Service Description

Curriculum Management



TimeEdit

TIMEEDIT.COM

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Introduction to TimeEdit

Co-created together with our 200+ clients, TimeEdit deliver the most comprehensive academic operations platform and resource management suite to universities, colleges and institutions worldwide.

Built with flexibility, simplicity, and complete workflow control as the primary objectives, TimeEdit fits your existing workflow and processes and makes academic operations for even the largest institutions simple - just like it always should have been.

With over 25 years and more than 200 implementations delivered, a TimeEdit implementation doesn't just come with the most powerful software suite, but also gives you access to one of the most experienced Customer Success teams within higher education, dedicated to ensuring your organisation reaches its goals.

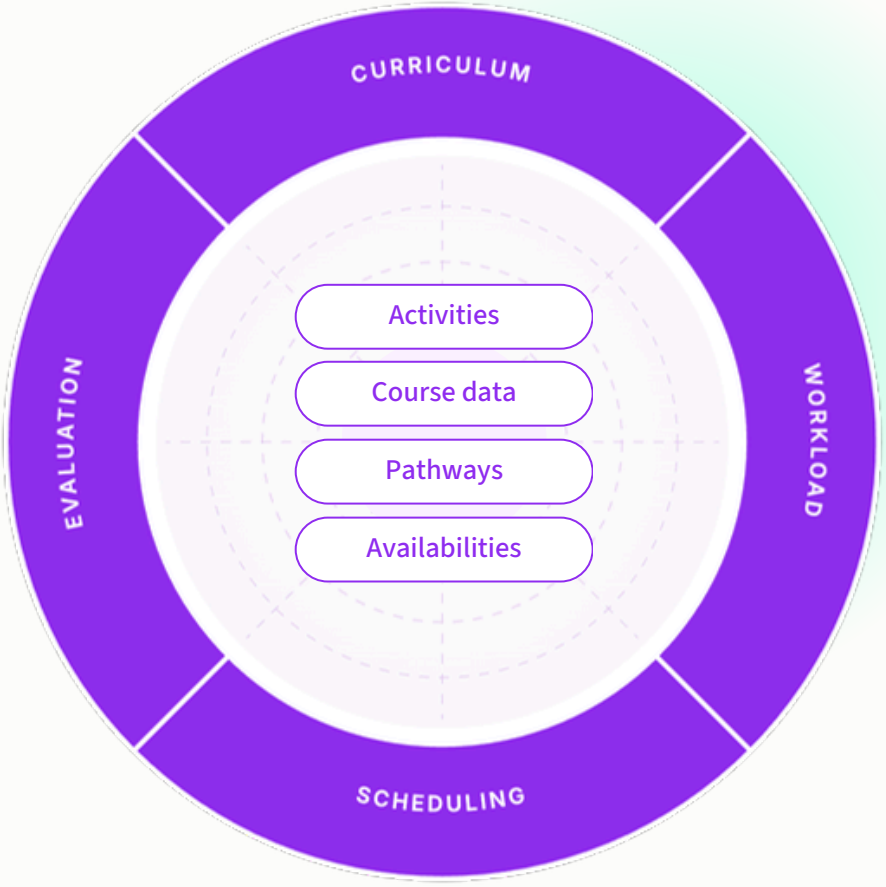
- SaaS and cloud native since 2008
- All resources in one database for easy sharing across departments
- One-stop-shop solution that Includes curriculum management, publication, content evaluation, demand management, scheduling, class registration, allocation, reporting, and analytics - all in one integrated suite.
- Configurable to fit with your existing processes and workflows - no need to change how you work, just enhance efficiency
- Seamlessly connect Curriculum with timetabling solutions, student information systems, learning management systems, business intelligence platforms, analytics tools, and calendar applications
- Gain insights into your processes with custom reports and built-in analytics, empowering informed decisions backed by data.



Unified data across the institution

Institution are intricate ecosystems - where curriculum, workload, scheduling, and quality teams work tirelessly to make education happen. Yet, too often, these teams operate in silos, each managing their own data and systems. Fragmentation leads to inefficiencies, frustration, and missed opportunities for better student and staff experiences.

We exist to change this. Our mission is to connect the people, data, and workflows that drive academic operations, enabling universities to plan smarter, collaborate better, and deliver stronger outcomes for students and staff alike.



