



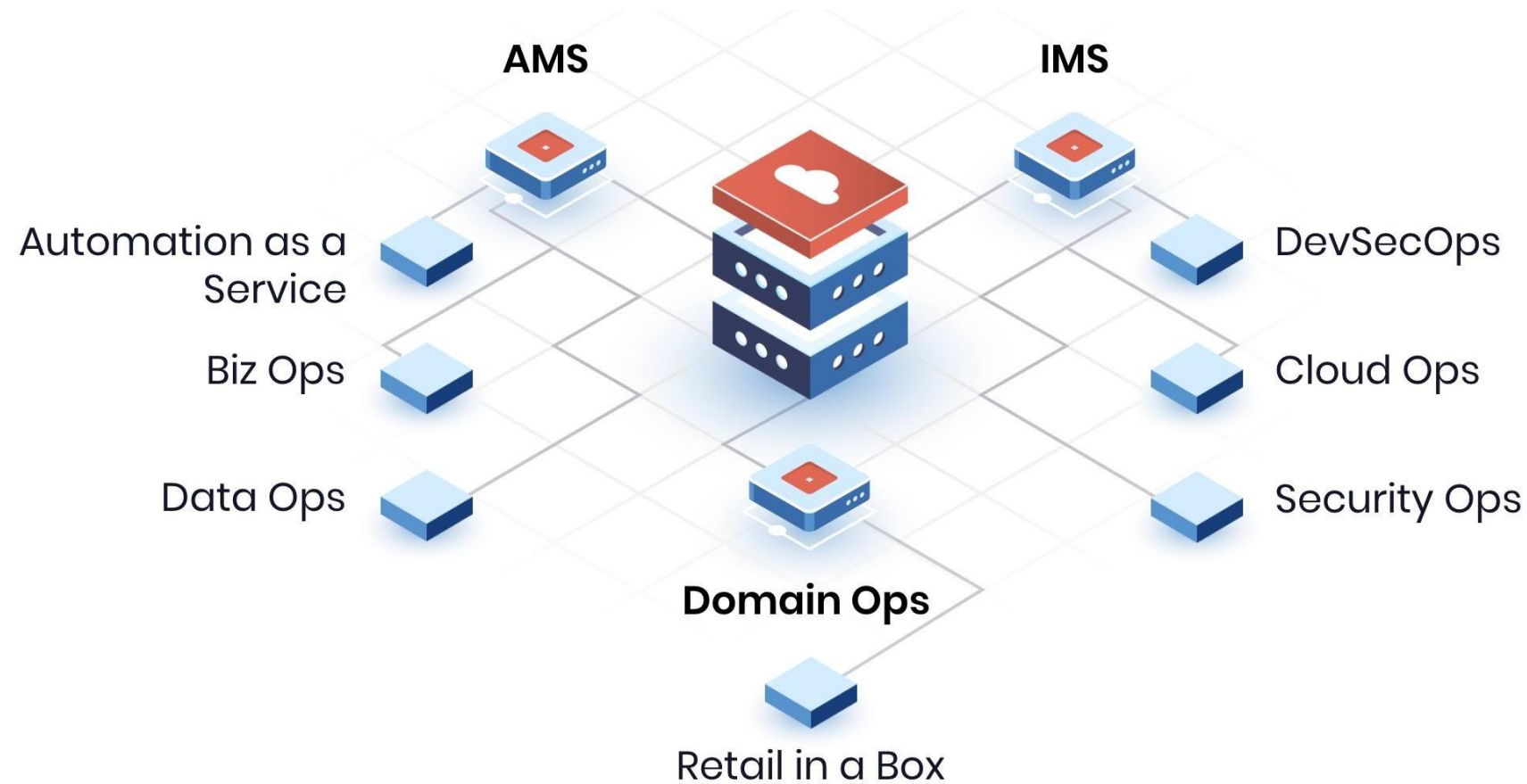
Managed Services

Capabilities

www.visionet.com







Key operating models suggested based on customer's requirement

ITIL aligned segregated Dev & Support model

- Tier based model
- Distinct L1, L2 & L3 team for support
- Project focussed Development team
- Simple yet reliable service delivery

Applicable for customers who are new to managed services and IT processes are not very mature

Lean ADM model

- Technology pooling
- Optimised resources
- Quick L2 team
- Higher productivity

Best suited for organizations where applications undergo frequent changes

Product Operating model

- Business aligned IT
- Integrated Agile – DevOps
- Shift from programs to products
- Rapid speed @ high quality

