

# G-Cloud 15 Service Terms and Conditions for Cisco Secure Access



## 1 Introduction

These Service Terms and Conditions (Terms) are the Supplier Terms referenced in the G-Cloud 15 Framework Contract (Framework). Unless otherwise stated in these Terms, capitalised terms used here have the meaning set out in the (Joint Schedule 1 (Definitions) of the Framework.

The Terms below are incorporated into the Call-Off Contract with the Buyer:

## 2 Acceptable Use Policy

Cisco Duo Software Use and Restrictions:

[https://www.cisco.com/c/dam/en\\_us/about/doing\\_business/legal/OfferDescriptions/cisco\\_umbrella\\_product\\_description.pdf](https://www.cisco.com/c/dam/en_us/about/doing_business/legal/OfferDescriptions/cisco_umbrella_product_description.pdf)

## 3 Data Processing Agreement

<https://www.cisco.com/site/us/en/about/trust-center/data-protection-agreement.html>

## 4 Service Level Agreement

[https://www.cisco.com/c/dam/en\\_us/about/doing\\_business/legal/OfferDescriptions/cisco\\_umbrella\\_product\\_description.pdf](https://www.cisco.com/c/dam/en_us/about/doing_business/legal/OfferDescriptions/cisco_umbrella_product_description.pdf)

<https://blogs.cisco.com/security/cisco-secure-access-extends-sse-innovation-with-mobile-zero-trust-flexible-resource-connectors>

## 5 Licence Terms

### 5.1 Quadris' Terms

Quadris Trading Terms and Conditions: <https://quadris.com/quadris-trading-terms-and-conditions/>

### 5.2 Third Party Terms

[https://www.cisco.com/c/en/us/about/legal/cloud-and-software/software-terms.html?flt1\\_general-table0=umbrella](https://www.cisco.com/c/en/us/about/legal/cloud-and-software/software-terms.html?flt1_general-table0=umbrella)

[https://www.cisco.com/c/dam/en\\_us/about/doing\\_business/legal/eula/cisco\\_general\\_terms.pdf](https://www.cisco.com/c/dam/en_us/about/doing_business/legal/eula/cisco_general_terms.pdf)