Service Definition: Recorded Future Platform

This service description provides additional information for buyers of the Recorded Future Platform.

Bright Cyber is an authorised reseller of the Recorded Future Platform. This service is offered through the G-Cloud framework in accordance with the published service listing and associated documentation.

Further information about the platform is available in the brochures provided as part of this service description. Buyers may also contact Bright Cyber using the details below for clarification or support.

Service Roles and Responsibilities

Bright Cyber Responsibilities
Bright Cyber is responsible for the commercial relationship with the buyer and for ensuring service delivery. This includes:

Account Management
- Provision of a named account manager
- Availability Monday to Friday, 9:00am to 5:00pm (excluding public holidays)
- Response to email queries within 4 working hours
- Direct telephone contact details will be provided

Service and Advisory Support
- Advice relating to use of the Recorded Future Platform
- Guidance on information security matters relevant to the service

Commercial Management
- Contracting under the G-Cloud agreement
- Billing and invoicing
- Management of service variations, extensions, and additional services where agreed
- All commercial activities managed in accordance with G-Cloud terms and conditions

Bright Cyber will ensure the service is delivered in line with the agreed scope and will support the buyer in using the service effectively.

This may include:
- Coordinating onboarding activities
- Attending service review or progress meetings where required
- Supporting issue escalation and resolution
- Ongoing service coordination and governance

Recorded Future Responsibilities
Recorded Futureis responsible for delivery and technical operation of the platform, including:

- Platform provisioning and onboarding
- Delivery of the service in line with the published service description and specifications
- Provision of technical support for the platform

Service Contact Details

Service Contact: Murray Pearce
Email: murray.pearce@bright-cyber.co.uk
Telephone: 0345 257 0071
Website: https://bright-cyber.co.uk

See Recorded Future brochure following this page for further information about this service.

Recorded Future® | DATA SHEET

Intelligence to disrupt adversaries

Overview

Using a combination of analytics and human expertise, Recorded Future produces accurate and actionable intelligence that disrupts adversaries at scale. By fusing the broadest variety of open source, dark web, and technical sources, with original research we deliver the most relevant intelligence in real time. The Recorded Future Intelligence Platform aggregates this rich intelligence with any other data sources you use. This empowers security teams to collaborate on analysis and deliver intelligence wherever they need it most — including rapid integration with your existing security tools and solutions.

> "Recorded Future gives us the confidence to know what's high-risk versus what we shouldn't be spending our time on."
>
> *John McLeod, CISO, NOV*

Precision intelligence solutions

Everything you need to reduce risk fast — without any of the noise. Recorded Future delivers intelligence via nine distinct modules and additional services. Each module is tailored to maximize efficiencies across your teams, processes, workflows, and existing security investments.

SecOps Intelligence

- Alert triage
- Threat detection
- Threat prevention

Threat Intelligence

- Advanced threat research & reporting
- Advanced detection & validation
- Monitor & prioritize threats to your tech stack
- Dark web investigation
- Malware analysis

Brand Intelligence

- Domain abuse
- Data leakage monitoring
- Brand attack mitigation
- Digital asset monitoring
- Dark web monitoring
- Monitoring threats to your industry

Identity Intelligence

- Account takeover prevention
- Personnel identity monitoring
- Customer identity monitoring

Attack Surface Intelligence

- External asset discovery and management
- Attack surface monitoring and risk reduction

Vulnerability Intelligence

- Vulnerability prioritization
- Monitoring for vulnerabilities in your tech stack

Third-Party Intelligence

- Continuous third-party risk management
- Procurement assessment

Geopolitical Intelligence

- Country risk
- Facility risk

Payment Fraud Intelligence

- Stolen card monitoring
- Magecart dashboard
- CNP data lookup
- Compromised Bank Check Analysis

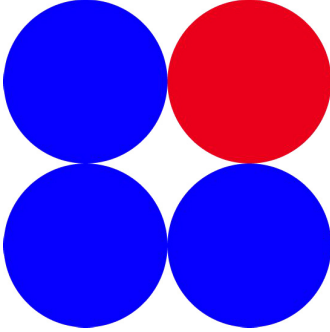
Add-on & Services

- Sandbox
- Managed services
- Support, integration and intelligence advisory services

Feature comparison

Recorded Future is a modular intelligence solution designed for customization to meet each client's unique needs. Our seven modules enable you to interact with the world's most advanced intelligence platform in the exact ways that are right for your organization — without any of the noise.

	Brand intelligence	SecOps intelligence	Threat intelligence
Intelligence on IPs, domains, and URLs	Yes	Yes	Yes
Intelligence on hashes and malware	Preview only	Yes	Yes
Intelligence on threat actors	Preview only	Preview only	Yes
Intelligence on vulnerabilities, companies, and cities	Preview only	Preview only	Preview only
Insikt group research for brand use cases	Yes	Yes	Yes
Insikt group research for SecOps use cases		Yes	Yes
Insikt group research for threat use cases			Yes
Threat view dashboards on infrastructure and brand risk	Yes		
Threat view dashboards on global trends, ransomware, and cyber espionage	Yes	Yes	Yes
Threat view dashboards on trends, industry risk, target trends, banking and payments, merchants and POS, and ICS/SCADA	Yes		Yes
Intelligence Goals Library Alerting for Brand Use Cases	Yes		
Intelligence goals library alerting for threat use cases			Yes
Analyst notes (read and write)	Yes	Read only	Yes
Pivot to analysis views	Yes		Yes
Advanced query builder			Yes
Hunting packages		Yes	Yes
Sandbox		Yes	Yes
Risk lists for integrations		Yes	Yes



	Vulnerability intelligence	Third-party intelligence	Geopolitical intelligence
Intelligence on vulnerabilities	Yes	Preview only	Preview only
Intelligence on companies	Preview only	Yes	Preview only
Intelligence on cities	Preview only	Preview only	Yes
Intelligence on IPs, domains, URLs, hashes, malware, and threat actors	Preview only	Preview only	Preview only
Intelligence on personnel identities			
Intelligence on third-party identities			
API for automated risk checks and triage			
Insikt group research for vulnerability use cases	Yes		
Insikt group research for third-party use cases		Yes	
Insikt group research for geopolitical use cases			Yes
Threat view dashboards on vulnerability risk	Yes		
Threat view dashboards on third-party risk		Yes	
Threat view dashboards on locations			Yes
Intelligence goals library alerting for vulnerability use cases	Yes		
Intelligence goals library alerting for third-party use cases		Yes	
Intelligence goals library alerting for geopolitical use cases			Yes
Analyst notes (read and write)	Read only	Yes	Yes
Pivot to analysis views	Yes	Yes	Yes
Advanced query builder			Yes

	Identity intelligence	Payment fraud intelligence	Attack surface intelligence
Intelligence on personnel identities	Yes		
Intelligence on third-party identities	Yes		
API for automated risk checks and triage	Yes		
High fidelity card metrics from the cyber underground		Yes	
Integrated compromised card intelligence for fraud prevention systems		Yes	
Common points of purchase (CPP) analysis		Yes	
Payment card data from dark web shops		Yes	
Automated scanning of ecommerce websites for live e-skimmer infections		Yes	
Continuous external attack surface scanning and asset discovery			Yes
Global asset search			Yes
Intelligence on assets, with risk scoring and exposure details (misconfigurations, open ports, data leakages, unpatched vulnerabilities)			Yes