



# Service Definition Document

## Annual Review Quality Assurance Module

### G Cloud 15

Recognised by





# Invision360

Invision360 is a UK-based organisation dedicated to improving the quality, consistency, and compliance of Education, Health and Care Plans (EHCPs).

**6+** years as a trusted software provider for the SEND sector

**20+** years of SEND leadership experience by CEO and Founder Philip Stock

**60+** local authorities across England using Invision360's flagship QA modules

**20+** local authorities helped co-develop VITA, our new EHCP-drafting support module

**Inspection reports** Invision360's QA modules are Ofsted and CQC-recognised as markers of strong quality assurance and a key partner in the improvement journey for Local Areas



# Our end-to-end quality solutions for SEND services



## EHCP drafting support

### VITA EHCP

- AI-assisted drafting highlights gaps, weaknesses and inconsistencies
- Linked with the national EHCP best practice template
- Supports person-centred, compliant EHCPs
- Builds EHCP consistency within, and across Local Areas



## Quality Assurance (QA) Modules

### EHCP

- Evidence-based auditing for EHCPs
- Ensures accuracy, consistency, and statutory compliance
- Enables benchmarking across teams, and nationally

### Annual Review (AR)

- Audits annual review processes and statutory timeframes
- Tracks progress towards outcomes and captures parent/child feedback
- Highlights common themes and improvement areas

### Educational Psychology

- Auditing framework to ensure consistent practice across hybrid EP workforce
- Standardises evidence-based professional practice
- Supports QA reporting and professional development



