



Service Definition: Panorays Platform

This service description provides additional information for buyers of the Panorays Platform.

Bright Cyber is an authorised reseller of the Panorays Platform. This service is offered through the G-Cloud framework in accordance with the published service listing and associated documentation.

Further information about the platform is available in the brochures provided as part of this service description. Buyers may also contact Bright Cyber using the details below for clarification or support.

Service Roles and Responsibilities

Bright Cyber Responsibilities

Bright Cyber is responsible for the commercial relationship with the buyer and for ensuring service delivery. This includes:

Account Management

- Provision of a named account manager
- Availability Monday to Friday, 9:00am to 5:00pm (excluding public holidays)
- Response to email queries within 4 working hours
- Direct telephone contact details will be provided

Service and Advisory Support

- Advice relating to use of the Panorays Platform
- Guidance on information security matters relevant to the service

Commercial Management

- Contracting under the G-Cloud agreement
- Billing and invoicing
- Management of service variations, extensions, and additional services where agreed
- All commercial activities managed in accordance with G-Cloud terms and conditions

Bright Cyber will ensure the service is delivered in line with the agreed scope and will support the buyer in using the service effectively.

This may include:

- Coordinating onboarding activities
- Attending service review or progress meetings where required
- Supporting issue escalation and resolution
- Ongoing service coordination and governance

Panorays Responsibilities

Panorays is responsible for delivery and technical operation of the platform, including:

- Platform provisioning and onboarding
 - Delivery of the service in line with the published service description and specifications
 - Provision of technical support for the platform
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Service Contact Details

Service Contact: Murray Pearce

Email: murray.pearce@bright-cyber.co.uk

Telephone: 0345 257 0071

Website: <https://bright-cyber.co.uk>

See Panorays brochure following this page for further information about this service.

The Complete Solution to Third-Party Cyber Risk



A single platform to manage cyber risk across your entire business network.

About us:

Panorays is dedicated to simplifying the cybersecurity complexities of today's digital supply chains so companies worldwide can securely do business together. With each new third party bringing a distinctly unique set of threats, Panorays third-party cybersecurity management platform is shaped for each business relationship.

We empower organizations to reduce cyber risk with secure collaboration, ensuring their defenses evolve alongside their expanding risk landscape.

Panorays in numbers:

+4.74M
discovered hidden
Nth parties

+500K
assessed
companies

+70M
scanned assets

+3K
detected breaches

The One and Only TPCRM Platform with:

Seamless
automated
workflows

Comprehensive
risk ratings with
one bottom line

AI-powered
cyber intelligence

Contextual
approach to risk
management

Simplified
compliance &
regulatory
adoption



We secure the most complex supply chains in the world

AVIS

cimpress

AppsFlyer

Payoneer

torq

Quantum

tsmc



99.3%

accuracy in risk
rating



31%

Time saving
for teams



-83%

in onboarding
time



97%

improvement in third
party response rate



-55%

Likelihood
of a breach

Got questions? We have the answers!

Contact us at info@panorays.com to get the conversation started.

[Panorays.com](https://panorays.com)