The world's most trusted Academic Operations Platform

220+ Institutions around the world use TimeEdit to centralise into one single source of truth, and to create better student experiences through our curriculum solutions



MODERNISE IT

One source of truth

We move away from fragmented, manual processes to a centralized, streamlined way of managing curriculum. With TimeEdit, we're creating a single source of truth and building the foundation for integrated, future-ready academic operations.

Tiger Bailey
Deakin University



OPERATIONAL EFFICIENCY

Saved 75%

"Data collection process was reduced down to 3 weeks; saving a total 9 weeks on data collection. I can clearly see the status of each course, and what data is outstanding. I love it."

Helen Willis
University of Gloucestershire



STUDENT SUCCESS

Design to Delivery

"Our offer-to-enrolment stats has vastly improved. Students can plan their lives better. They're enrolling with more confidence."

Marcella Doyle
TAFE SA



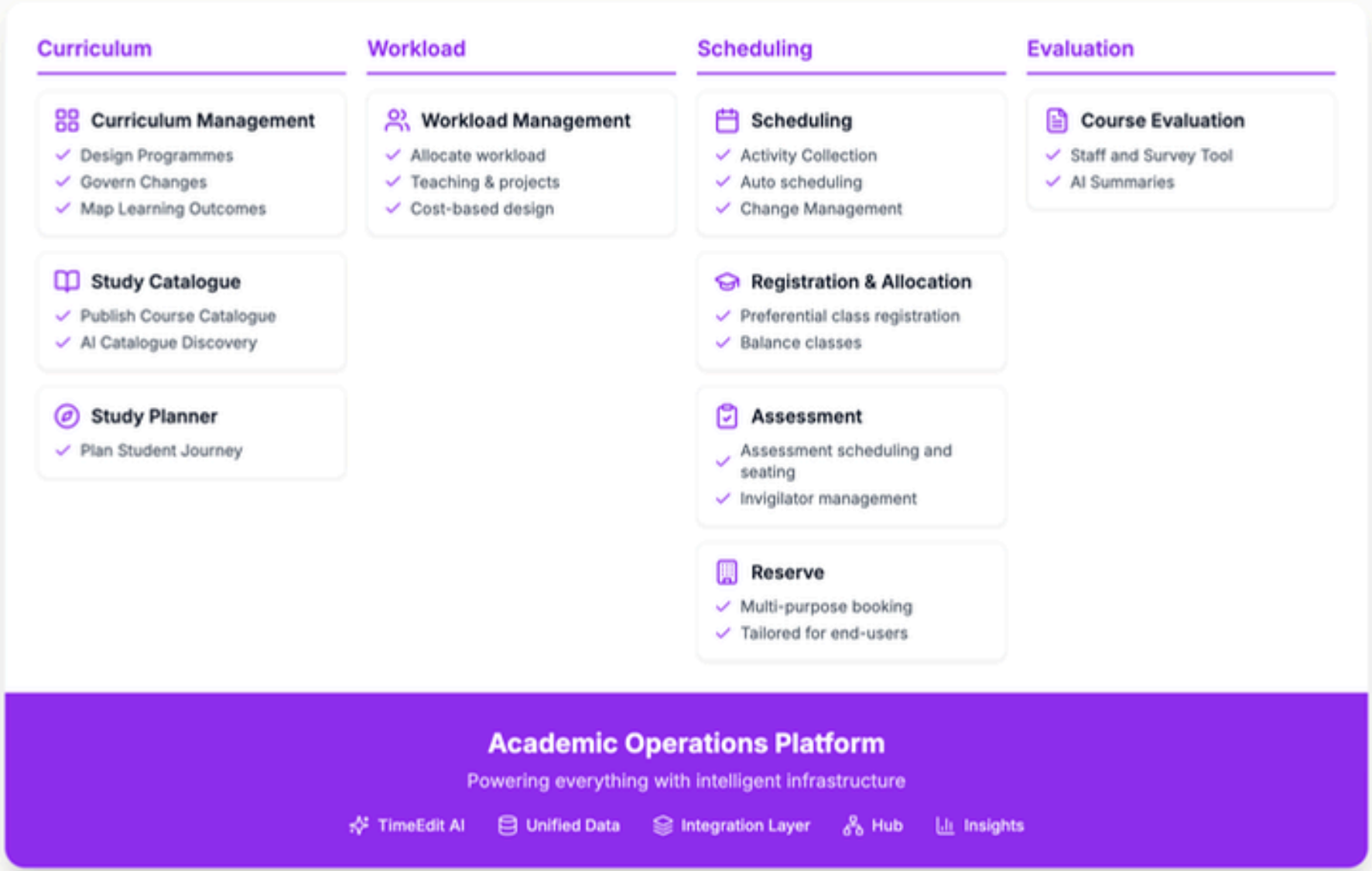
HAPPINNESS

Team retention

"The continuous updates make it even easier to schedule, and the support team is fantastic whenever we need help. It's massively improved our day-to-day. In fact, TimeEdit brought back joy to the scheduling team."

