

NEXT LEVEL  
TECHNOLOGY



# + CAREBUILDER PRICING DOCUMENT



Right **Care** – Right **Time** – Right **Place**

# CareBuilder Pricing

All prices are exclusive of VAT (charged at the prevailing rate). Prices shown are based on standard quantities (Team, Organisations or Corporate); volume/quantity discounts may be available and will be confirmed in writing at quotation/order stage. additional charges apply for SIP calls, charged monthly in arrears. Data tariffs are subject to fair usage and coverage.

Additional services (including, but not limited to, development, configuration, project management, installation and training) are charged in accordance with our current Rate Card and, where applicable, subject to an agreed statement of work. Availability and lead times will be confirmed at order. Errors and omissions excepted.

# CareBuilder Licences

| HAVE IT<br>For Teams                                        | CREATE IT<br>For Organisations                                      | DEVELOP IT<br>For Businesses                                          |
|-------------------------------------------------------------|---------------------------------------------------------------------|-----------------------------------------------------------------------|
| per month<br>£1,063<br><b>Manage Your Users</b><br>35 Users | per month<br>£2,090<br><b>Manage Your Organisation</b><br>100 Users | per month<br>From £9,900<br><b>Create Your Own Brand</b><br>500 Users |
| Client App                                                  | ✓                                                                   | ✓                                                                     |
| Family App                                                  | ✓                                                                   | ✓                                                                     |
| Caregiver App                                               | ✓                                                                   | ✓                                                                     |
| Your Own Subdomain                                          | Your Own Database                                                   | ✓                                                                     |
| Your Logo                                                   | ✓                                                                   | Your Design                                                           |
| Includes Standard Content and 50 Services                   | Create Your Own Services & Content                                  | ✓                                                                     |
| -                                                           | Matching/Protocol Builder                                           | ✓                                                                     |
| -                                                           | Qualification Skill Manager                                         | ✓                                                                     |
| Quick Start Guides                                          | Train the Trainer                                                   | ✓                                                                     |
| User Manual                                                 | Online Manual                                                       | ✓                                                                     |
| 5 Public Phone Numbers*                                     | 30 Public Phone Numbers*                                            | 100 Public Phone Numbers*                                             |
| 1 Call Centre Account                                       | 10 Call Centre Accounts                                             | 25 Call Centre Accounts                                               |
| -                                                           | KPI Manager                                                         | ✓                                                                     |
| -                                                           | CMS Builder                                                         | ✓                                                                     |
| User Management                                             | ✓                                                                   | ✓                                                                     |
| Device Management                                           | ✓                                                                   | ✓                                                                     |
| -                                                           | IVR                                                                 | IVR Script Manager                                                    |
| <b>Investment Extra User: £30</b>                           | <b>Investment Extra User: £21</b>                                   | <b>Investment Extra User:£19</b>                                      |
| <b>Investment Per Day: £0.99</b>                            | <b>Investment Per Day: £0.69</b>                                    | <b>Investment Per Day: £0.62</b>                                      |

# CareBuilder – Support & Rate Card

| Product Name                        | SKU        | Description                                                                                                                         | Price       |
|-------------------------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------|-------------|
|                                     |            |                                                                                                                                     |             |
| Rate Card                           |            |                                                                                                                                     | Hourly Rate |
|                                     |            |                                                                                                                                     |             |
| Consultancy                         | CBC-S-01   | Hourly rate for our consultancy and change management services                                                                      | £150.00     |
| Platform Changes                    | CBP-S-01   | Hourly rate for platform changes, icon sets etc. (Subject to agreed scope, annual maintenace fee and agreement)                     | £110.00     |
| Custom Development                  | CBD-S-01   | Hourly rate for custom development, with updates and maintenance 20% (subject to agreed scope and costed proposal)                  | £150.00     |
| Training                            | CBT-S-01   | Hourly rate for our training services, (minimum 8 hours)                                                                            | £110.00     |
| Project Management                  | CBM-S-01   | Hourly rate for our Project management services                                                                                     | £150.00     |
| Custom Support & Manual Development | CBS-S-01   | Hourly rate for our non-standard support such as creating prompts and rules, bespoke manual development                             | £110.00     |
| MQTT Sensor Integration             | MQINT-S-01 | Development to integrate other MQTT devices into the CareBuilder ecosystem. Subject to assessment, scope development and agreement. | £500.00     |



**TSA™** Member Organisation



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