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Service Level Document

What the service is

Orbis Crossborder Investment (OCI) is a unique platform that monitors approximately 500,000 Greenfield FDI projects, more than 280,000 cross-border M&A transactions and also includes venture capital activity. By integrating Moody's Analytics company data, OCI provides comprehensive intelligence on global investments.
The database tracks announced, completed, and cancelled/withdrawn projects and deals, as well as rumors, and delivers detailed information on the roughly 240,000 companies involved—both private and publicly listed—enabling a true understanding of international investment flows and corporate expansion worldwide.

Monitoring capability

Orbis Crossborder Investment (OCI) enables users to proactively monitor global investment activity, with comprehensive coverage of approximately 500,000 Greenfield FDI projects, over 280,000 cross-border M&A deals, and venture capital transactions worldwide. The platform tracks investment behavior across around 240,000 companies, including both private and publicly listed entities.
Users can monitor daily updates on Greenfield projects and M&A deals, including announced, completed, cancelled/withdrawn, and rumored activity. OCI delivers detailed intelligence on investing companies, their ownership structures, financials, directors, managers, and historical deal behavior to identify active and emerging investors.
Investment events are categorized consistently, and include granular insights such as project size estimates, job creation, investment motives, sector classifications, and geographic footprints. Company records are enriched with detailed ownership pathways, financial data, and related deal information, enabling users to uncover expansion patterns, assess investment propensity, and map cross-border corporate activity.
These monitoring capabilities help organizations identify trends, benchmark investment performance, evaluate competitive locations, and quickly respond to changes in the global investment landscape.

Analytical Tools

Orbis Crossborder Investment (OCI) offers a comprehensive suite of analytical tools for in-depth analysis of global investment activity. Users can explore Greenfield FDI projects, cross-border M&A transactions, and venture capital activity through a wide range of data-driven visualizations and interactive analytics. The platform enables benchmarking of investing companies by industry sector, region, or country, and

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supports comparative assessments to identify leading source markets, active investors, and emerging investment trends.

OCI includes trend analysis, heatmaps, mapping tools, graphs, and tables that help users visualize FDI patterns, track investment flows, and assess geographic hotspots. These tools facilitate investor profiling by analyzing company characteristics, ownership structures, past investment behaviour, and the proprietary Propensity to Invest score, enabling precise identification of high-potential investors.

Users gain access to detailed company information, including financials, ownership pathways, directors, managers, and subsidiary networks, allowing them to understand investment motivations and corporate expansion strategies. OCI's integrated visual analytics enable instant interpretation of complex datasets, from market activity dashboards to sub-national investment footprints.

The platform supports benchmarking across countries, industries, and companies, empowering strategic decision-making, market evaluation, and investment promotion planning. These capabilities help organizations identify opportunities, evaluate competitive positions, and respond quickly to shifts in the global investment landscape.

Export Functionality

Orbis Crossborder Investment (OCI) provides robust export capabilities to support deeper analysis, reporting, and integration into organizational workflows. Users can export investment data, company profiles, project details, and analytical outputs in multiple formats such as Excel, CSV, PDF, and via API delivery. OCI also enables automated extraction through API workflows, ensuring regular updates of Greenfield, M&A, and investor-related datasets. Exported files retain essential metadata including project status, motives, financial attributes, geographic details, and ownership information. These capabilities allow teams to collaborate effectively, review insights offline, and integrate OCI data into internal dashboards or analytical systems. OCI's export tools help users benchmark markets, monitor investment flows, and incorporate reliable data into broader decision-making frameworks.

Additional modules:

- Greenfield FDI Module Provides detailed data on announced, completed, and cancelled Greenfield investment projects worldwide. Enables analysis of project size, motives, job creation, and sectoral or geographic patterns.
- Cross-border M&A Module Tracks global cross-border M&A deals, including status updates and transactional insights. Delivers intelligence on acquirers, targets, deal values, and strategic rationales.
- Venture Capital Deals Module Captures venture capital activity to identify high-growth companies and emerging investors. Supports early-stage investment mapping and trend identification across regions and sectors.

