	£2.10	£2.75	£0.55	£3.30
☐	Vegetable Utsapam + Dips	Vegetable	Utsapam	True	Standard Rate	£2.00	£0.00	£2.00	£2.75	£0.55	£3.30

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Product Development and Roadmap



Development Approach

BioStore Portal's product evolution is driven by direct feedback from schools using the platform, developments in school catering practice, and regulatory changes affecting meal service operations. The development team works closely with users to understand operational challenges, identify opportunities for improvement, and validate proposed solutions.

Current Roadmap Items

- **Automated Allergen and Dietary Preference Sync from MIS** will enhance the existing integration with school Management Information Systems, automatically synchronizing allergen information and dietary preferences as families update records in school systems. This reduces manual data entry for office staff while ensuring catering teams always have current information.
- **Expanded Payment Provider Integrations** will connect BioStore Portal with additional payment platforms, providing schools with greater flexibility in how families fund meal accounts. Priority focuses on platforms with strong adoption in the education sector.
- **Enhanced Reporting Dashboards with Real-Time Analytics** will provide deeper insights into meal service operations. Advanced visualization tools will help schools quickly identify trends, optimize menu offerings, and improve service efficiency. Predictive analytics may highlight potential issues before they impact service.
- **Early Adopter Programmes** provide selected schools with access to new features before general release, enabling IRIS to refine functionality based on real-world feedback. Schools interested in influencing product direction can engage with IRIS account managers about early adopter opportunities.

Development priorities may shift based on regulatory changes, sector-wide needs, or significant user feedback. Delivery timelines for major roadmap items target late 2026, with incremental improvements releasing throughout the period.

Service Information Summary

- **Support Hours:** Monday to Friday, 08:00-17:00 UK time (24/7 ticket logging)
- **Implementation Timeline:** Typically 2 weeks for individual schools; variable for MAT rollouts
- **Data Location:** UK-based ISO 27001-certified data centres
- **Security Standards:** ISO 27001, PCI DSS, GDPR-compliant
- **Service Availability Target:** High availability with offline resilience
- **Backup Frequency:** Daily full backups with incremental backups throughout the day
- **Data Export Window:** 30 days following contract termination
- **Recovery Time Objective:** Under 4 hours from cold start
- **Recovery Point Objective:** 24 hours

- **Support Performance Metrics:**
 - 90%+ of live chats answered within 30 seconds average
 - 88%+ of support requests resolved within 2 working days
 - 93%+ customer satisfaction rating on support tickets

Value-Added Services

Comprehensive Implementation Support

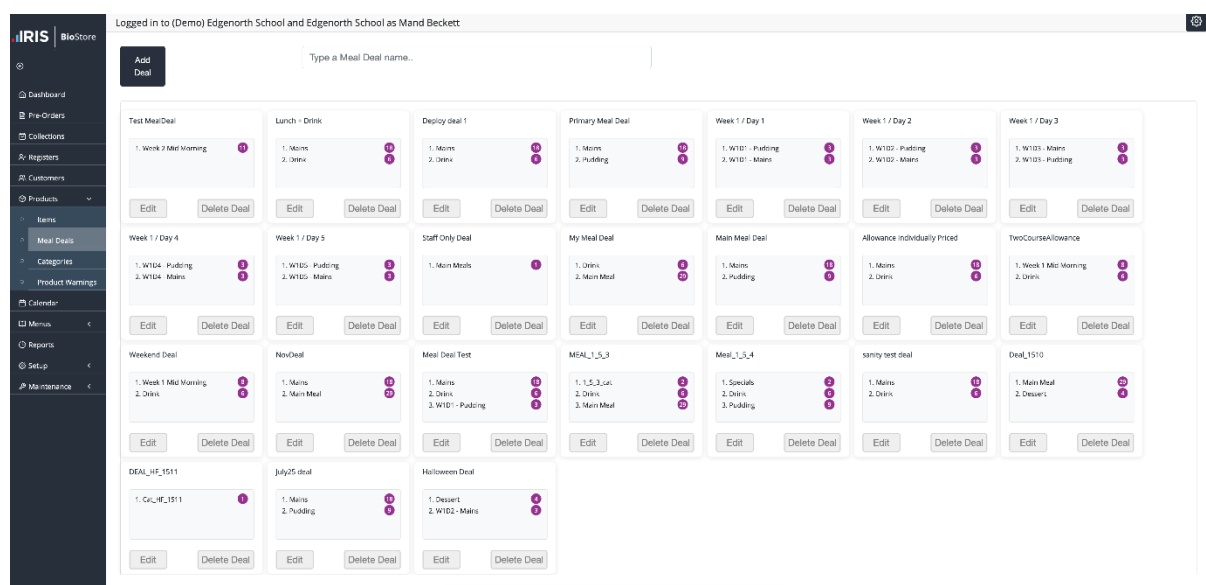
The structured implementation approach with dedicated project coordination, phased delivery, and go-live support ensures schools transition smoothly to cashless operations. The two hours of dedicated trainer support during the first live service provides confidence during the critical first days when staff and students are learning the new system.

Enhanced Reporting Capabilities

Standard platform functionality includes comprehensive reporting on transaction patterns, meal uptake, funding utilization, and operational efficiency. Schools can identify trends that inform menu planning, resource allocation, and budget forecasting, transforming operational data into strategic insights.

Regular Platform Updates

BioStore Portal continuously evolves based on user feedback, regulatory changes, and technological advancement. Updates deploy automatically, ensuring schools always use the latest functionality without manual intervention or version management. New features and improvements become available to all schools as they're released, with appropriate guidance provided.



Additional Information



BioStore Portal by IRIS serves primary schools, secondary schools, and multi-academy trusts across England, with all platform development, support, and guidance informed by the specific requirements of school catering operations. The solution addresses the practical realities of meal service—from managing hundreds of transactions during short lunch periods to maintaining dignity for students receiving Free School Meals to ensuring allergen information reaches catering staff when it matters most.

Further information is available through IRIS Education channels. General enquiries can be directed through the IRIS website at www.iris.co.uk/education/, while prospective customers can request demonstrations through the IRIS Education sales team.

Technical support for existing customers is available through the support channels detailed in this document, with the knowledge base accessible at help-iris.co.uk/education/portal/home-portal.htm.

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Pre-Orders > 3 > DURHAM

Select All Customers

Clear Order 0 of 28 Selected

280 Packed Pork & ... Mashed Potato ... Basic Pudding + Ch... Pasta Pot Absorb Tonic Lunch Sir Fry Noodle Pa... Teds Prawn Scallo... Open Toasted Chick...

£2.50 £4.00 £2.50 £3.00 £1.00 £2.00 £1.00 £1.00

Reports

Select a Report

Customer Transactions

Start Date: 01-12-2025 End Date: 14-01-2026

Select a Customer

Student: Amella Hutchinson - Year: 1 - Class: YORK

HTML CSV Bulk

Run

Previous Reports

Date Run	Report Name	Report Start	Report End	Status	Report
14-01-2026 16:09:37	Customer Transactions - Student: Amella Hutchinson - Year: 1 - Class: YORK	01-12-2025	14-01-2026	Preparing	Download Report Download CSV Preview
14-01-2026 16:09:25	Customer Transactions - Student: July25 July25scout1 - Year: 6 - Class: CANTERBURY	01-12-2025	14-01-2026	Complete	Download Report Download CSV Preview



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