



Terms and Conditions – Fusion Integration Platform

Last updated: 30th January 2026

Please read these Terms and Conditions carefully before using the Fusion Service.

Interpretation and Definitions

Company: North27 Limited, Innovation Centre, Green Street, Northampton NN1 1SY, United Kingdom.

Service: The Fusion integration platform provided by North27 Limited.

Customer / You: The legal entity accessing or using the Service.

Integration: Any configured data connection, workflow, or automation created using Fusion.

Acknowledgement

These Terms govern use of Fusion and form a binding agreement between You and the Company. By using the Service, You agree to these Terms and our Privacy Policy.

Use of the Service

You agree to use Fusion only for lawful purposes and in accordance with applicable laws. You are responsible for ensuring you have permission to integrate with third-party systems and to process any data transmitted through Fusion.

Integrations and Third-Party Systems

Fusion relies on third-party systems, APIs, and services. North27 is not responsible for availability, changes, or failures of third-party platforms. Integration performance may be affected by third-party limitations.



Data and Security

You retain ownership of Your data. North27 processes data solely to provide the Service. Appropriate technical and organisational measures are in place to protect data, but You remain responsible for data accuracy and lawful processing.

Service Availability

The Service is provided with a target availability of 99.9%, excluding planned maintenance and factors outside of North27's reasonable control.

Intellectual Property

All intellectual property rights in Fusion and related materials remain the property of North27 Limited. No rights are granted except as expressly stated.

Liability

To the fullest extent permitted by law, North27's liability is limited to the fees paid for the Service in the preceding 12 months or £100, whichever is greater. North27 shall not be liable for indirect or consequential losses.

"As Is" Disclaimer

Fusion is provided "as is" without warranties of any kind. We do not guarantee uninterrupted or error-free operation.

Termination

Either party may terminate the agreement in accordance with the applicable commercial contract. Upon termination, access to Fusion will be withdrawn and integrations decommissioned.

Governing Law



These Terms are governed by the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction.

Changes to These Terms

We may update these Terms from time to time. Continued use of the Service constitutes acceptance of the updated Terms.

Contact Us

For enquiries relating to Fusion:

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