Kelly Katterwell
ACU

The full Academic Operations Product Suite

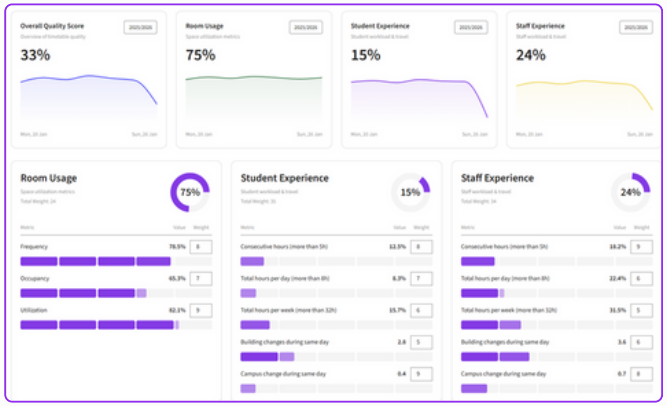


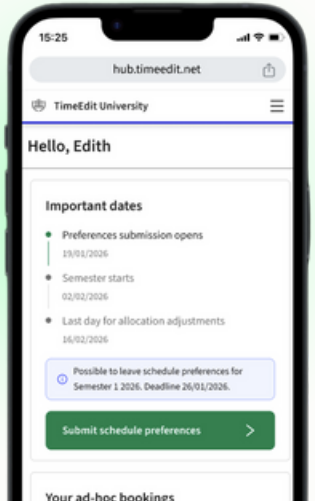
The Academic Operations Platform

Included in any TimeEdit implementation - The Academic Operations Platform provides the secure, cloud-native foundation for all TimeEdit Academic Operations products. It includes platform infrastructure and hosting, unified data and reporting, role-based access and governance, single sign-on (SSO), core APIs and integration layer, and shared AI capabilities such as TimeEdit AI. The Platform enables a consistent user experience across Staff and Student-facing hubs, supports scalable data volumes and institutional complexity, and allows universities to seamlessly add and activate additional Academic Operations products over time without re-implementation.

Platform Highlight: Insights

Built-in analytics that give you visibility into what's happening across your institution. Track product-specific metrics like room utilisation, scheduling quality and resource usage – or combine data from across the entire platform to surface patterns between curriculum, workload and scheduling. Insights helps you move from gut feeling to evidence-based decisions, with dashboards designed for both operational teams and institutional leadership.





Platform Highlight: The Hub

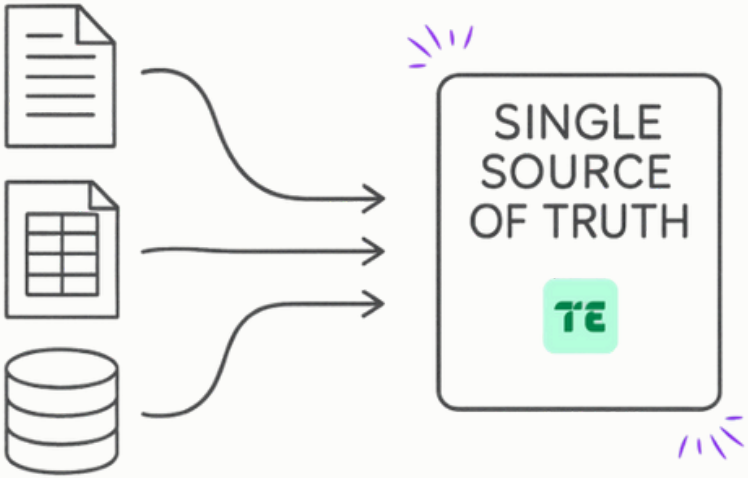
A unified entry point for students and staff, surfacing personalised information, important dates and actions in one place. Students can browse the course catalog, plan their study journey, submit class preferences, book rooms and equipment, and give feedback - all from a single, mobile-friendly interface. The Hub brings together capabilities from across the Academic Operations Platform into one seamless experience.

