Proquro E-Tendering System

Service Definition Document

G-Cloud 15 (RM1557.15)

Lot 2b – Cloud Software (SaaS)

Master Software Solutions Ltd.

Email: info@mastersoftware.co.uk

Web: www.proquro.co.uk

Overview

Proquro E-Tendering is a UK-hosted cloud service for running public-sector procurement exercises from pipeline and market engagement through supplier submission, evaluation, moderation and award. It supports secure document-based supplier submissions, procurement and transparency notice publishing, and a complete audit trail. Awarded procurements continue into a basic contract record with financial information, renewal and expiry alerts, and applicable contract-stage notices.

Included Functionality

- Procurement pipeline and connected procurement records
- Preliminary Market Engagement
- Limited Competitions, RFQs, mini-competitions and call-offs
- Direct Awards
- Open Procedures
- Competitive Flexible Procedures
- Multi-lot Open and Competitive Flexible Procedures
- Secure document-based supplier submissions
- Supplier clarifications and auditable communications
- Evaluator scoring, moderation and assessment summaries
- Central Digital Platform and Contracts Finder notice publishing
- Basic contract records with financial and spend recording
- Renewal and expiry alerts
- Role-based access and complete audit trail

This listing includes document-based supplier submissions. Structured online supplier response submissions are available as an optional capability. This listing does not include establishing or administering Framework Agreements, Dynamic Markets or DPS. Contract tasks, contract document management and other advanced Contract Management capabilities are not included.

Optional Capabilities

- Structured online supplier response submission
- Additional contract register capacity

Delivery and Service Operation

The annual subscription includes UK cloud hosting, routine software updates, maintenance and standard technical support. Proquro will establish the customer environment and initial administrator account, after which the customer can manage its own users, and procurement exercises.

Data migration, customer-specific configuration, integrations, training and other professional services are not included in the annual subscription. Available options and charges are set out in the Pricing Document and will be identified in the Order Form.

Standard support covers application faults and technical troubleshooting; customer data correction, process advice and configuration changes are separately chargeable. Customer data can be exported at the end of the service. Additional exit assistance is available at the rates set out in the Pricing Document.

Contact Information

To schedule a demo, please contact info@mastersoftware.co.uk