

ONE order-comms

January 2026

Healthcareful®

Safely. Effectively. Efficiently.

Q Find a patient, an order, a referral, a guideline, an MOT...

Chris Dial

← Back to patient selection

Ordering | Wetherby-Carmichael Theodosia | Order Basket

Wetherby-Carmichael Theodosia

Longrove Surgery
94 Longrove Avenue
ENS 2NT

DOB: 20/01/1945
AGE: 79 years
SEX: F
NHS: 123 456 7890

Search for a test

Q Search...

Suggestions

Order Sets Radiology Pathology Frequently Ordered

CT Abdomen & Pelvis CT Head XRF Chest MRI Spine CT Chest US Abdomen

ORDER BASKET

^ CRP Pathology

28/04/25 22/04/22

12.8 Rejected

Heart Failure Orderset

^ CT Chest Radiology

28/04/25 22/04/22 05/03/19

First Report Cancelled Cancelled

^ Full Blood Count (FBC) Biochemistry

28/04/25 22/04/22 05/03/19

Awaiting Review Cancelled Cancelled

^ NT-proBNP or BNP Biochemistry

28/04/25 22/04/22 05/03/19

Awaiting Review Cancelled Cancelled

^ Urea & Electrolytes Biochemistry

18/02/25 22/04/22 15/01/19

Test	Printed	Sample Rejected	Result
Sodium	Printed	Sample Rejected	Result
Potassium	Printed	Sample Rejected	Result
Creatinine	Printed	Sample Rejected	Result
eGFR	Printed	Sample Rejected	Result
Urea	Printed	Sample Rejected	Failed

^ Cytology Pathology

Cancel Continue →

Order-Comms

ONE is designed to make requesting investigations simple, safe, and consistent in all care settings. ONE brings together patient context, test selection, and clinical requirements into a single, structured workflow that supports clinicians at the point of decision-making. By reducing unnecessary steps, surfacing relevant prior information, and automatically collecting the right clinical details, ONE helps ensure orders are complete, appropriate, and ready to act on.

This guide provides a simple overview of how ONE supports efficient ordering while keeping patient safety and clinical clarity at its core.

Benefits

- Reduces operational costs and waste by eliminating paper, unnecessary testing, and manual processes.
- Improves patient safety through digital audit trails, reduced errors, and better information sharing.

- Connects multiple organisations into a single, unified view of the patient to coordinate care.
- Deploys rapidly and integrates seamlessly with your existing IT systems.
- Future-proofs your investment with scalable, standards-based technology that adapts to change.

The logo features two yellow circles stacked vertically to the left of the word "one", which is written in a dark blue, sans-serif font. The word "one" is significantly larger than the circles.

ONE starts with finding the right patient

Multiple identifiers and clear confirmation help reduce selection errors and support safe ordering from the outset.

Find a patient, an order, a referral, a guideline, an MDT...

Order

1 Select Patient

Please add a patient to continue

+ Add Patient

Next →

Patient Search

Patient ID number
123 456 7890

OR

First Name
Last Name

DOB
DD/MM/YYYY

Reset Search

Patient	DOB	NHS No.	Sex
Wetherby-Carmichael Theodosia	20/01/1945	123 456 7890	F

Find the right patient, first time

Search using NHS number or demographics connected to the NHS SPINE.

Check and confirm

Clear patient confirmation before you continue

Find a patient, an order, a referral, a guideline, an MDT...

Order

1 Select Patient

Wetherby-Carmichael Theodosia

Longrove Surgery
34 Longrove avenue
EN5 2NT

DOB
AGE
SEX
NHS

20/01/1945
79 years
F
123 456 7890

Next →

Searching for the right tests made easy

Tests can be found quickly using free-text search, curated favourites, or structured order sets. This reduces time spent searching and helps clinicians access the right investigations when they are needed.

Order what you need,
without searching twice

Commonly used tests and
order sets always at hand.

The screenshot shows the Salutare interface. On the left is a vertical navigation bar with icons for 'R' (Referrals), 'E' (Orders), 'M' (Medications), and 'O' (Orders). The main content area is divided into two sections. The top section displays patient information for 'Wetherby-Carmichael Theodosia': Longrove Surgery, 34 Longrove avenue, ENS 2NT, DOB 20/01/1945, AGE 79 years, SEX F, NHS 123 456 7890. The bottom section is titled 'Search for a test' and contains a search bar with the placeholder text 'Look for test and order sets'. Below the search bar are 'Suggestions' categorized into 'Order Sets' (5), 'Radiology' (4), 'Pathology' (7), and 'Frequently Ordered' (8). The 'Order Sets' category is expanded, showing several sets: '+ Heart Failure Set', '+ Diabetes Set', '+ Hypertension Set', '+ Chronic Kidney Disease (CKD) Set', '+ Thyroid Disease Set', '+ Cardiovascular Risk/Lipids Set', '+ Cardiovascular Risk Set', and '+ Chronic Liver Disease Set'. Below the suggestions, a message states 'ORDER BASKET IS EMPTY' and 'Please add at least one order to continue'. At the bottom of the interface are 'Cancel' and 'Continue' buttons.

