



Service Definition: Anecdotes Platform

This service description provides additional information for buyers of the Anecdotes Platform.

Bright Cyber is an authorised reseller of the Anecdotes Platform. This service is offered through the G-Cloud framework in accordance with the published service listing and associated documentation.

Further information about the platform is available in the brochures provided as part of this service description. Buyers may also contact Bright Cyber using the details below for clarification or support.

Service Roles and Responsibilities

Bright Cyber Responsibilities

Bright Cyber is responsible for the commercial relationship with the buyer and for ensuring service delivery. This includes:

Account Management

- Provision of a named account manager
- Availability Monday to Friday, 9:00am to 5:00pm (excluding public holidays)
- Response to email queries within 4 working hours
- Direct telephone contact details will be provided

Service and Advisory Support

- Advice relating to use of the Anecdotes Platform
- Guidance on information security matters relevant to the service

Commercial Management

- Contracting under the G-Cloud agreement
- Billing and invoicing
- Management of service variations, extensions, and additional services where agreed
- All commercial activities managed in accordance with G-Cloud terms and conditions

Bright Cyber will ensure the service is delivered in line with the agreed scope and will support the buyer in using the service effectively.

This may include:

- Coordinating onboarding activities
- Attending service review or progress meetings where required
- Supporting issue escalation and resolution
- Ongoing service coordination and governance

Anecdotes Responsibilities

Anecdotes is responsible for delivery and technical operation of the platform, including:

- Platform provisioning and onboarding
 - Delivery of the service in line with the published service description and specifications
 - Provision of technical support for the platform
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Service Contact Details

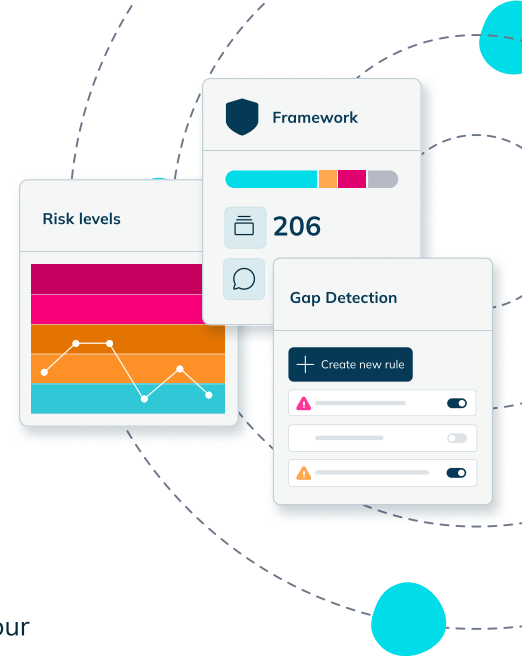
Service Contact: Murray Pearce

Email: murray.pearce@bright-cyber.co.uk

Telephone: 0345 257 0071

Website: <https://bright-cyber.co.uk>

See Anecdotes brochure following this page.



Data-driven, AI-enhanced. The better way to GRC.

Anecdotes' data-first approach gives you the freedom to manage and scale your GRC program, no matter how complex. With data pulled directly from your systems and automatically cross-mapped throughout your GRC program, AI agents, and powerful analysis tools, Anecdotes allows you to easily identify gaps, monitor your posture and confidently attest to your state of compliance.

- ✓ Save valuable time and resources
- ✓ Remove stakeholder dependencies
- ✓ Know your real GRC posture
- ✓ Increase accuracy
- ✓ Minimize manual work

Data as the cornerstone of your successful GRC program

Anecdotes is the only GRC platform that runs on actionable GRC data. It uses raw systems data collected automatically and continuously from your organization's tech stack and standardized for GRC use—without compromising its integrity.

Plugin Layer

All GRC-relevant system data is automatically collected from your environments and tools (cloud and on-premises).

Data Layer

The data is centralized in an evidence pool where it can be easily analyzed, scoped, and tested for gaps based on your needs and policies.

Application Layer

The standardized data is cross-mapped to all relevant use cases, from framework management to risk, each with a dedicated application.

AI Agents

AI agents work alongside you to make the most of your data and help you build a stronger GRC program.

Solution Applications



Reporting



Policy Manager



Evidence Lab



Frameworks



Trust Center



Scale advisor



Playbooks



Risk Manager



Policy Guardian



Evidence Pool



User Access Reviews



Evidence Reader

Why Anecdotes?

The GRC platform for complex programs

Deep Data Integrations

Easily connect your tech stack to Anecdotes' least privilege integrations to automatically collect all GRC-relevant system data. Anecdotes is the only solution on the market with 100% proprietary integrations.