Our curriculum suite covers the process end-to-end

Our Curriculum Management Tool delivers a transformative and user-focused solution, offering comprehensive management capabilities (including creation, validation, maintenance, budgeting, and scenario planning) through a Software as a Service (SaaS) model.

Providing a single source of truth thereby enabling the streamlining of your operations through efficiency gains and enhanced financial visibility in creating, planning and executing your curriculum. As the gateway to our Academic Operations Platform (AOP) ecosystem, our suite of interconnected tools utilises a unified single source of truth - curriculum data.





Helping institutions to one single source of truth

Too often, curriculum data lives in scattered documents, spreadsheets and legacy systems – making it hard to maintain accuracy, track changes or ensure compliance. TimeEdit brings it all together into a single source of truth, with built-in change management that gives you a full audit trail of every update. When curriculum changes are approved, they flow automatically to downstream systems – no manual re-entry, no version conflicts, no surprises.

In good company - these are just a few of institutions we recently have helped to modernise disperse curriculum solutions and tools

University of Exeter
University of Salford MANCHESTER
South West TAFE
VU UNIVERSITY AMSTERDAM
University of Central Lancashire UCLan

Product overview: Curriculum Solution

Curriculum Management

Our curriculum management solution puts programme and course design at the heart of your academic operations. Consolidate your entire curriculum – from programmes of study down to individual activities – in one place, with the flexibility to match any organisational structure. Using TimeEdit, institutions can streamline curriculum planning, ensure learning goals are consistently met, and maintain full governance throughout the approval process.

Highlighted features

→ **Custom Workflows & Processes**

Design workflows for creation, review and approval that reflect how your institution actually works. Link processes together so one automatically triggers the next – reducing errors and manual handoffs.

→ **Degree & Learning Goal Mapping**

Link learning objectives from each module or course to programme-level goals, ensuring alignment before any change is approved. Use research-based frameworks or apply your own.

→ **Cost-based Design**

Cost-based Design Understand the resource implications of curriculum decisions before you commit. Validate proposed changes against budget and workload constraints, so you can design programmes that are sustainable.

Study Catalogue

Our Study Guide gives students and staff a single, accessible place to explore your full curriculum. Fully integrated with the Curriculum solution, it automatically publishes approved programme and module information – so what students see is always accurate and up to date. With a flexible, mobile-friendly interface, Study Catalogue makes it easy for anyone to find the information they need.

Highlighted features

→ **Flexible yet User-friendly**

Configure the appearance of your Study Guide to match your institution's branding and content needs. Built to work seamlessly on desktop and mobile.

→ **AI Study Guidance**

Let students chat and explore the institution’s curricuulm through an intuitive, AI enabled chat interface.

Study Planner

Our Study Planner guides students through choosing, selecting and enrolling in modules – helping them build a clear path towards graduation. Connected to the Curriculum solution and your Student Record System, it gives students a personalised view of their programme, requirements and progress. Study counsellors and education logistics teams also benefit, with better visibility into student plans and enrolment data for resource planning.

Highlighted features

→ **Built for Multiple Perspectives**

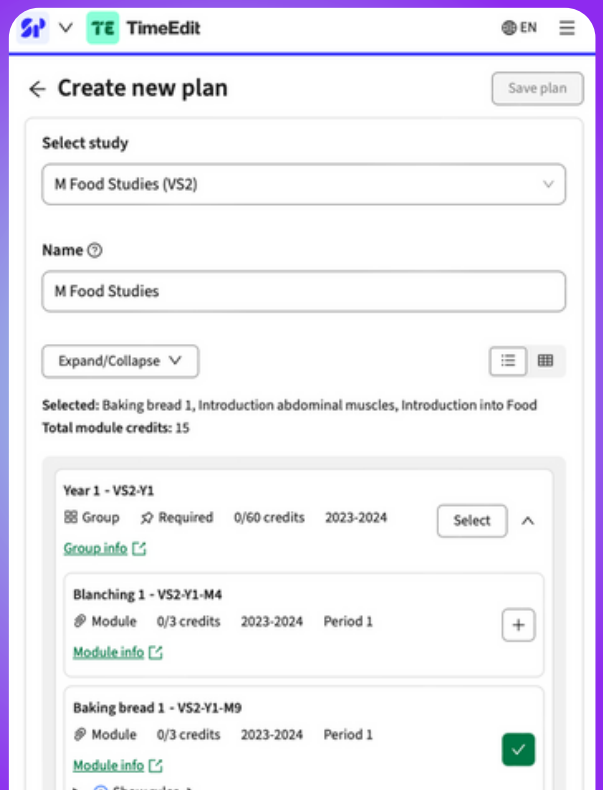
Designed to serve students, study counsellors and education logistics teams from a single platform. Counsellors get the insight they need to advise students, while planners get early enrolment data to inform scheduling and resourcing decisions.