This screenshot shows the same Salutare interface as the previous one, but with the 'Search for a test' section expanded. The search bar now contains the text 'Search...'. Below the search bar, a list of test categories is displayed: Cytology, Cystatin C, Cytogenetics (Blood / Bone Marrow), Cytomegalovirus PCR, and CYP3A4 Activity Test. To the right of this list, a vertical sidebar shows categories: Pathology, Renal function marker, Chromosome analysis, Chromosome analysis, and Pharmacogenomics. The 'ORDER BASKET IS EMPTY' message and 'Please add at least one order to continue' text are still present. The 'Cancel' and 'Continue' buttons are at the bottom.

Quick and easy

Free-text search,
across the entire
test catalogue.

Building bespoke orders with patient context

Orders are built using a combination of order sets and individual tests, shaped around the patient’s clinical needs. Relevant patient information and previous activity remain visible throughout the process to support informed decisions.

Q Find a patient, an order, a referral, a guideline, an MDT...

R

E

M

O

Wetherby-Carmichael Theodosia

Longrove Surgery
34 Longrove avenue
EN5 2NT

DOB 20/01/1945
AGE 79 years
SEX F
NHS 123 456 7890

Ordering Wetherby-Carmichael Theodosia Order Basket

Search for a test

Q Search...

Suggestions

Order Sets 6 Radiology 6 Pathology 7 Frequently Ordered 6

X CRP + U&Es + LFTs + FBC + Hb1c + Lipids + Coagulation

ORDER BASKET

CRP

Pathology

28/04/25 22/04/22

12.8 Received

Heart Failure Orderset

CT Chest

Radiology

28/04/25 22/04/22 08/03/19

Final Report Cancelled Cancelled

Full Blood Count (FBC)

Biochemistry

28/04/25 22/04/22 08/03/19

Awaiting Review Cancelled Cancelled

NT-proBNP or BNP

Biochemistry

28/04/25 22/04/22 08/03/19

Awaiting Review Cancelled Cancelled

Urea & Electrolytes

Biochemistry

18/12/25 22/04/22 18/01/19

Sodium Printed Sample Rejected Result

Potassium Printed Sample Rejected Result

Creatine Printed Sample Rejected Result

eGFR Printed Sample Rejected Result

Urea Printed Sample Rejected Failed

Cytology

Pathology

Cancel Continue →

Build orders the way clinicians think

Combine structured order sets with individual tests in one basket.

No duplication. No unnecessary steps.

Previous results, cancellations, and in-progress tests shown alongside new orders.

Supports safer decisions and avoids repeat testing.

Ordering that helps users with simple information capture

Order-specific questionnaires are generated automatically based on what has been requested. This ensures the right clinical information is collected without unnecessary questions or duplicated effort.

Asking only for what is needed

Clinical questionnaires are generated automatically.

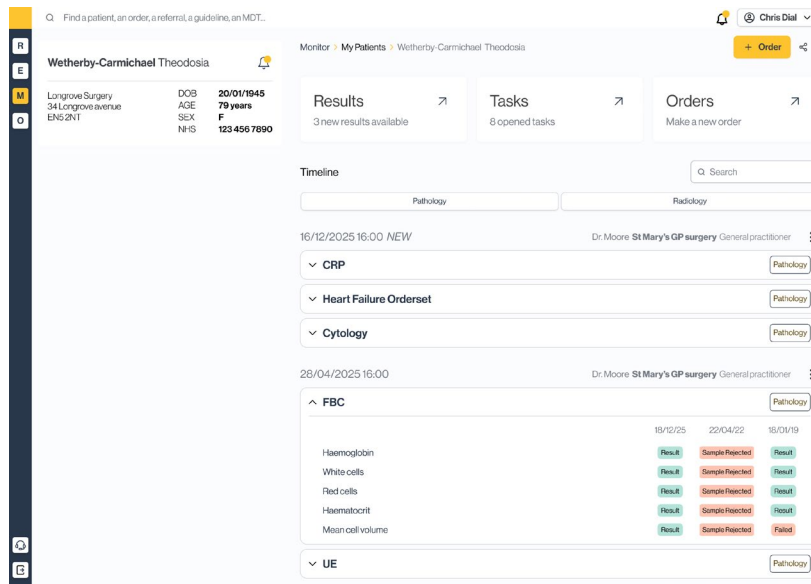
Intelligently reducing the numbers of questions and increasing the quality of information.

