

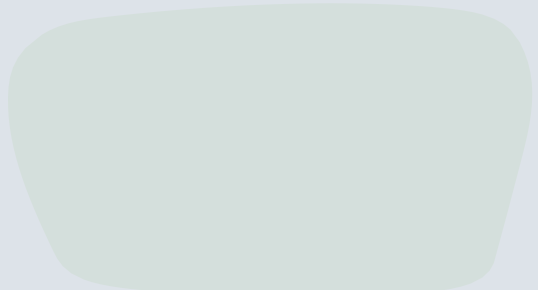
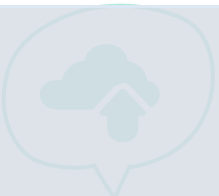
Cloud Operations

Capabilities



We are transforming from a Cloud First to AI-First Company VISIONET

1 Cloud Consulting



2

Cloud Migration / Modernization
Infra / Apps / Data / Security



3

Platform Engineering
Infra Platform / Data Platform / Cloud Native Platform / ML Platform Gen AI Platform

4 Cyber Security

Infra / Apps / Data / Integration / Gen AI

5 Cloud Operations

Infra / Apps / Data / Integration / Gen AI

Our Cloud Capabilities

VISIONET

Cloud Consulting

- Cloud Strategy
- Cloud architecture review
- Cloud cost optimization
- Security Posture
- DevOps Assessment

Migration / Modernization

- Application & Data Modernization
- PaaS service adoption
- Migration to managed Kubernetes
- Cloud native architecture
- Containerization and hybrid cloud

Platform Engineering

- Digital Platforms & Products
- Cloud Native
- IT Modernization
- Enterprise Agility
- Mobility
- DevSecOps Adoption

Cyber Security

- Governance, Risk & Compliance (GRC)
- Threat & Vulnerability Management
- Cloud Native Security
- Security Operations Center (SOC)
- App Security

Cloud Operations

- DevSecOps
- DataOps
- FinOps
- Cloud Automation

visionet
CloudStudio

Visionet's framework to enable

FinOps

AI Ops

Sec Ops

Data Ops

DevOps

Mig / Modernization

Managed Kubernetes

“

Did you know that Visionet is an “Azure AMMP Partner”?

Out of the 400,000+ partners that Microsoft officially works with, there are only about 500 partners worldwide, that are AMMP certified

”

