

Refernet pricing

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Our Refernet service is for advice and information to be provided to persons residing in the UK

Annual charges based on population coverage

Population you serve* (up to)	25,000	50,000	100,000	250,000	500,000	750,000	1,250,000	2,000,000	3,000,000	4,500,000
Base price	£10,560	£15,490	£19,360	£22,990	£26,620	£30,250	£36,300	£47,190	£60,500	£74,410

Add Base price to Agencies price for your system annual fee

No. of Agencies*** (up to)	5	10	20	30	45	65	90	130	200	300	450	650	1,000	1,500
Referrals** included	250	500	750	1,000	1,500	2,250	3,250	5,000	7,000	10,000	15,000	25,000	40,000	60,000
Agencies price	£462	£1,150	£1,512	£2,057	£2,844	£3,812	£5,324	£6,958	£9,075	£12,220	£16,638	£22,990	£30,553	£38,115

Additional pricing. (SFIA rate card)

Additional population covered (in excess of top tariff 4.5M) per 1M	£12,540
Additional Agencies (in excess of top tariff 1,500) batch of 500	£5,940
Additional batch of 100 referrals. (£2.60 per referral)	£260
System development requests**** (Per person per day)	£1020
Digital referral system consultancy. For the implementation and use of Refernet. (Price per hour)	£200
Additional training for Admin and/or Users on Zoom / Microsoft Teams. Max 10 people per session. Up to 2 hrs. (Additional cost for onsite training at customer offices, POA) Email support@refernet.co.uk for bookings.	£210
Enable self referral capability	£950
SMS texts for 2FA and client contact included in all price bands. Based on an average of x8 texts per referral. Above this: 6p / text purchased in blocks of 1000	

Explanation

* The population you serve as defined by the geographical coverage of your network.

** A referral is 'counted' as soon as it is sent.

*** In counting the number of Agencies, each Agency unit (such as a section or division or department or part of any of same) of the government or of a local or public authority or of a body corporate or incorporate is treated as a separate agency. (N.B. Referrals are made between Agencies. Each Agency has Users, logged in, to make the referrals).

**** Subject to the Refernet team's discretion.

Individual Prices may increase during the contract as per CCS guidelines.

All prices subject to VAT at current rate.

All fees and charges are payable in advance.