



Service Definition: LinkShadow Platform

This service description provides additional information for buyers of the LinkShadow Platform.

Bright Cyber is an authorised reseller of the LinkShadow Platform. This service is offered through the G-Cloud framework in accordance with the published service listing and associated documentation.

Further information about the platform is available in the brochures provided as part of this service description. Buyers may also contact Bright Cyber using the details below for clarification or support.

Service Roles and Responsibilities

Bright Cyber Responsibilities

Bright Cyber is responsible for the commercial relationship with the buyer and for ensuring service delivery. This includes:

Account Management

- Provision of a named account manager
- Availability Monday to Friday, 9:00am to 5:00pm (excluding public holidays)
- Response to email queries within 4 working hours
- Direct telephone contact details will be provided

Service and Advisory Support

- Advice relating to use of the LinkShadow Platform
- Guidance on information security matters relevant to the service

Commercial Management

- Contracting under the G-Cloud agreement
- Billing and invoicing
- Management of service variations, extensions, and additional services where agreed
- All commercial activities managed in accordance with G-Cloud terms and conditions

Bright Cyber will ensure the service is delivered in line with the agreed scope and will support the buyer in using the service effectively.

This may include:

- Coordinating onboarding activities
- Attending service review or progress meetings where required
- Supporting issue escalation and resolution



- Ongoing service coordination and governance

LinkShadow Responsibilities

LinkShadow is responsible for delivery and technical operation of the platform, including:

- Platform provisioning and onboarding
- Delivery of the service in line with the published service description and specifications
- Provision of technical support for the platform

Service Contact Details

Service Contact: Murray Pearce

Email: murray.pearce@bright-cyber.co.uk

Telephone: 0345 257 0071

Website: <https://bright-cyber.co.uk>

See LinkShadow brochure following this page for further service information.



Unified Identity, Data & Network Analytics Platform

Powered by Cyber Mesh Architecture



www.linkshadow.com

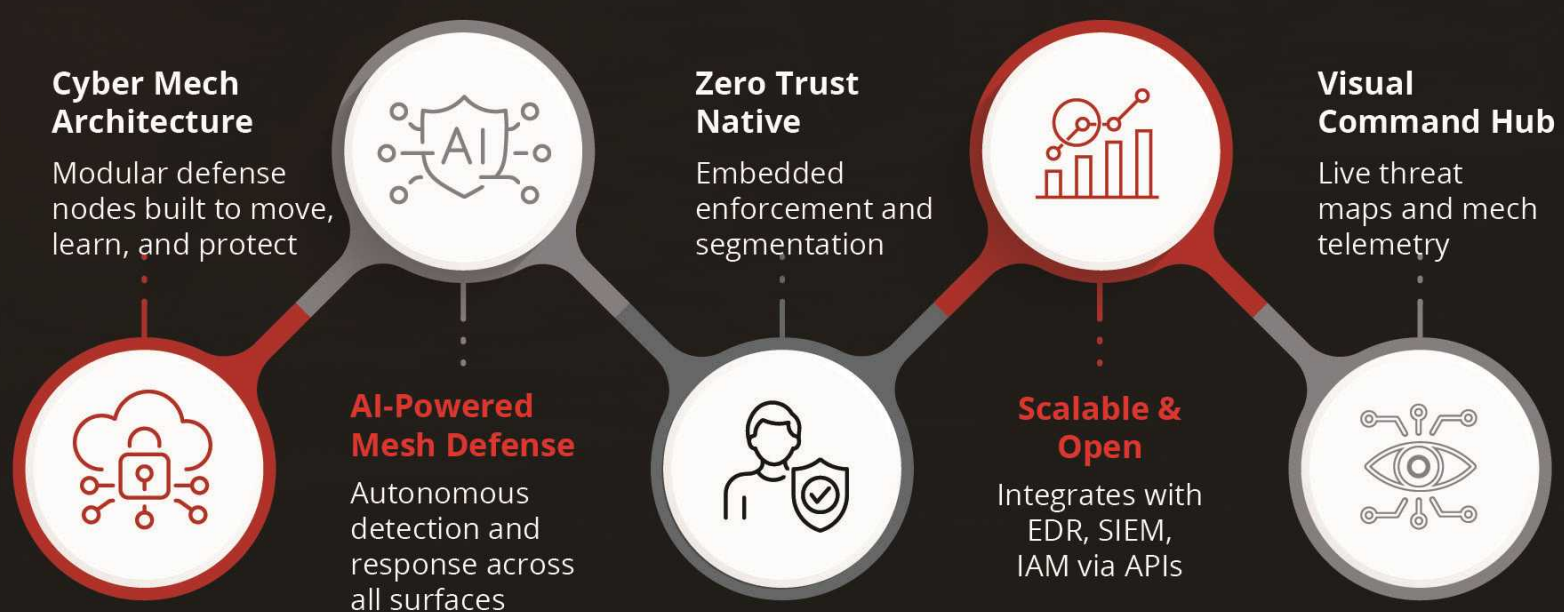
CyberMeshX Platform

Unify Your Entire Security Universe One Platform, Total Control.