→ **Student Self-service**

A mobile-friendly app that helps students browse their programme, understand requirements, see passed modules and select relevant courses. Students can create multiple plans, submit for approval, and enrol directly – with support for first-come-first-serve or preferential allocation

What makes our Curriculum solutions different?

Our solution is poised to significantly transform the management of your academic portfolio. We aim to help you tackle the substantial challenges posed by cumbersome manual processes, limited data visibility, inadequate integration with other systems, and an over-reliance on individual memory.



We like to think we stand out from the crowd. We have taken time to learn and understand through our global client base the challenges you face in a continually evolving and complex institutional environment. We will enable you to:

- **Tailor workflows to match your desired way of working,** enhancing both operational efficiency and end-user experience.
- **Build a centralised repository for curriculum design,** development, planning and maintenance, ensuring consistent and accurate information. Including Partner provision no matter where they are in the world!
- Empower Students, External Examiners, Partners and Professional Bodies to access relevant information **to provide direct in-solution feedback** to contribute more efficiently to curriculum design and development.
- Enhance your ability to interrogate curriculum data to make targeted improvements in quality and relevance to meet evolving educational needs.
- **Real time reporting** capabilities on all data points.



Built on a trusted foundation

The Academic Operations Platform is built for institutions that need reliability, security and scale. With 17 years of cloud experience and 99.99% uptime, we deliver continuous improvements – not disruptive upgrades. Our ISO 27001-certified environments, role-based access control and ongoing penetration testing keep your data secure. More than 200 customers trust TimeEdit, with a 100% implementation success rate and no customer ever leaving for a competitor. An API-first design with 1000+ integrations makes it easy to connect to your existing systems, while best-practice playbooks and a dedicated Customer Success team ensure you get value from day one.

Performance at Scale

- 17 years experience of cloud
- Continuous improvement, not static updates
- Scaleable, multi-tenant
- 99.99% uptime

Vast Experience

- More than 200 customers with 100% implementation success rate
- No customer has ever left TE platform for competitor

Configurable lead with best practice

- Best-practice configuration playbooks
- Composable modularity, not bespoke
- Governed flexibility, only when it matters

Security & Compliance

- ISO 27001-certified environments
- Role-based access control
- Cont'd pen-testing and vulnerability scanning

Integration Ecosystem

- API first-design
- 1000+ of integrations built on the TE platform
- Dedicated integration resources

Enterprise class Customer Success

- 98% CAST scores
- Certification programs
- Dedicated Technical CS team, with named consultants



Your Security is Our Top Priority

Providing mission critical software to universities across the world comes with great responsibility. That's why we obsess over the details to make sure we get it exactly right. We believe trust is rooted in transparency, which is why we will always be open about what our approach is to cybersecurity, any vulnerabilities we detect, our compliance process and privacy policies.

Certified ISO 27001
This security certification ensures TimeEdit complies to the highest levels of security - hence ensuring the security of your data and information

Penetration testing
Our suite includes threat-modelling, manual code review, automated scanning, and third-party assessments.

Breach detection and monitoring
Our product team is dedicated to detecting signs of a data breach. Our security practices are constantly evolving in order to address new types of security threats and further strengthen our detection capabilities.

Cyber Essentials Certified
TimeEdit complies with the requirements of the Cyber Essentials Scheme



"The transformation has been significant. The insights we now have into our curriculum building process have not only reduced administrative load but also fostered a more dynamic and responsive educational environment."

