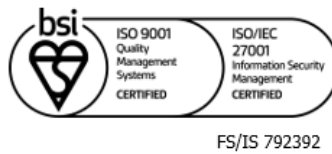




Organisational Readiness

And Benefits



FS/IS 792392

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Our Values

Ethical Healthcare's sole purpose is to deliver positive and meaningful social impact on key societal challenges in the areas of health, well-being, and welfare.

Our values are at the core of everything we do, the behaviours we demonstrate and the improvement and changes we seek to deliver to our partners.



Equality and equity: we are never exploitative.



Integrity: we always act in line with our values and



Happiness: we strive to make our clients, our colleagues and ourselves happy in our work and lives.



Honesty and Transparency: we are always open and honest and fully transparent in everything we do.

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1 Organisational Readiness

Ethical believes that digital transformation is 80% people and adoption, 20% technical. Successful system deployments rely on organisational readiness, which involves preparing people, leadership, processes, and culture—not just technology. To support this, Ethical Healthcare has developed a 7-Step Organisational Readiness Framework covering:

- Leadership & Collaboration – Engaging senior stakeholders and aligning them with transformation goals
- People & Change – Assessing change capabilities, governance, and workforce readiness
- Future Proofing – Ensuring technical and data readiness, digital maturity, and infrastructure alignment
- Optimising Care Delivery – Reviewing workflows, processes, SOPs, and service design for efficiency
- Digital Mindset, Learning & Inclusivity – Building workforce digital confidence, learning opportunities, and inclusive practices
- Communication & Engagement – Delivering effective communications and cultural change support across the organisation
- Experience & Benefits – Establishing the capability to measure experience and benefits for continuous optimisation.

Ethical can also perform initial discovery workshops to identify risk areas and tailor services to organisational needs.

1.1 Benefits

- Improved adoption and engagement – Focus on people ensures higher acceptance and use of new systems
- Stronger leadership alignment – Senior stakeholders understand transformation impacts and their role in success
- Optimised workflows and care delivery – Processes, SOPs, and service designs are standardised and efficient
- Future-ready infrastructure – Technical and data readiness supports strategic ambitions and reduces risk
- Workforce empowerment – Builds digital confidence, learning, inclusivity, and capability for change
- Effective communication and culture change – Stakeholders are informed, engaged, and culturally prepared
- Measurable outcomes – Benefits and experience tracking ensure transformation delivers tangible value.