



Service Definition Document

EHCP Quality Assurance Module

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Recognised by



Invision360

Invision360 is a UK-based organisation dedicated to improving the quality, consistency, and compliance of Education, Health and Care Plans (EHCPs).

6+ years as a trusted software provider for the SEND sector

20+ years of SEND leadership experience by CEO and Founder Philip Stock

60+ local authorities across England using Invision360's flagship QA modules

20+ local authorities helped co-develop VITA, our new EHCP-drafting support module

Inspection reports Invision360's QA modules are Ofsted and CQC-recognised as markers of strong quality assurance and a key partner in the improvement journey for Local Areas



Our end-to-end quality solutions for SEND services



EHCP drafting support

VITA EHCP

- AI-assisted drafting highlights gaps, weaknesses and inconsistencies
- Linked with the national EHCP best practice template
- Supports person-centred, compliant EHCPs
- Builds EHCP consistency within, and across Local Areas



Quality Assurance (QA) Modules

EHCP

- Evidence-based auditing for EHCPs
- Ensures accuracy, consistency, and statutory compliance
- Enables benchmarking across teams, and nationally

Annual Review (AR)

- Audits annual review processes and statutory timeframes
- Tracks progress towards outcomes and captures parent/child feedback
- Highlights common themes and improvement areas

Educational Psychology

- Auditing framework to ensure consistent practice across hybrid EP workforce
- Standardises evidence-based professional practice
- Supports QA reporting and professional development

The EHCP QA Module



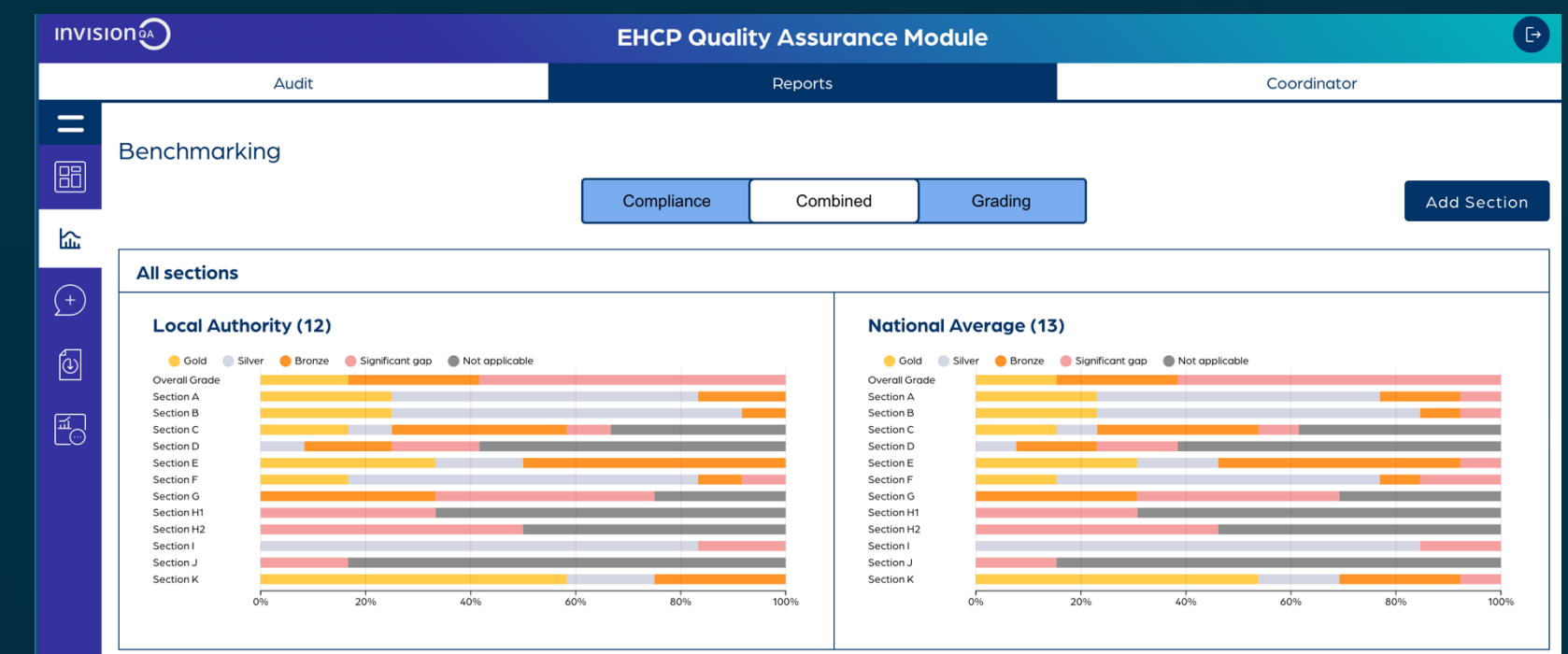
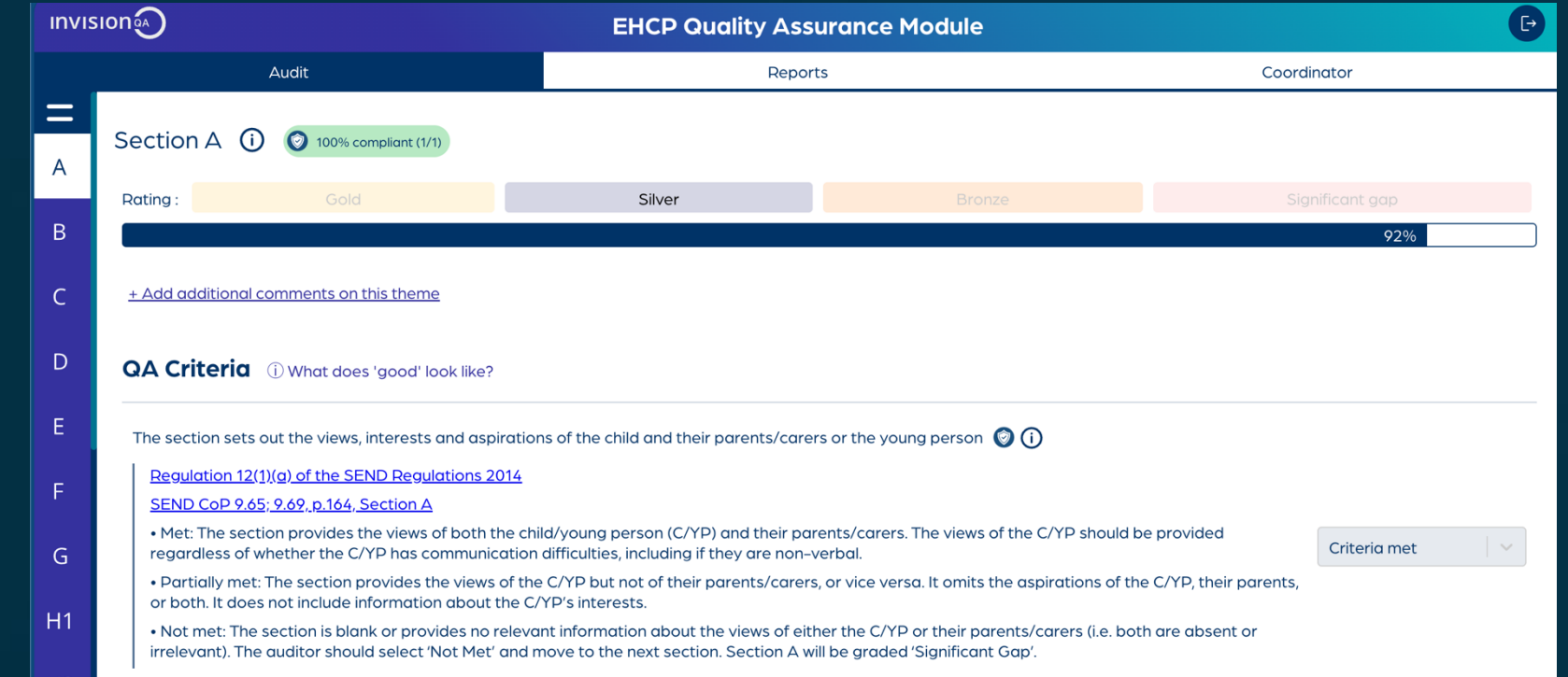
Purpose