CHANTAL BOT, PROCESS DIRECTOR AT VU AMSTERDAM

A modern cloud solution

Delivered as a Service (SaaS)

TimeEdit's products are all software delivered as a service (SaaS). This means that for the absolute majority of TimeEdit's applications, no software will have to be installed on the end-users' computers. Additionally, all data is stored on secure, heavily encrypted enterprise grade servers, meaning that not only is your data as secure as possible, you can also use TimeEdit from any computer or mobile device anywhere in the world. Additionally, thanks o the SaaS delivery model, TimeEdit is able to maintain rapid release cycles, where new features and potential bug fixes can be addressed and released to everyone instantaneously, should it be needed.

APIs and Integrations

TimeEdit provides multiple API interfaces depending on the individual use-case and client preference. At the lowest level, TimeEdit provides both a SOAP and a REST API that - depending on authentication - provides access to both public and private data. TimeEdit provides API knowledge, support, and expertise to ensure the success of an integration project.

TimeEdit integrations exist with 300+ key systems like HR and Finance tools, Student Information Systems, Learning Management Systems, and curriculum solutions, ensuring smooth data exchange and interoperability across your institution's technology stack.

Single Source of Truth

TimeEdit is one on single platform - so you do not have the inconvenience of having to roll data from one calendar year to the next, and you can easily work on multiple academic years.
Furthermore, the data from all years remains available for auditing, traceability, reporting and analytics.

Continuous Development

Dedicated exclusively to the education sector, TimeEdit continuously invests in developing innovative solutions tailored to meet the evolving needs of academic institutions, ensuring long-term value and industry-specific excellence.



A Journey to Success Implementation and Onboarding

While extremely proud of our Academic Operations Platform and what it can deliver, any system will only reach its full potential when placed in capable hands. As such, we at TimeEdit strongly believe that the right implementation is just as important as the solution itself. That is why we place a very strong focus on not just delivering a world class solution, but also a world class implementation experience.

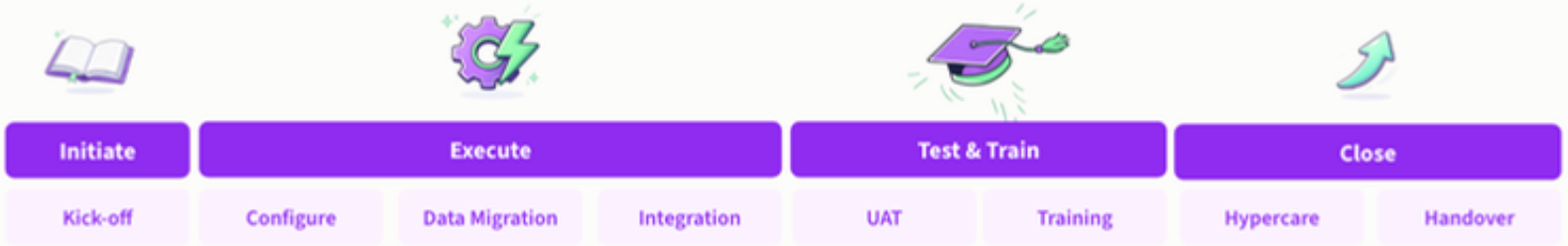
Furthermore, with 200+ client onboardings under our belt, we know what it takes to deliver a successful implementation project.

"Our approach to implementation is built on partnership. We take the time to understand your institution, your challenges and your goals – because going live is just the beginning. Our job isn't done until you're seeing real results.

Maria, Head of Customer Onboarding

With that experience, we have defined our own TimeEdit Implementation Method consisting of four main phases; Initiate, Execute, Test & Train and Close. A method with which we guide you through the entire onboarding and ensure a successful implementation of TimeEdit.





Our proven Implementation Method

INITIATE

During the initiate phase we ensure we all have a mutual understanding of the work to be done, ensure all the resources are lined up and plan for a smooth start.

EXECUTE

During the execute phase we dive into the details: the details of your current processes, your needs, and the possibilities of TimeEdit. We do this module per module guiding you through all the possible outcomes and decisions to be made.

TEST & TRAIN

This phase is potentially the most critical phase within the project. It is now up to the project team to perform the User Acceptance Testing to find any final inconsistencies in the configuration and confirm that the configuration supports all the specified use cases. To do so the end-users need to be trained, and we are now getting ready for the big deployment.

