

G-Cloud 15 Service Terms and Conditions for Microsoft 365 Modern Workplace



1 Introduction

These Service Terms and Conditions (Terms) are the Supplier Terms referenced in the G-Cloud 15 Framework Contract (Framework). Unless otherwise stated in these Terms, capitalised terms used here have the meaning set out in the (Joint Schedule 1 (Definitions) of the Framework.

The Terms below are incorporated into the Call-Off Contract with the Buyer:

2 Acceptable Use Policy

Quadris' AUP: <https://quadris.com/quadris-acceptable-use-policy/>

3 Data Processing Agreement

Microsoft provides a Data Processing Agreement (DPA) for Microsoft 365, published as the Microsoft Products and Services Data Protection Addendum (DPA). This document sets out Microsoft's obligations regarding processing and securing customer, personal, and professional services data, and is incorporated by reference into the Microsoft Product Terms.

<https://www.microsoft.com/licensing/docs/view/Microsoft-Products-and-Services-Data-Protection-Addendum-DPA>

4 Service Level Agreement

Microsoft publishes its Service Level Agreement for its online services here:

<https://www.microsoft.com/licensing/docs/view/Service-Level-Agreements-SLA-for-Online-Services>

5 Licence Terms

5.1 Quadris' Terms

Quadris Trading Terms and Conditions: <https://quadris.com/quadris-trading-terms-and-conditions/>

5.2 Third Party Terms

Microsoft's terms and use rights for Microsoft 365 are published by Microsoft here: This site contains licence terms and use rights for Microsoft 365 and related online services:

<https://www.microsoft.com/licensing/terms/productoffering/onlineservices>