Microsoft
Solutions Partner
Infrastructure Partner
Azure

Specialist
Infra and Database Migration

Microsoft
Solutions Partner
Digital & App Innovation
Azure

Microsoft
Solutions Partner
Data & AI
Azure

aws partner
network

Advanced
Consulting
Partner

Google Cloud
Partner

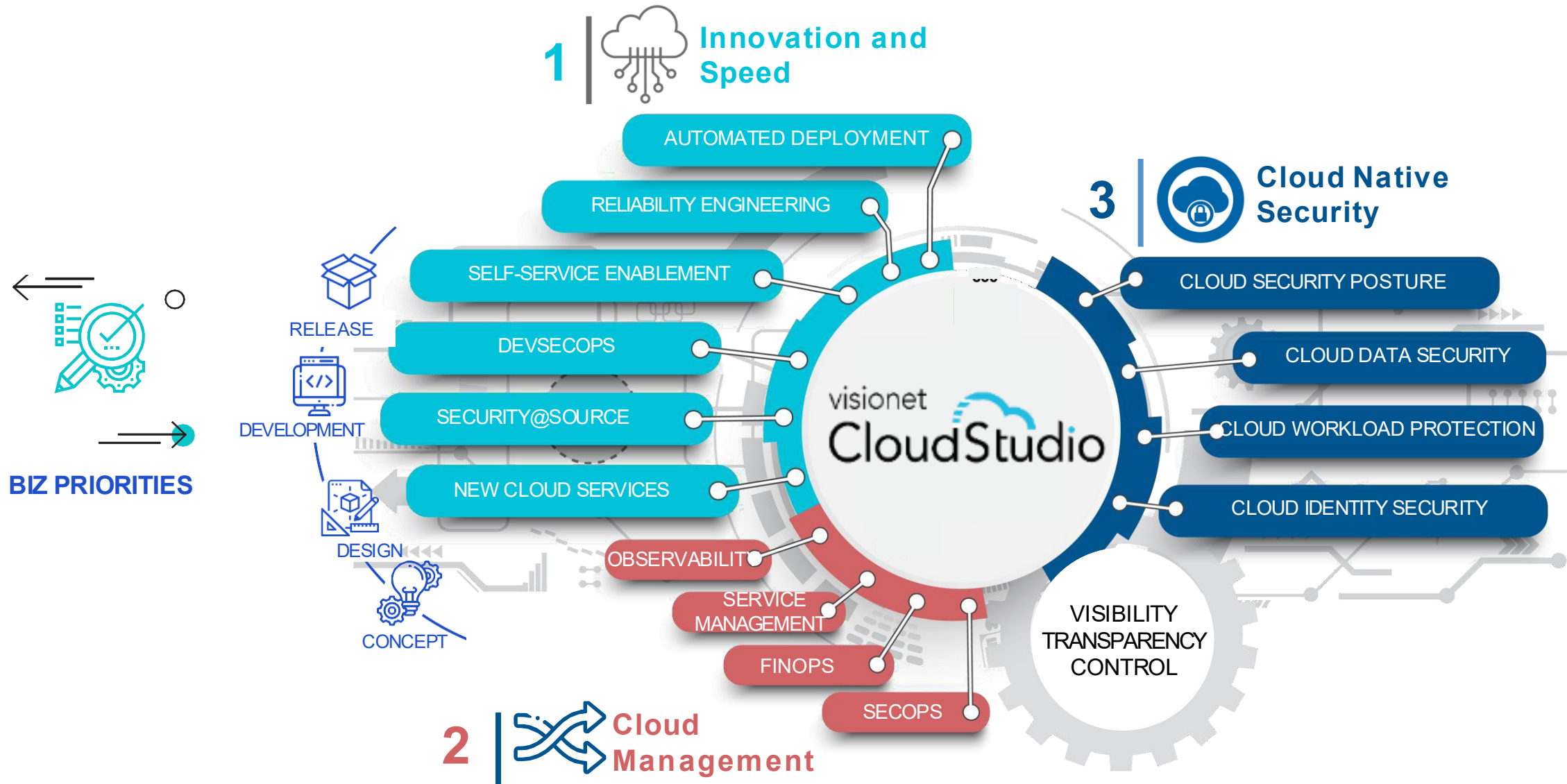
DATADOG

ORCA
security

Prometheus

paloalto
NETWORKS

Cloud Studio – Visionet's Framework for Cloud Adoption



700+

CloudOps Engineers

100%

SLA Adherence

99%

Service Availability

100%

Regulatory Compliance

Tools Partnership



ANSIBLE



Service Offerings

DevSecOps

- Observability
- Cloud Resource Management
- Cloud Security
- Chaos/Resilience Engineering
- DevOps Automation
- Kubernetes & Containers

Cloud Automation

- Infrastructure-as-code (IaC)
- Automating deployment and scaling
- Automating backup and disaster recovery processes
- Auto-scaling and load balancing mechanisms
- Self-healing and automated incident response