Collecting the right information first time.

The screenshot displays the Salutare clinical ordering interface. On the left, a vertical navigation bar contains icons for 'R' (Referrals), 'E' (Examinations), 'M' (Medications), and 'O' (Orders). The main content area is divided into two sections. The top section, titled 'Back to basket', shows patient details for 'Wetherby-Carmichael Theodosia'. Below this, a table lists patient information: 'Longrove Surgery', '34 Longrove Avenue', 'EN5 2NT', 'DOB: 20/01/1945', 'AGE: 79 years', 'SEX: F', and 'NHS: 123 456 7890'. The bottom section, titled 'ORDER SUMMARY', lists three orders: 'CRP' (Due 28/04/2025), 'Heart Failure Order set' (Due 28/04/2025), and 'Cytology' (Due 28/04/2025). Below the order summary is a 'QUESTIONNAIRE' section with a text input field for clinical history, a 'Specimen urgency' section with radio buttons for 'Routine', 'Urgent', and 'Critical', a 'Location of encounter' dropdown, a 'Is the patient currently on anticoagulant therapy?' section with 'Yes' and 'No' buttons, a 'Cytology sample type' dropdown, a 'Contrast with CT Chest' section with 'Yes' and 'No' buttons, and a 'Domiciliary' section with 'Yes' and 'No' buttons. At the bottom right, there are 'Cancel' and 'Confirm order' buttons.

Seeing orders over time and in focus

Results are returned into the patient timeline, showing outcomes alongside the orders that generated them. High-level status indicators help clinicians understand progress and results at a glance.



See the full ordering story

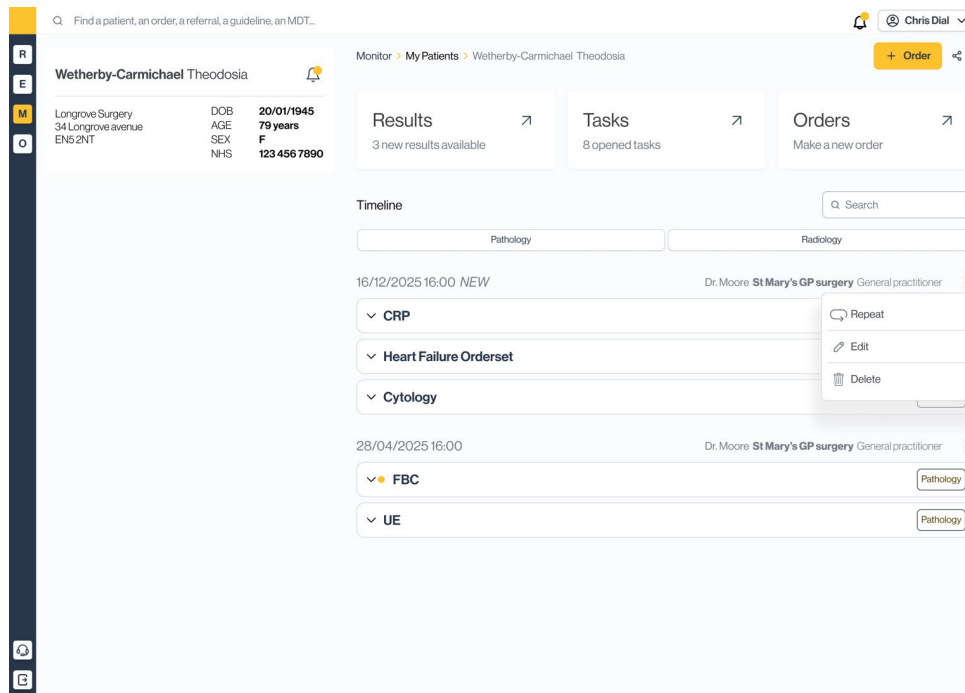
All orders are shown in a single, chronological timeline.

Clear visibility of what was requested, when and by whom.

Results and progress of orders are readily available.

Managing and editing your orders safely

Orders remain live and can be repeated, updated, or withdrawn as clinical circumstances change. Clear confirmations and safeguards help prevent accidental changes while supporting real-world workflows.