Invision360 has developed an EHCP Quality Assurance module that reduces subjectivity, makes efficient use of professional time, and enables education, health, and social care professionals to contribute consistently to EHCP quality assurance. The module supports local authorities to deliver high-quality EHCPs through a single digital system built on nationally recognised good practice, including the SEND Code of Practice, Case Law, CDC, and IPSEA guidance.

It enables authorities to evidence both quality and compliance, a key expectation of Ofsted and CQC, while embedding continuous improvement across SEND services.

Product Features

- **Structured EHCP auditing** against national standards with clear, themed criteria
- **Step-by-step auditor guidance**, including examples of “what good looks like” and references to relevant regulations
- **Gold, Silver, Bronze, and Significant Gap grading** for clear quality benchmarks
- **Build-in moderation** tools to ensure consistency across auditors
- **Experiential data capture** from children, young people, and parent carers
- **Live dashboards and reporting** at operational, service, and strategic levels
- **National and regional benchmarking** against other local authorities using identical criteria



The EHCP QA Module



Our Partner LA's have seen the following impact:

- **89% of partner LAs** using the module for 12+ months show measurable EHCP quality improvement
- **83% reduction** in EHCPs audited 'below expected standards' ('Bronze' or 'Significant gap' overall gradings) for our longest standing partners
- **Ofsted and CQC inspection reports** regularly recognise the role that Invision360 QA processes have to play in improving EHCP quality

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The EHCP QA module is an invaluable part of our journey and has already assisted us in making wider improvements within our EHCPs by helping to identify areas that need targeted training and support

Southampton City Council
Practice Manager

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'Leaders have taken effective steps to improve the quality of EHC plans. Following the last inspection, action was taken to review quality assurance processes, identifying sensible improvement actions. These improvements are continuous.... the process is cyclical and provides opportunities for regular, effective feedback. This enables leaders to make further improvements across services.'

