

Doccla Virtual Care

SOFTWARE PRICING

Please refer to our service description document for a definition of the service elements referred to below.

SOFTWARE

The virtual care software licence is priced at £7 per patient week. The charge applies for the period beginning upon the day on which a patient is referred to the virtual ward until the day upon which the patient is discharged, rounded up to a whole number of weeks.

The licence fee covers the following service elements:

- Hosting
- Software functionality
- Information governance and security
- Clinical safety

OTHER SERVICE ELEMENTS

We provide a continuum of care across virtual wards and remote patient monitoring. In order to comply with GCloud pricing requirements while maintaining flexibility, the following service elements are priced in terms of our SFIA rate card:

- Integration
- Project Management
- Training and associated guidance
- Logistics
- Helpdesk
- Onboarding and compliance monitoring
- Clinical Monitoring
- Prescribing
- Research
- Health Coaches
- Reporting
- Inreach Nurses

The price for the provision of devices as a service is device dependent. Since we are device agnostic, the

range of available devices is continually changing, so we can provide the most up-to-date list of supported devices on request.

Alternative payment structures

Doccla can support alternative commercial structures by agreement, for example a fixed monthly fee with variable elements, an upfront payment based on forecast usage with true up at agreed intervals, or phased mobilisation and run rate pricing. Where buyers wish to explore outcome or value based care (VBC) approaches, we are open to discussing structures that align incentives and remain compatible with public sector procurement and the agreed call off contract.