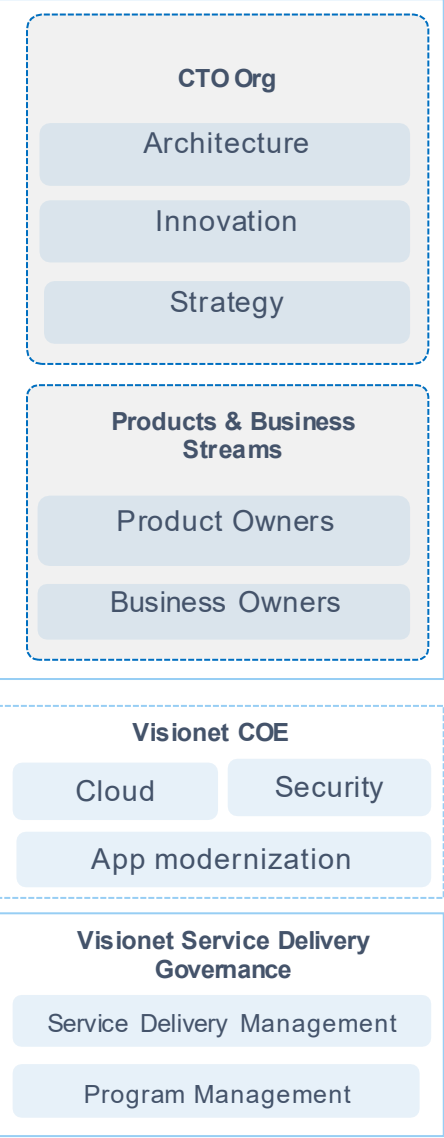
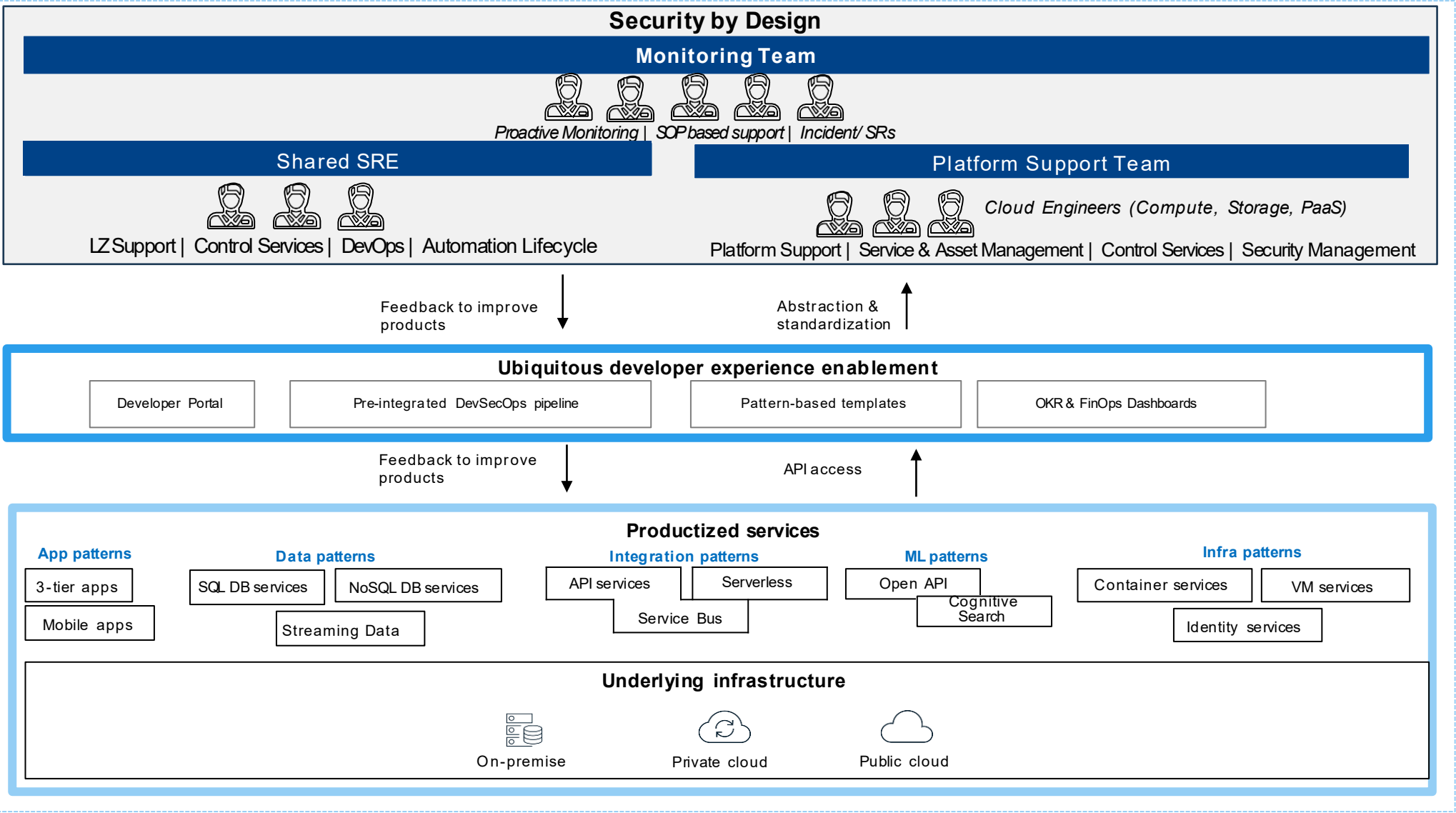
FinOps