Cross Use-Case Solution

Anecdotes' patent-pending automated cross-mapping allows you to enjoy "use once, apply to many" while still allowing you to scope the data to match each use case. This saves you time while improving accuracy.

Continuous Compliance

With custom rules continuously testing your up-to-date data and alerting you of gaps, you can finally effectively monitor your program and know if you are continuously compliant.

Control Your Data

Anecdotes' Data Delegation solution allows you to enjoy everything the platform has to offer as your data and secrets remain within your perimeter.

Customize & Scope for Your Success

Tailor everything from frameworks, controls, and evidence to risks, workflows and analysis rules to meet the specific needs of your unique GRC program.

Design Custom Evidence

With Anecdotes' Evidence Lab, you can automate the collection of custom evidence that meets your specific needs from tools such as Jira, Slack, GitHub, and Okta.

Trusted by world class GRC teams



Anecdotes enables GRC teams to strengthen and scale their GRC program. By giving teams actionable GRC data, which is instantly mapped to any use case, coupled with AI-enhanced analysis tools and configurable automations, Anecdotes empowers GRC teams to quickly identify gaps—and attest to their organization's state of compliance with confidence.



For more information, visit
www.anecdotes.ai



Introducing anecdotes' New Analysis Engine

The new anecdotes Analysis Engine empowers GRC teams through the utilization of data-driven automation to perform deep analysis of extensive standardized GRC data-sets to automatically identify gaps and enhance the team's understanding of the organization's posture.



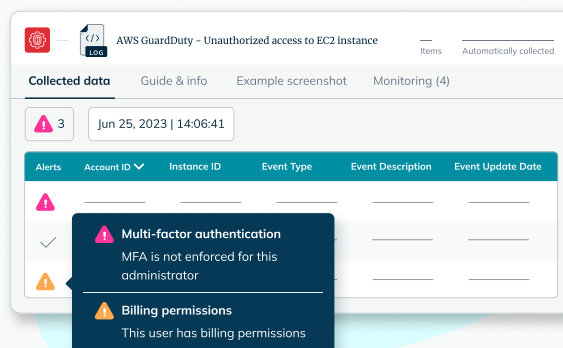
Unlocking Configurable Deep Data Analysis Capabilities

In the world of Governance, Risk, and Compliance, identifying and remediating gaps quickly is crucial. These gaps indicate control deficiencies or evidence shortfalls that highlight emerging risks and policy non-compliance. By implementing an efficient and automated data analysis approach, organizations can streamline the identification and remediation of gaps, optimizing Compliance and risk management. anecdotes' new Analysis Engine empowers GRC teams by utilizing data-driven automation to sift through vast amounts of data and flag gaps automatically. The ability to apply robust analysis rules means that data is analyzed consistently, on a granular level, based on the organization's specific requirements.

Automated evidence status

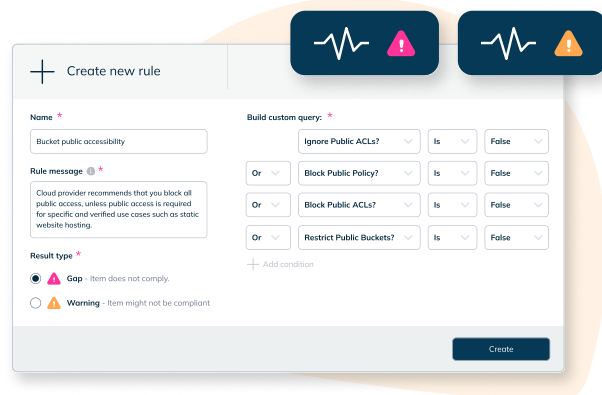
Based on the rules set, the status of evidence will automatically change from Auditable to Gap when any deficiencies related to the evidence are detected. Following the remediation of a gap, the evidence will automatically transition from Gap back to Auditable.

Gaps or Warnings - In the event that a gap or warning is identified within evidence, relevant control and requirement owners receive timely notifications.



Configurable Insight – See what matters most to you.

Configure custom rules or select from an extensive library of rules, allowing you to effectively monitor and gain insights on organization-specific requirements tailored to your Compliance and Risk program.



Custom rules - With easy filtering, you can set up your own rules for gap detection, allowing you to flag any gaps and tailor your insights to your needs.

Continuous GRC posture

Stay on track with your GRC program with continuous monitoring of Compliance and Risk. Open tasks to remediate any gaps or warnings detected to ensure you comply with your own standards at any given time.

Pre-defined rules - anecdotes has created a Rule library containing over 200 rules based on CIS benchmarks, the widely recognized industry-standard best practices for cloud service providers. The CIS based rules are regularly updated to align with the evolving threat landscape and cloud provider offerings.

