Doccla Virtual Care

SOFTWARE PRICING

Please refer to our service description document for a definition of the service elements referred to below.

SOFTWARE

The virtual care software licence is priced at £7 per patient week. The charge applies for the period beginning upon the day on which a patient is referred to the virtual ward until the day upon which the patient is discharged, rounded up to a whole number of weeks.

The licence fee covers the following service elements:

- Hosting
- Software functionality
- Information governance and security
- Clinical safety

OTHER SERVICE ELEMENTS

We provide a continuum of care across virtual wards and remote patient monitoring. In order to comply with GCloud pricing requirements while maintaining flexibility, the following service elements are priced using the day rates set out below:

- Integration
- Project Management
- Training and associated guidance
- Logistics
- Helpdesk
- Onboarding and compliance monitoring
- Clinical Monitoring
- Prescribing
- Research
- Health Coaches
- Reporting
- Inreach Nurses

Day rates

The day rate depends on the seniority of the person doing the work. Seniority follows the seven levels of the Skills Framework for the Information Age (SFIA). Each rate applies across all six skill categories: strategy and architecture, change and transformation, development and implementation, delivery and operation, people and skills, and relationships and engagement.

Level	Day rate
1. Follow	£582.75
2. Assist	£766.50
3. Apply	£966.00
4. Enable	£1,097.25
5. Ensure, advise	£1,317.75
6. Initiate, influence	£1,491.00
7. Set strategy, inspire, mobilise	£1,711.50

Terms that apply to day rates

- Working day: 8 hours, not including travel and lunch
- Working week: Monday to Friday, excluding national holidays
- Office hours: 9:00am to 5:00pm, Monday to Friday
- Travel, mileage and subsistence: included in the day rate within the M25. Outside the M25, payable at the department's standard travel and subsistence rates
- Professional indemnity insurance: included in the day rate

Devices

The price for the provision of devices as a service is device dependent. Since we are device agnostic, the range of available devices is continually changing, so we can provide the most up-to-date list of supported devices on request.

Alternative payment structures

Doccla can support alternative commercial structures by agreement, for example a fixed monthly fee with variable elements, an upfront payment based on forecast usage with true up at agreed intervals, or phased mobilisation and run rate pricing. Where buyers wish to explore outcome or value based care (VBC) approaches, we are open to discussing structures that align incentives and remain compatible with public sector procurement and the agreed call off contract.