LinkShadow CyberMeshX is an advanced, modular AI-driven cybersecurity platform. Unlike conventional platforms, CyberMeshX leverages adaptive behavioral AI and unified Security Analytics and intelligence grid to correlate data from endpoints, networks, identity, and cloud, transforming fragmented signals into decisive actions. Its centralized policy, posture, and playbook management interface empowers SOC teams with instant, mesh-wide visibility and zero-trust enforcement. This enables rapid, automated threat response and proactive defense tailored to today's most persistent and complex adversaries—all powered by LinkShadow's integration hub and deep telemetry analytics.

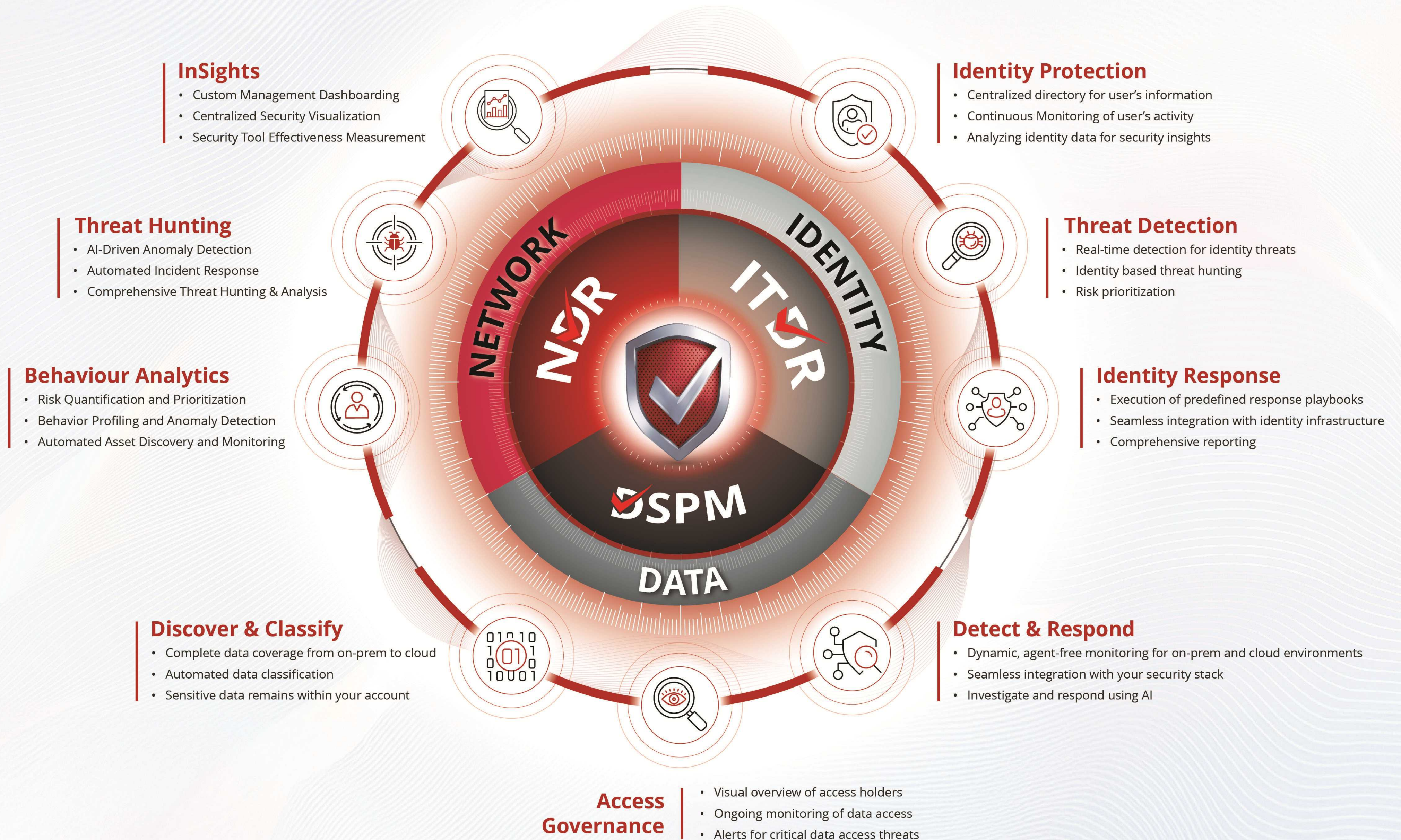
Why CyberMeshX ?



In an era of complex, persistent threats, LinkShadow delivers the intelligence, agility, and integration needed to outpace adversaries and secure the modern enterprise.

Unified Identity, Data & Network Analytics Platform

Powered by Cyber Mesh Architecture



Centralized Visibility and Monitoring

The platform provides a unified dashboard for centralized monitoring and visualization across identity, data, and network+. This ensures that security teams have a holistic view of their environment, enabling faster detection of threats and streamlined management of security operations.



AI-Driven Threat Detection and Automated Response

LinkShadow leverages AI-driven analytics for behavior profiling, anomaly detection, and automated incident response. This capability is consistent across identity, data, and network layers, allowing for proactive threat hunting and rapid mitigation of risks without manual intervention.



Seamless Integration and Scalability

The platform is designed for seamless integration with existing security tools and infrastructure, supporting both on-premises and cloud environments. Its agent-free monitoring and automated asset discovery make it scalable and easy to deploy, ensuring organizations can adapt environments grow—without adding complexity or overhead.





REQUEST FOR A DEMO

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CMX Flyer

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