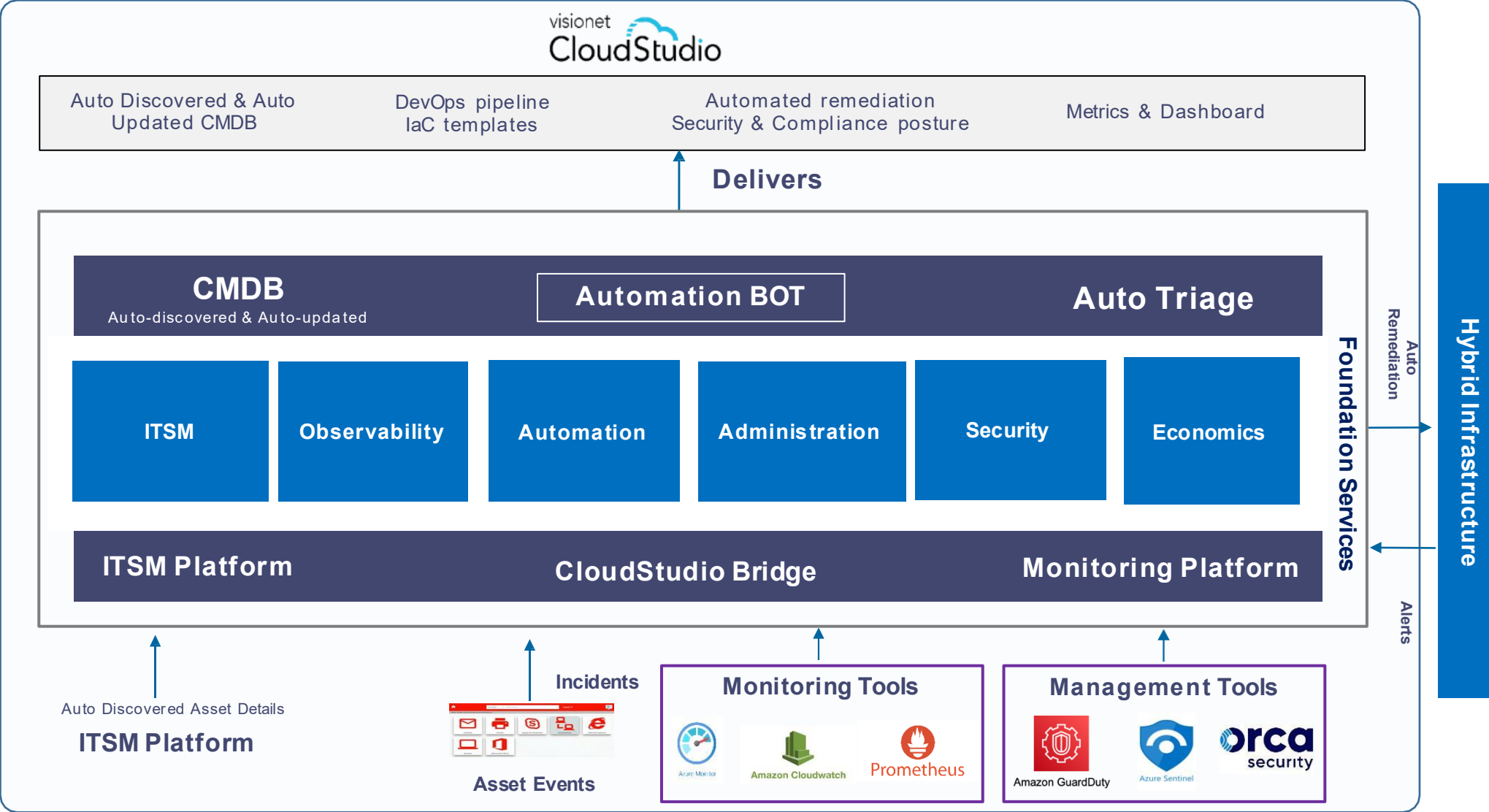
- Cloud cost tracking
- Optimization strategies
- Resource tagging
- Cost allocation mechanisms
- Analyze usage patterns and forecasting
- Governance policies
- Budget controls