# The Annual Review QA Module



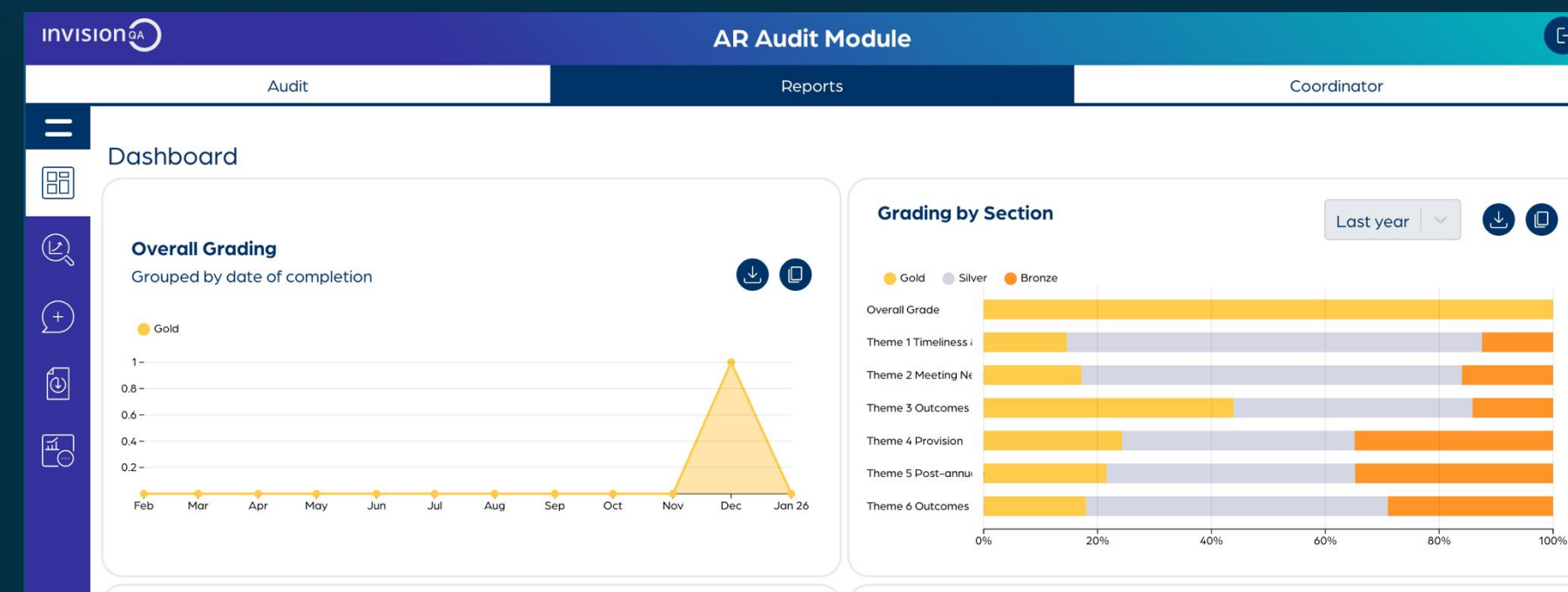
## Purpose

- Multidisciplinary teams can audit the EHCP Annual Review process using a standardised framework
- Assess compliance with statutory timeframes and the SEND Code of Practice
- Track progress towards outcomes and capture parent/carers and child feedback



## Product Features

- Evidence-based auditing against nationally recognised criteria
- Analysis and reporting of progress towards EHCP outcomes
- Multi-agency moderation ensures consistency across education, health, and social care auditors
- Experiential data collection via age-appropriate surveys for children, young people, and parents/carers
- Strategic reporting dashboards for senior leaders, parent/carers forums, and governance groups
- Provides inspection-ready evidence recognised by Ofsted and CQC



The screenshot shows a detailed view of the 'TEST114' audit. The 'Overall Grade' is 'GOLD'. The 'Decision: Following AR' is 'OPTIONAL'. The 'Theme 1: Timeliness & Quality' section is highlighted with a 'GOLD' grade. The 'Theme 2: Meeting Needs' section is also highlighted with a 'GOLD' grade. The 'Theme 3: Outcomes' section is highlighted with a 'GOLD' grade. The 'Theme 4: Provision' section is highlighted with a 'GOLD' grade. The 'Theme 1: Timeliness & Quality' section contains two criteria:

1. School/setting has provided advice, and where appropriate sought advice from other education professionals. Criteria met.
2. School / Setting sought advice on the CYP from health. Criteria met.

A 'Close' button is located at the bottom right.



# The Annual Review QA Module



Our Partner LA's have seen the following impact:

**38% increase** in quality of Annual Reviews audited in 1 year

**24% increase** in health and social care provision sections

**Improved multi-agency collaboration** and more timely identification of quality gaps

**Experiential data** from C/YP and parents / carers collated through the AR module and informing improvement areas

Provides data-driven insights to improve **training and service delivery**

“

The tool allows us to see, far more clearly, through identified common themes, where we need to improve. We now have a far more consistent approach to the Annual Review from all settings.

”

“

Looking back, when we first introduced the module, it was the first time that we could truly monitor outcomes, and that was a big thing for us.

”



[Case study](#)





# Service delivery, support and security



## Module Access:

The module is accessed via an up-to-date browser. Additional reporting is accessible via AWS Quicksuite. Single Sign On is available.

## Training:

We will run training sessions virtually or in person. You will have a named customer success lead who you can speak to on a regular basis.

## Customer support:

Email-based customer support service.