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- Ownership & Corporate Structures Module Reveals detailed ownership pathways and corporate hierarchies for investing companies. Helps users identify ultimate parents, subsidiaries, and global expansion structures.
- Financial & Company Intelligence Module Provides integrated financials, company profiles, and director/management data. Supports robust assessment of investor strength, stability, and investment capacity.
- Propensity to Invest in Scoring Module Uses proprietary modelling to score companies based on likelihood to invest internationally. Helps users prioritize high-potential investors based on financial, behavioral, and sectoral indicators.
- Trends & Heatmap Visualization Module Visualizes investment patterns using heatmaps, trend lines, and temporal analysis tools. Enables quick identification of hotspots, emerging markets, and shifts in global activity.
- Mapping & Sub-national Footprint Module Displays geographic footprints of companies and investment projects at country or sub-national level. Supports location benchmarking, cluster analysis, and territory-level insights.
- Investor Profiling Module Builds comprehensive investor profiles using historical investments, financials, and ownership. Helps organizations target, segment, and understand active and emerging investor groups.
- Benchmarking & Competitor Comparison Module Allows comparison of markets, sectors, and investors across multiple dimensions. Supports strategic evaluation of competitive positions and peer-group performance.

The levels of data backup and restore, and disaster recovery you'll provide, such as business continuity and disaster recovery plans

Moody's is committed to being prepared to quickly recover and resume operations in the event of a significant business interruption. Resilience and Disaster Recovery Planning is in place to ensure the technology and systems to support the recovery processes for critical business functions. There is a disaster recovery team in place that is responsible for mobilizing and managing the recovery process. The ensure disaster recovery procedures are rehearsed and tested. Moody's has identified the applications that are critical to our business. These applications are implemented in separate production and recovery data centers using industry-standard practices to switch data from the production site to the recovery site without loss of data and minimum downtime. This will be reviewed as part of the Business Continuity Plan. Disaster Recovery Planning activities are not limited to recovery but ensure that production environments are designed from a technology and systems perspective to support the recovery processes

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for critical business functions, this may include using redundant processing capacity at other locations. Other activities include:

→ Providing remote-access facilities so that key employees can work from home or from non-office locations in the event their primary workplace was disrupted or made inaccessible.

→ Contracting with reputable technology firms specializing in rapid restoration of telecommunications systems, and recovery of software and data assets.

→ Obtaining contractual assurances from certain key vendors that they have business continuity plans.

Being part of a top-tier financial services and information provider, we take our commitment to our clients very seriously. We continue to seek ways to improve our preparedness as we recognize new methods to manage business disruption risks, and to coordinate recovery efforts throughout the firm.
If you have further questions regarding Moody's efforts in this area, please contact help@moodys.com.

Onboarding and implementation

Moody's structured implementation approach ensures that our projects are aligned with our customers' business strategy so they can quickly achieve all benefits of the Moody's Solution.
Each customer will have a dedicated team that will cover the following aspects: front line support (helpdesk), training, and commercial account management. Each one of these roles provides a key element, and together we will ensure the customer has the best support possible.

Moody's support team will always try to help our customers get the most out of the solution they have purchased. Throughout the contract length, our teams of account managers and helpdesk support will help identify more within the solution and share new ways to utilize the database.

Access to the system is controlled by usernames and passwords. This is controlled by our back-end administration site, and the users will be sent an email directly containing their login details. Users can be deleted and added on the administration site and passwords can be updated/reset. Anyone who does not have a username/password will not be able to access the system.

The admin site can be accessed and controlled by the client and/or Moody's.
Within the admin site it is also possible to monitor usage statistics e.g. how frequently users are logging in to the system, how much data they are accessing. Users will access Orbis OCI via a URL which will take them to a user interface, each individual user will log into using their unique email and password. Through this interface, users will have access to all functionalities including search criteria, individual

company reports, and the tools section which they will be able to access quickly and easily. Availability of service is 99.00%.

After sales support

1. Support and training will be provided by a designated account manager. The account manager will be on-hand to answer any questions around access/use of the Orbis OCI interface, if there are any more technical data questions that the account manager is unable to answer, they will involve the help desk/product specialists.

2. You will also have access to the help desk for any questions they may have. This team can be reached at help@moodys.com. Email support is available 24/7. Phone support is available 8:30am – 6pm UK hours.

3. There are further resources available within Orbis IP itself such as walk-through guides and a comprehensive help section. Technical requirements Moody's platforms will work with Internet Explorer (IE10 upwards), Microsoft Edge, Google Chrome and Firefox.

Technical Requirements

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