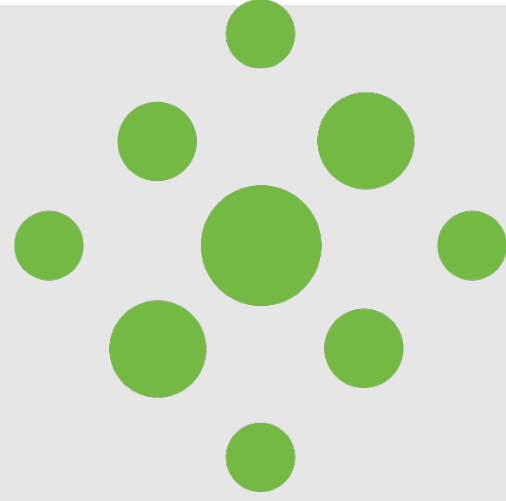




SmartPay

Pricing Overview

Connecting payments. Simplifying business.

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SmartPay Pricing

Pricing overview

This document sets out the maximum framework prices for SmartPay.

It describes the commercial structure, pricing units, and assumptions applicable to the service. Functional scope, service operation, and capability are defined in the SmartPay Service Definition.

All prices shown are maximum prices under the G-Cloud framework. Buyers select applicable services and options from the published price list. Prices apply per service instance unless otherwise stated.

Further detail on service scope, functionality, and available options is provided in the SmartPay Service Definition.

Service variants

SmartPay is available in two service variants.

- Payments Only
- Full SmartPay Platform

Each variant provides access to the standard SmartPay service as described in the Service Definition. Pricing reflects the scope of functionality enabled.

Core service pricing – per service instance

Service Variant	Pricing Basis	Maximum Price
Payments Only	Annual subscription	£29,000 per annum
Full SmartPay Platform	Annual subscription	£65,000 per annum

Included with all variants

- Access to the SmartPay platform
- Secure hosted payment pages for card payment entry
- Secure APIs for payment initiation and status retrieval
- Audit logging and reporting
- Single Sign-On and Multi-Factor Authentication (MFA)
- Standard support during UK business hours

One off implementation pricing – per service instance

Implementation pricing reflects the scope of configuration, integration, and testing required.

Implementation Type	Description	Maximum One Off Price
Payments Only implementation	Configuration and onboarding	£18,000
Full SmartPay implementation	Full platform configuration and onboarding	£35,000

Implementation charges are payable per service instance.

Annual subscription fees commence at the start of User Acceptance Testing.

Transaction and messaging charges

(applicable to all service variants)

Charge Type	Flex Routing	Integrated Acquiring Routing
Transaction fees	£0.10 per transaction	£0.08 per transaction
SMS messages	£0.04 per message	£0.04 per message

Transaction fees apply to card payments processed via the SmartPay service.

Definitions of Flex Routing and Integrated Acquiring Routing are provided in the SmartPay Service Definition.

SMS charges apply only where SMS functionality is enabled and used.

Optional module pricing – per module

Optional modules extend the standard SmartPay service as described in the Service Definition.

Optional Module	One Off Setup	Annual Subscription
Recurring Card Payments	£625	£3125 per annum
Paperless Direct Debit	£390	£1950 per annum
Mid Call Payment Integration	£640	£3200 per annum
Bank Reconciliation	£1995	£9775 per annum
E>Returns	£390	£1950 per annum
Staff Payment App	£390	£1950 per annum

Integrated Chip & PIN pricing – per device

Chip and PIN devices are priced per terminal. Chip and PIN device rental is available only where payments are routed via the integrated acquiring option. Where Flex routing is selected, Chip and PIN devices are available on a purchase-only basis.

Item	Pricing Basis	Maximum Price
Chip and PIN rental	Monthly billed in advance	£25.00 per terminal per month
Chip and PIN purchase	One off	£725 per terminal

Support and additional assistance

Standard support during UK business hours is included with all subscriptions.

Optional configuration and professional services are available as listed below.

The Configuration and Change Allowance covers chargeable configuration and change activity beyond standard support, as described in the Service Definition

Support option	Pricing basis	Maximum Price
Configuration and Change Allowance	Annual Recurring per instance	£6250 per annum
Additional Professional Services day	One off	£1400 per day

Important commercial notes

- All prices shown are maximum framework prices
- Prices exclude VAT
- Adelante Software does not provide acquiring services (see Service Definition for routing options)
- Where applicable, buyers contract separately with their chosen acquiring provider
- Prices exclude third-party services not supplied by Adelante Software
- Optional modules and services are selected at order stage and priced in accordance with this schedule
- Pricing for the Full SmartPay Platform includes configuration of up to twelve imports and twelve exports per service instance. Additional imports or exports are chargeable.