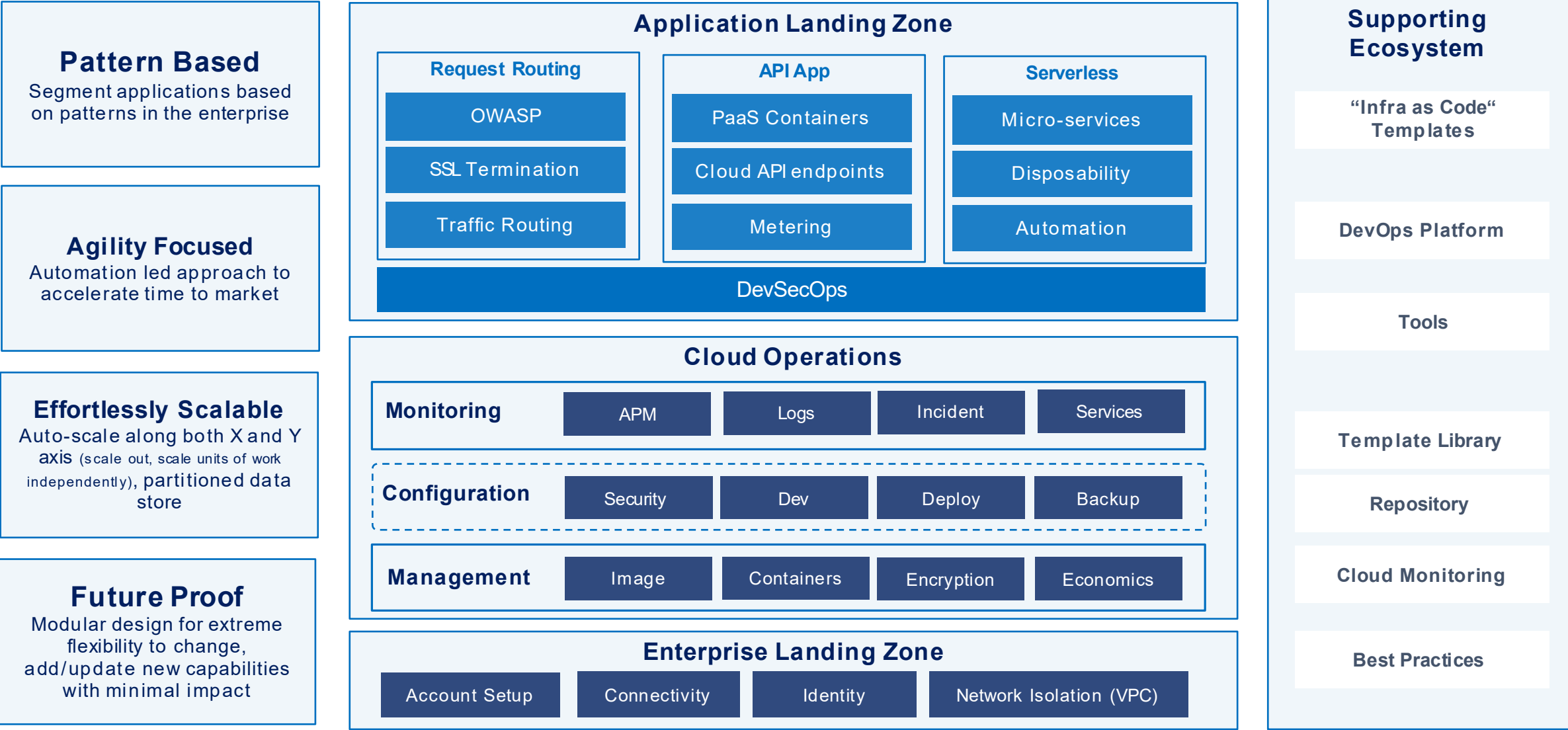
DataOps

- Managing data pipelines and workflows
- Automating data quality checks, validation and cleansing
- Data governance
- Data monitoring and alerting
- Data security and privacy

Our Typical Operating Model







Service Catalogue (1/2)

Monitoring

- Application Monitoring
- Infra Monitoring
- Database Monitoring
- Network Monitoring
- Security Monitoring
- Log Analytics

Service Delivery Management

- Incident management
- Change management
- Problem management
- Identity & access management
- SOP / Run book

Governance & Reporting

- Operational reporting
- Cloud FinOps reporting
- Cloud security status
- Tag compliance
- Documentation
- Continuous feedback and improvement

Access & Configuration Management

- Cloud services configurations
- Platform & tools configurations
- DB configurations
- Access, Role & permission configuration
- CI/CD configurations
- Policy configurations
- Backup & DR configuration
- Observability & Alerts Configurations
- SLI/SLO/SLA configurations
- Resource tagging

Automation & Optimization

- Automated alerts and triaging
- Automated remediation of repeated activities
- Automated deployment
- Patch automation
- Cost optimization
- Performance optimization
- Visualization & Reporting

Security

- Managing User & Role access
- Key & Secret management
- Repository, CI/CD tool access
- Policy & compliance enforcement (Infra, Network, Firewall, SDLC)
- Cloud security posture management

Deployments & Provisioning

Service Catalogue (2/2)

Data Pipeline

Data Quality

Data Lake

Data Orchestration

App Integrations