CLOSE

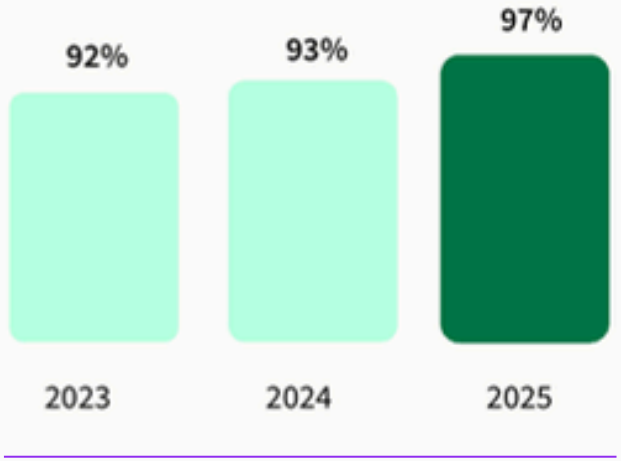
During the close phase we reach the end of the onboarding of TimeEdit. Starting with going live with TimeEdit we reach a significant milestone. We will also ensure we have a full transition to on-going support where you will be supported by your Customer Success Manager as your first point of contact for any question and to deliver additional services.

Not just about going live - but about outcomes

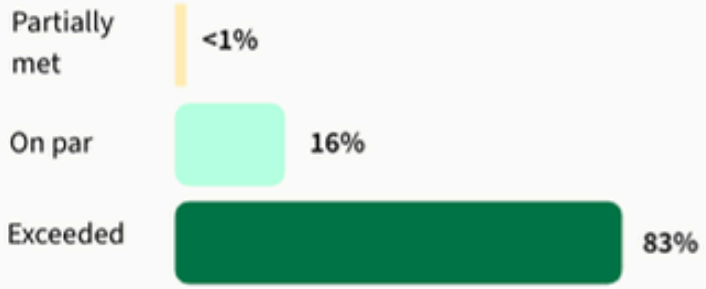
Our implementation track record speaks for itself. Customer satisfaction post implementation has climbed year on year, reaching 97% in 2025. And when we look at project objectives, 83% of implementations exceed expectations by the second planning cycle – with less than 1% falling short.

Across 334 implementations and 230 Higher Ed customers, TimeEdit has never failed an implementation, and no customer has ever left for a competitor.

Customer Satisfaction, Post Implementation Survey



Objectives met, by project, 2nd plannig cycle



Unrivalled Customer Success and Support

At TimeEdit we acknowledge the fact that delivering a scheduling or curriculum system is delivering mission critical software that needs immediate attention if something goes wrong. That's why we make sure that reliability and swift problem resolution remains a core of the TimeEdit support experience.

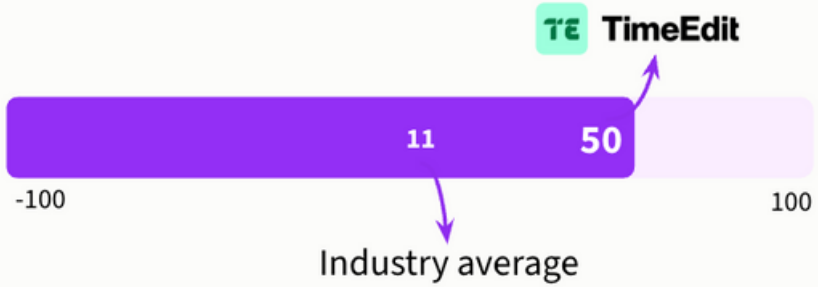
As a customer, at TimeEdit you get access to our Customer Success Team, Help Desk support, an extensive knowledge base covering user guides, support questions, and training material for all applications in our product suite. Should there ever be anything you cannot find, our dedicated support team is never more than a phone call away. But don't just take out word for it.

Throughout 2025, we managed 6548 support tickets

- Response rate **<1 hour in average**
- Ticket satisfaction score **97.3%**
- More than a third of tickets solved through first reply

A customer first culture that win awards

TimeEdit awarded Customer Hero Award 2026 for highest Customer Satisfaction and best relationships with customers across all Monterro Portfolio Companies (one of Europe's largest long-term owners of Software Companies)





Don’t take our word for it

The implementation managers are brilliant, absolutely brilliant. It's that brilliant working relationship with TimeEdit - it’s not a vendor, it’s a partner.

Louise Dawson, Leeds-Beckett

The system’s innate flexibility, combined with access to expert and personable consultancy through our implementation journey, has been essential in solving our unique process challenges.”

