

Licensing Fees

Invoicing Frequency

All licensing fees are on an annualised billing model and paid upfront either at the beginning of the calendar year or your fiscal year. An annual price uplift may apply. Any increase will follow a transparent and pre-notified review process.

	Annual Fee Range
Tier 1 - Local Authorities	£33,000 to £55,000
Tier 2 - Devolved Government Bodies	£35,000 to £70,000
Tier 3 - Regional / Combined Authorities	£35,000 to £118,000
Tier 4 - Central Government Departments & Agencies	Starts at £80,000

Licensing Service Features

Licensing fees include the following standard service features:

- 7am – 6pm (providers local time) access to Essential Support.
- 24/7 access to Critical Support.
- File and Data Storage up to 500 GB.
- Access to Hot Backup copy with nightly synchronization.
- All platform upgrades (three times a year) and maintenance.