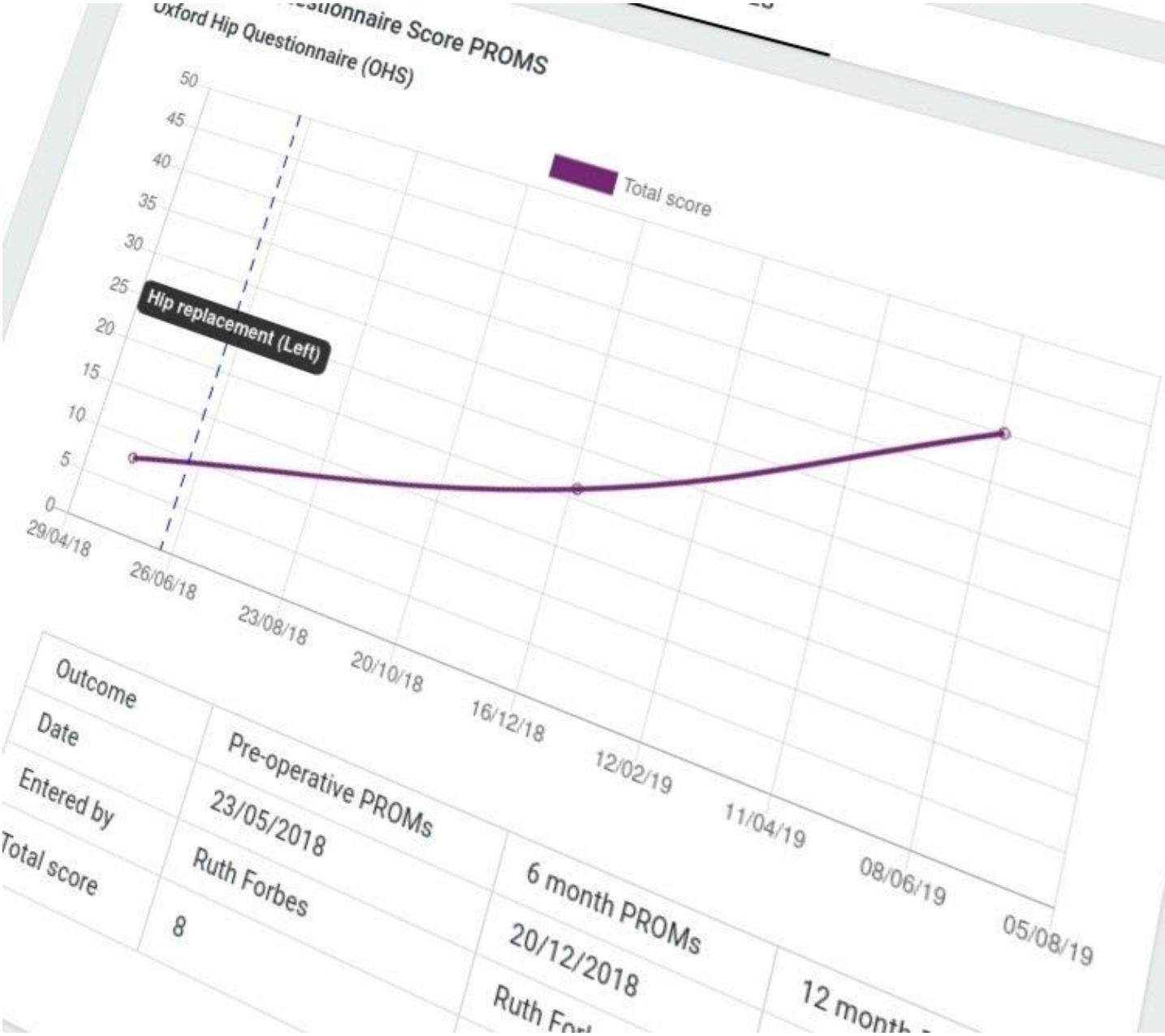
staircase13

openEHR

Service for G-Cloud 15



What is openEHR?

openEHR is a patient-centric, open standards, clinical data repository designed to be the single source of “truth” for a patient’s medical records.

It aims to maximise data re-use by making this data available to multiple authenticated applications that may present the data in different ways depending on the clinical need.

Contact us

Steve Wilkinson
+44 (0)161 283 0961
gcloud@staircase13.com

It is currently in use in many clinical settings throughout the world and comes with a vast library of “archetypes”, which are templates that ensure that data is formatted in a standard structured manner so that it can be understood by all of the applications that can access the data.

It provides a comprehensive API and associated query language for storing and retrieving data in a variety of ways.

Key benefits of openEHR

- Open standards clinical data repository
- Provides structure for the sharing of clinical data between systems
- Offers a full and comprehensive API and query language
- Easy to integrate with other clinical systems
- Applicable to all areas of healthcare
- Is designed to be built on to provide intuitive user interface for desktop, tablet and mobile
- Allows different views on patient data for carers with different roles
- Highly configurable to a client’s needs
- Service benefits
- Removes the need for duplicated clinical data
- No more paper or spreadsheets
- Get the data you need when you need it
- Dashboards give an instant overview of patient
- Easily export data to analytics tools

© staircase13 Ltd. 2026

Our openEHR service proposition

openEHR is offered as a fully supported cloud SaaS solution with a 1-year minimum term – please see the pricing document for details of costs. Please contact us for a demonstration or access to our trial system.

Our service offering includes:

- An instance of openEHR running in the cloud
- Configuration & set-up for your specific needs
- Robust, load-balanced, monitored hosting with HSCN access at small, medium, large or very large scale to suit your requirements
- Custom system integrations and UI modules to best fit your use case
- Integration into mobile phone apps and web portals
- Support and maintenance for the duration of the term including:
    - ITIL compliant helpdesk open 9-5 weekdays excluding bank holidays
    - Regular security audits including penetration testing
    - Regular clinical safety reviews
    - Access to new versions of OpenEHR containing patches, new features and security updates
- All applicable software licenses for the duration of the term

© staircase13 Ltd. 2026

About staircase13 Ltd.

staircase13 is a professional provider of consultancy, software development and support services based in Manchester. We have over 15 years of experience in helping clients from both public and private sector organisations take their digital ideas from drawing board to working product.

Our clinical software team specialises in understanding the challenges faced by clinicians and takes an inclusive approach to software development where the clinical team is included every step of the way. Much of our work in this area is focused on providing digital solutions that increase productivity and sustainability by reducing administrative overhead and removing the need for paper processes.

We are supporters of open standards within healthcare technology including the OpenEHR clinical data repository platform.

> *"staircase13 have ensured that they fully understand our aims, the complexities of healthcare systems and the needs of clinicians, administrators and patients alike. I cannot recommend the team at staircase13 highly enough."*
>
> **Anji Kingman**
> Clinical Outcomes Manager & National PROMs Co-Ordinator
> Northumbria Healthcare NHS Foundation Trust

Some of our key areas of expertise include:

- improving "patient-centric" care through the use of mobile apps and other technologies
- digitising process workflows
- increasing interoperability by using OpenEHR for open standard clinical data structures
- integrating with a variety of systems such as PAS, primary care systems and others using protocols such as HL7, FHIR and other less common options

We provide comprehensive SaaS offerings for the products we work with as well as analysis, commissioning, support and maintenance for products not hosted by us. These services are backed by an ITIL standard helpdesk and comprehensive support and maintenance processes covering security, data protection and other aspects of governance.

staircase13 is a certified Cyber Essentials organisation.