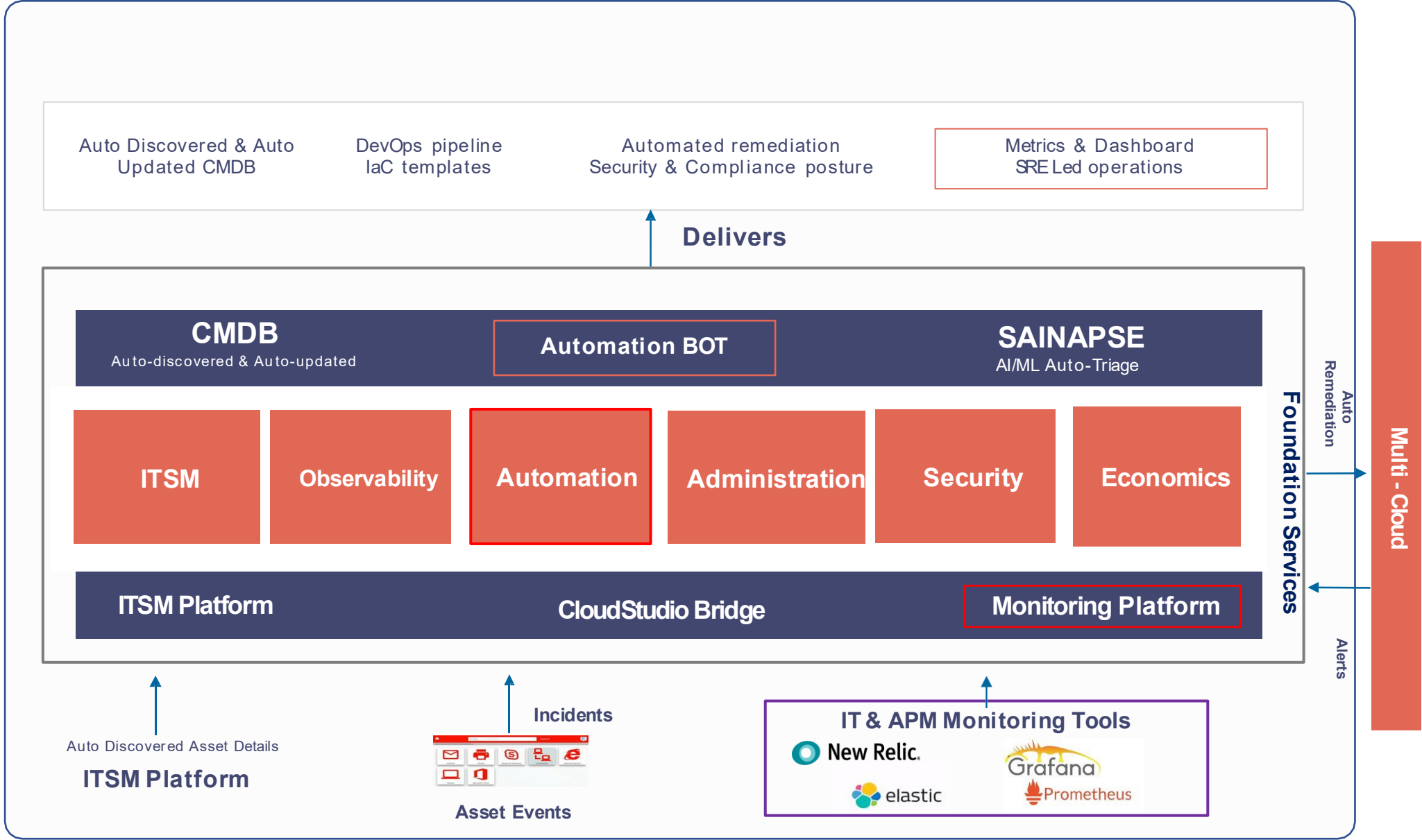
Best suited for mature organizations with agile and DevOps mode of working

BOT aided operating model

- End to end service delivery automation
- Digital workforce
- Scalable IT
- Faster time to market

Valuable for organization having a lot of automation opportunities

Integrated Service Operations & Delivery Platform



How Visionet is different from competitors

Right Sized Partner

➡ Hence ensures leadership commitment for long term partnership

Our approach – 10 dimension solution strategy

➡ While providing solution we analyse customer requirements on 10 key dimensions – 1.Criticality vs complexity of applications 2. Process Optimization 3. Right Shoring 4 . Governance 5. Continuous improvement 6. Delivery Metrics 7. Rebadging 8. Automation 9. Agile & DevOps 10. Transition

Creates tailored solution including Transition

➡ No two business or solution are the same
Our solution, pricing models, operating models are flexible to align as per customer business requirement

Guarantees TCO saving

➡ Metrics driven delivery and offer continuous improvement initiatives to give YoY reduction

Proven capabilities

➡ Our expertise in domains (Retail & Mortgage), technology (SFDC & Microsoft) & Partnerships (UiPath, AA)

Establish customize governance model

➡ We establish customized governance models which include appropriate SLA, OLA, KPI & collaboration with 3rd party stakeholders

Optimize application and infrastructure

➡ Rationalizing applications and CloudOps

Your Trusted Technology Partner

Visionet is an engineering-led company driven by innovation. In our journey of 27+ years, we've helped over 350 clients across various industries to innovate faster, remain relevant, and build better products and services.

With more than 8,000 people worldwide, across our 14 locations, Visionet provides transformational consulting, technology, and outsourcing services and solutions for a broad range of industries, including Retail & Consumer Goods, Pharmaceutical, Banking and Financial Institutions (BFSI), Insurance, Foods & Beverage, Manufacturing & Distribution, and Apparel & Footwear. With our alliance with global innovators, including Microsoft, Salesforce, Amazon Web Services, and Adobe, we deliver next-generation services and solutions to our clients across Cloud, Digital, Data and AI, and Business Process Management.

Learn more about Visionet at www.visionet.com

Headquarters

4 Cedarbrook Drive, Bldg. B
Cranbury, NJ 08512
Tel: +1 609 452 0700
Fax: +1 609 655 5232



VISIONET