Fran Haygarth, University of Lancashire

After using our previous software for a long time we were keen not to just replicate the ways we have been working if there are improvements we can make. The TE team has guided us through ‘best practice’, that we have adopted with tweaks to make sure it works for us. In addition, they’re very friendly and communicative. All the workshops and training have been so well received by the team”
It’s an intense project and so having good project management has been key – we’ve been really pleased with our TE Project Manager.”

Helen Willis, University of Gloucestershire

“TimeEdit have been fantastic to work with – flexible, collaborative, and genuinely invested in our success. Our Implementation Manager took time to understand how we work and guided us through options that made sense for Bath Spa.

We’ve now got a solution that fits our needs and gives us a solid foundation for smarter, more efficient planning”

Jamie McCaskie, Bath Spa University



Be a part of a vibrant community









A cornerstone of this community is our annual TE Summit, the largest Academic Operations conference of the year, which brings together over 300 experts in scheduling, curriculum management, IT, resource management and facility management, providing a unique opportunity for collaboration and learning.

If you're looking for something a little more bite- sized, we host regular events such as webinars and regional TE Con where different users can meet online or face to face to share ideas, best practices and experiences to further the collective knowledge and benefit the entire community.

Further, we regurlary host webinars together with our customers - both to discuss best-practices, share customer stories, and share the latest Timeedit.



Build with TimeEdit

TimeEdit is fully dedicated to delivering a comprehensive suite that integrates curriculum, scheduling, workload, and student registration, all tailored for a student-centric approach in higher education. So with TimeEdit being a strongly focused, client driven company, this translates to significant collaboration with our clients to help shape our future products through initiatives designed to meet their future requirements:

→ Feature request **idea contribution and prioritisation**
→ **Co-development** opportunities
→ Constant **flow of information** (release notes, roadmaps etc) and regular system updates
→ Different types of **community** events - both national and regional, encouraging **thought leadership**

Working with our clients as partners during the ongoing evolution of timetabling, academic operations and institutional needs and goals of educational institutions is core to our DNA.

One such platform for fostering collaboration is the TimeEdit user community that we have created and continue to enhance. This inclusive community welcomes all types of users, facilitating the exchange of ideas, adoption of best practices, and sharing of knowledge and innovations.

"We love the collaborative approach. The reporting team, for example, spent hours with us to understand our advanced needs. It feels like real co-development."

Tiger Bailey, Deakin University

Case Study – University of Lancashire

University of Lancashire faced a significant challenge: curriculum data scattered across more than 60 sources including Word documents, Excel sheets and Google Drive. With Ellucian Banner as their SIS, they needed a solution that could bring structure and consistency to their complex curriculum – while being flexible enough to adapt to their unique processes. They chose TimeEdit.

Project highlights

→ Creating a single source of truth for Lancashire's complex curriculum, streamlining data from over 60 sources into one centralised platform
→ TimeEdit's flexibility and consultancy support helped overcome unique process challenges through a highly collaborative implementation
→ Set to retire more than half of legacy curriculum data sources, with ambitions to expand further as the build evolves post go-live
→ Now using TimeEdit for Curriculum Management, Study Guide and External Examiners

"Our partnership with TimeEdit is delivering a single source of truth for our complex curriculum, supported by efficient workflows and high-quality structured data. The system's innate flexibility, combined with access to expert and personable consultancy through our implementation journey, has been essential in solving our unique process challenges."

FRAN HAYGARTH, SENIOR ACADEMIC QUALITY MANAGER AT UNIVERSITY OF CENTRAL LANCASHIRE

Case Study -VU

IThe Vrije Universiteit Amsterdam is a public research university in Amsterdam. VU faced the twin challenges of enhancing the quality of its services while significantly reducing operational costs. This required a holistic reevaluation of their existing processes and the adoption of innovative solutions to streamline administrative tasks and educational logistics.

“Embarking on a transformative journey to implement Curriculum, VU Amsterdam placed a strong emphasis on empowering all stakeholders, from the administrative cadre to the academic faculty. This ethos was central to the deployment, aimed at augmenting process management capabilities and enhancing data transparency. As VU implemented TimeEdit’s Curriculum, we reviewed our business processes for curriculum demand, build and approval - from the ground up.

The transformation has been significant. The insights we now have into our curriculum building process have not only reduced administrative load but also fostered a more dynamic and responsive educational environment.”

CHANTAL BOT, PROCESS DIRECTOR AT VU AMSTERDAM

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