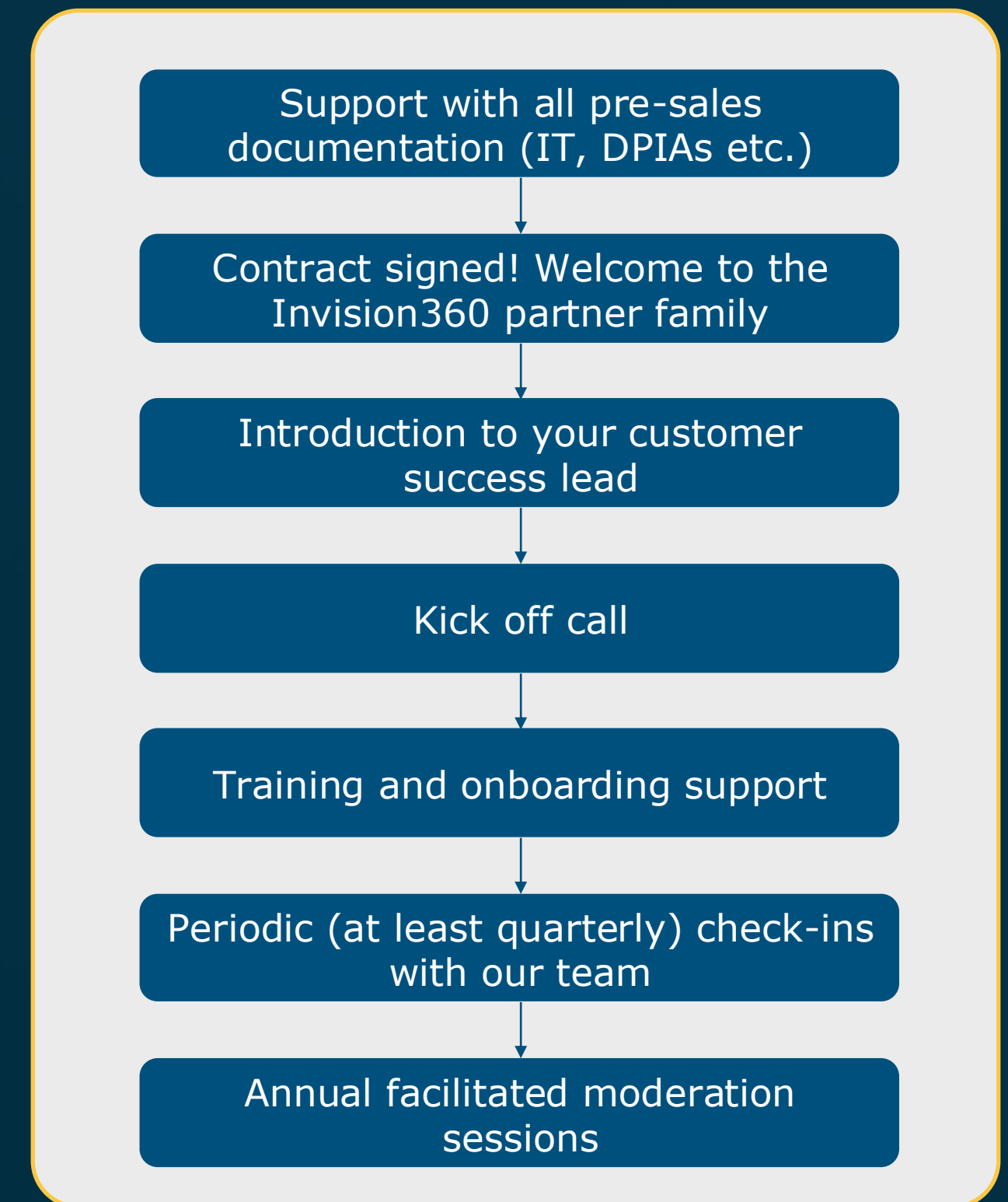
## Security and compliance:

We hold ISO 27001, Cyber Essentials Plus certification and have annual penetration tests conducted by a CREST-certified provider.

## Data Management:

We will support any end-of-contract migration in an open, machine-readable format, with your data permanently deletion on contract close-down.

## Your journey with us





# Why Invision360?



**Expertise:** Exclusive focus on SEND sector

**Proven:** 60+ LAs using Invision360 modules

**Impactful:** Measurable improvements in EHCP quality and compliance

**Trusted:** Founded by experienced SEND leader

**Scalable:** Suitable for small to large authorities, at any stage of their SEND quality journey

## Module Pricing

Price varies based on LA size, contract length, and module selection.

All prices include support, maintenance, updates, and end-of-contract data export.

| Product                   | Price range           |
|---------------------------|-----------------------|
| AR QA Module (standalone) | £12k – 18k per annum  |
| AR & EHCP QA Modules      | £22k - £32k per annum |