

Samkit Infosystems Limited

G-Cloud Service definition document GoBD Audit Report

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The Service

Samkit's **GoBD Audit Report** is a software tool designed to support organisations using **Oracle ERP Cloud (Fusion)** in meeting Germany's **GoBD (Grundsätze zur ordnungsmäßigen Führung und Aufbewahrung von Büchern, Aufzeichnungen und Unterlagen in elektronischer Form)** compliance requirements.

The service enables customers to generate structured, audit-ready GoBD reports by securely extracting relevant financial and transactional data from Oracle ERP Cloud. The reports are produced in formats suitable for review by German tax authorities and external auditors, supporting transparency, traceability, and regulatory compliance.

The GoBD Audit Report operates using **read-only access** to Oracle ERP Cloud and does **not store customer data on any Samkit-managed or third-party systems**.

Levels Of Data Backup, Restore & Disaster Recovery

- Samkit does not store, host, or back up customer data.
- All data used to generate GoBD reports is extracted directly from the customer's Oracle ERP Cloud environment.
- Backup, restore, and disaster recovery arrangements are governed by the customer's Oracle Cloud tenancy and internal IT controls.
- The service does not introduce additional data replication or storage layers.

Onboarding And Offboarding Support

Onboarding

- Secure configuration of read-only connectivity to Oracle ERP Cloud.
- Validation of user permissions required to extract financial and audit-relevant data.
- Initial walkthrough explaining report structure, export formats, and usage for audit purposes.

Offboarding

- The service can be exited without dependency on Samkit systems.
- No customer financial or audit data is retained by Samkit after termination.
- All access credentials and permissions remain under customer control and can be revoked immediately.

Service Constraints

- Requires an active Oracle ERP Cloud (Fusion) environment.
- Requires appropriate permissions to access financial, accounting, and audit-related data.
- Dependent on Oracle Cloud availability and performance.
- The service provides report generation only and does not modify financial records or transactional data.
- GoBD interpretations may evolve; report structures are updated periodically to align with regulatory guidance.

Service Levels (Performance, Availability, And Support Hours)

Application Availability

GOBD Audit report is a client-side tool; its availability is dependent on the end user's system and Oracle Cloud service availability.

Samkit ensures availability of:

- License issuance
- Software downloads
- Latest application versions

Support Hours

Support is provided:

Monday–Friday, 9:00–17:00 UK Time
(excluding UK public holidays)

Support includes:

- Installation and configuration assistance
- Troubleshooting connection issues
- Functional guidance on using the tool
- Patch updates where required

After-Sales Support

After onboarding, Samkit provides:

- Email-based technical support
- Remote assistance where appropriate
- Access to updated releases
- Issue resolution and bug fixes
- Optional enhancement workshops (chargeable under SFIA if requested)

Support covers the application functionality only—not Oracle ERP Cloud configuration or data issues.

Technical Requirements

- Oracle ERP Cloud (Fusion) environment
- Internet connectivity for secure API access
- Windows-based workstation or server (recommended)
- User credentials with permissions to read accounting and audit data
- Standard file storage for generated audit reports

GoBD Audit Report operates entirely client-side; no Samkit infrastructure hosts customer data.

Outage And Maintenance Management

GoBD Audit Report does rely on Microsoft Azure hosted servers; therefore, if any platform outage occurs, Samkit will make sure to inform all clients about the same by using email. Samkit will ensure to follow up with hosting server support team for a quick resolution.

Samkit may occasionally release updates. These:

- Are shared with customers via email
- Do not force downtime
- Can be installed at a time chosen by the customer

Oracle Cloud outages or customer network outages may temporarily affect connectivity to the ERP system.

Hosting Options and Locations

- The GoBD Audit Report tool operates within the customer's environment.
- Samkit does not host, process, or store customer financial data.
- All data remains within customer-controlled infrastructure and geographic locations.

Access To Data (Upon Exit)

All data retrieved using GoBD Audit Report is stored **locally** by the customer. Upon exit:

- All GoBD reports generated remain accessible to the customer.
- Customers may export and retain reports at any time during service use.
- Samkit retains no audit or financial data after service termination.

Security

- Read-only access to Oracle ERP Cloud financial and transactional data.
- Secure communication with Oracle APIs.
- No modification or deletion of customer records.
- Access governed by customer-managed credentials and role-based permissions.
- Supports regulatory compliance, audit transparency, and data integrity requirements.

Customers are responsible for:

- Managing user access within Oracle ERP Cloud
- Ensuring secure endpoint policies on their local systems

Contact

Please contact us if you would like to know more about this service or any of our listings on G-Cloud.

Email: info@samkit.co.uk

As all of our G-Cloud enquiries initially come into a single contact, please remember to tell us: -

- Your name, your organisation name and contact details

- Which service you are enquiring about

- A synopsis of your requirements or the problems you need to address.