LA SEND Ofsted feedback post Invision360 implementation
October 2025

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[Case study](#)



Service delivery, support and security



Module Access:

The module is accessed via an up-to-date browser. Additional reporting is accessible via AWS Quicksuite. Single Sign On is available.

Training:

We will run training sessions virtually or in person. You will have a named customer success lead who you can speak to on a regular basis.

Customer support:

Email-based customer support service.

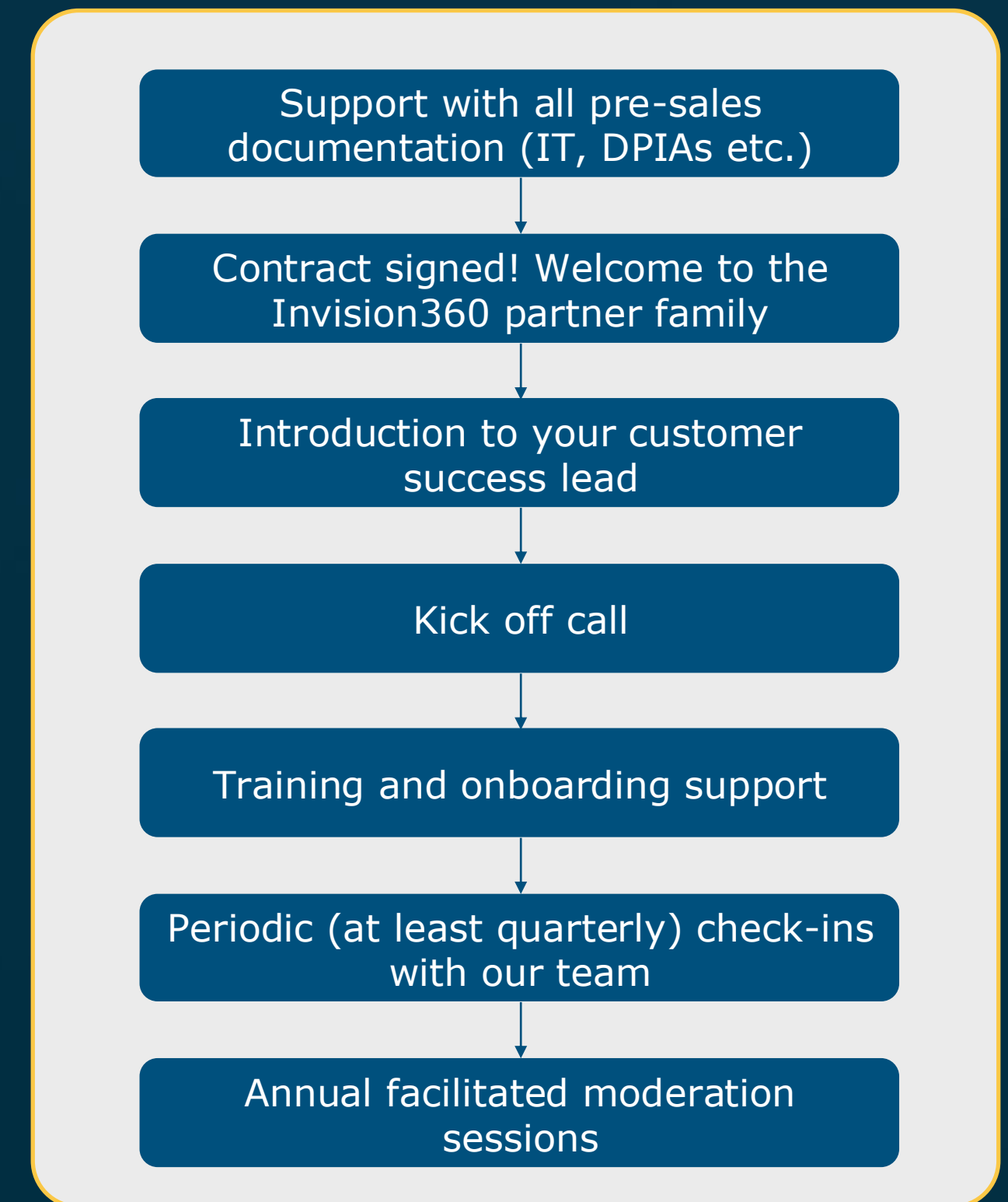
Security and compliance:

We hold ISO 27001, Cyber Essentials Plus certification and have annual penetration tests conducted by a CREST-certified provider.

Data Management:

We will support any end-of-contract migration in an open, machine-readable format, with your data permanently deletion on contract close-down.

Your journey with us





Why Invision360?



Expertise: Exclusive focus on SEND sector

Proven: 60+ LAs using Invision360 modules

Impactful: Measurable improvements in EHCP quality and compliance

Trusted: Founded by experienced SEND leader

Scalable: Suitable for small to large authorities, at any stage of their SEND quality journey

Module Pricing

Price varies based on LA size, contract length, and module selection.

All prices include support, maintenance, updates, and end-of-contract data export.

Product	Price range
EHCP QA Module (standalone)	£12k – 18k per annum
EHCP & AR QA Modules	£22k - £32k per annum