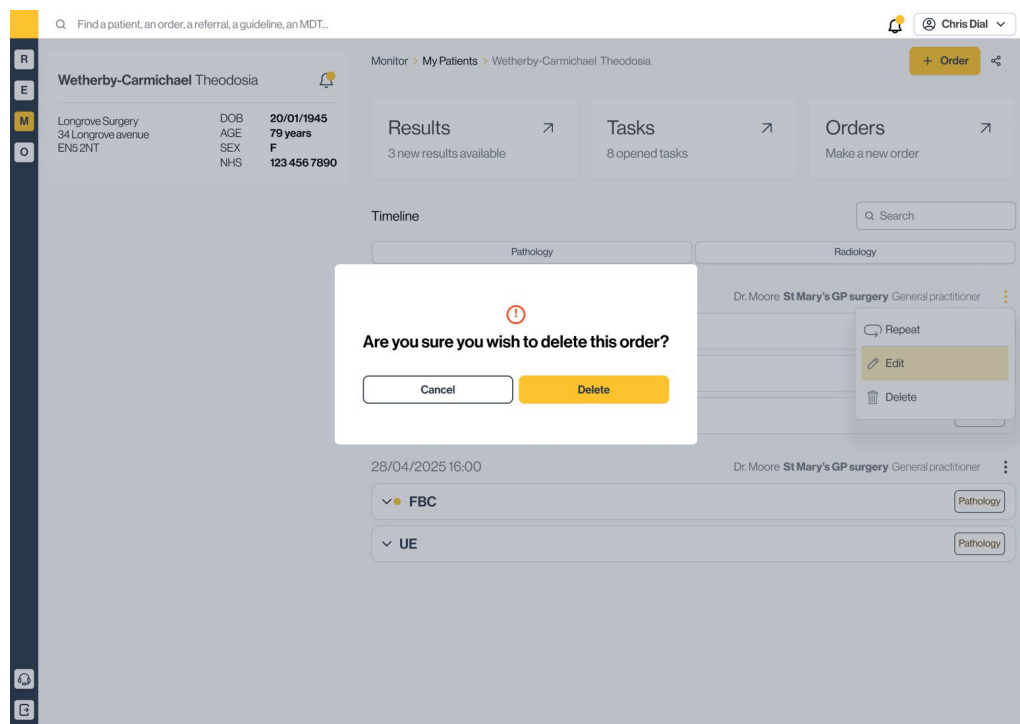
Orders that adapt to care

Repeat, update, or withdraw orders as clinical need change.

Designed for real-world workflows, not one-off requests.

Safe guards in place for editing and deletion

Accountability for actions and safeguards to ensure patient and clinician safety.



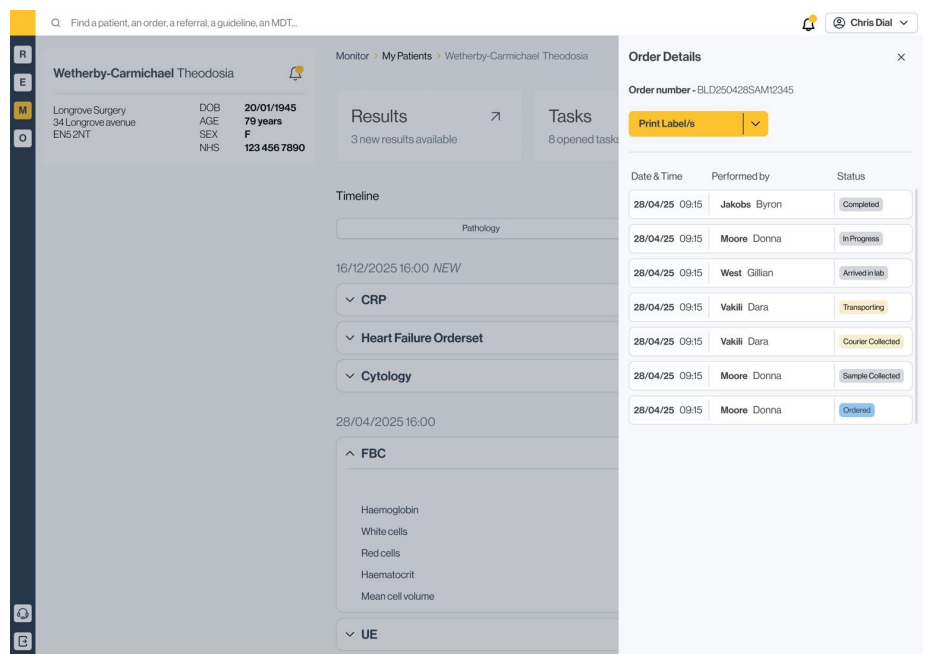
Audits and logging

Every order is supported by a complete audit trail, capturing each step from request through to completion. Actions, statuses, and users are recorded automatically, supporting clinical governance, accountability, and safe handover across teams.

Full Traceability, built-in

Every step of an order recorded with time, status and user changes.

Supports clinical governance and shared accountability



Results in context

Results are presented as longitudinal clinical data, allowing comparison across time with ranges and visual cues. This supports interpretation, trend recognition, and safer clinical decision-making.

See the trend, not just the numbers

Results are displayed across the times with ranges and visual cues.

Supports comparison, interpretation, and clinical decision-making.