Indicative Service Level Agreements

Applications
Classification
by Business
Impact



Service Coverage	16x5	Business hours	Off Business hours only	Off Business hours only
On-call support	Yes	Yes	No	No
P1- Response Time	95% within 30m	95% within 1h	95% within 2h	95% within 2h
P1- Resolution Time	98% within 5h	95% within 5h	90% within 8h	90% within 1 Business day
P2 – Response Time	95% within 1h	95% within 2h	-	-
P2- Resolution Time	95% within 10h	90% within 1 Business day	90% within 2 Business days	90% within 3 Business days
Unscheduled downtime	<2h per month	<4h per month	<8h per month	<16h per month
First Time Right	95%	95%	95%	95%
Incidents Reduction %	10%	7%	5%	-

Your Trusted Technology Partner

Visionet is an engineering-led company driven by innovation. In our journey of 27+ years, we've helped over 350 clients across various industries to innovate faster, remain relevant, and build better products and services.

With more than 8,000 people worldwide, across our 14 locations, Visionet provides transformational consulting, technology, and outsourcing services and solutions for a broad range of industries, including Retail & Consumer Goods, Pharmaceutical, Banking and Financial Institutions (BFSI), Insurance, Foods & Beverage, Manufacturing & Distribution, and Apparel & Footwear. With our alliance with global innovators, including Microsoft, Salesforce, Amazon Web Services, and Adobe, we deliver next-generation services and solutions to our clients across Cloud, Digital, Data and AI, and Business Process Management.

Learn more about Visionet at www.visionet.com

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VISIONET