



Service Definition Document

Educational Psychology Quality Assurance Module (QEPA)

G Cloud 15

Recognised by



Invision360

Invision360 is a UK-based organisation dedicated to improving the quality, consistency, and compliance of Education, Health and Care Plans (EHCPs).

6+ years as a trusted software provider for the SEND sector

20+ years of SEND leadership experience by CEO and Founder Philip Stock

60+ local authorities across England using Invision360's flagship QA modules

20+ local authorities helped co-develop VITA, our new EHCP-drafting support module

Inspection reports Invision360's QA modules are Ofsted and CQC-recognised as markers of strong quality assurance and a key partner in the improvement journey for Local Areas



Our end-to-end quality solutions for SEND services



EHCP drafting support

VITA EHCP

- AI-assisted drafting highlights gaps, weaknesses and inconsistencies
- Linked with the national EHCP best practice template
- Supports person-centred, compliant EHCPs
- Builds EHCP consistency within, and across Local Areas



Quality Assurance (QA) Modules

EHCP

- Evidence-based auditing for EHCPs
- Ensures accuracy, consistency, and statutory compliance
- Enables benchmarking across teams, and nationally

Annual Review (AR)

- Audits annual review processes and statutory timeframes
- Tracks progress towards outcomes and captures parent/child feedback
- Highlights common themes and improvement areas

Educational Psychology

- Auditing framework to ensure consistent practice across hybrid EP workforce
- Standardises evidence-based professional practice
- Supports QA reporting and professional development

The EP QA Module (QEPA)



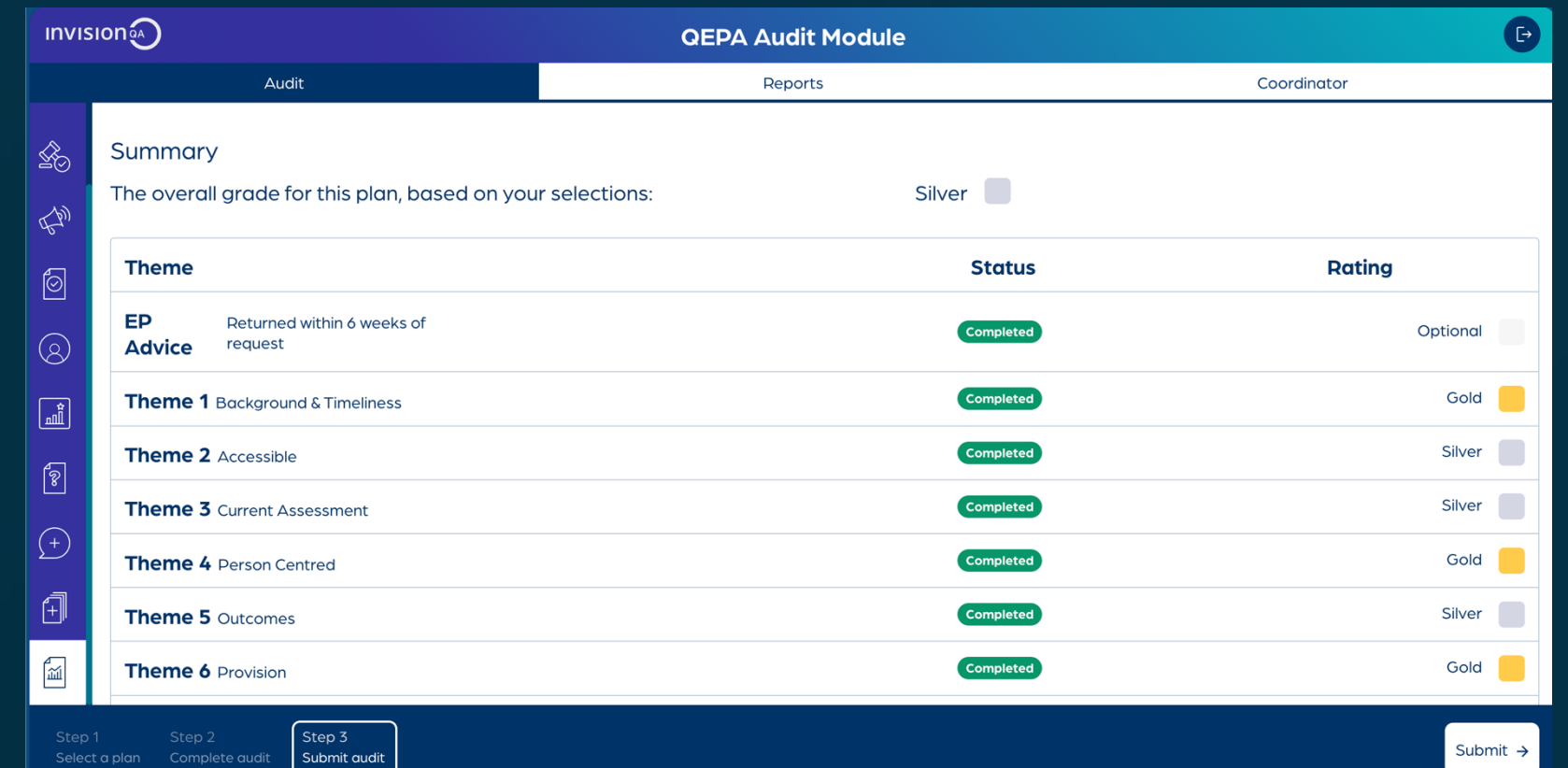
Purpose

Invision360 has developed QEPA in collaboration with local authority partners as the UK's only digital quality assurance module designed specifically for statutory Educational Psychology advice. The module reduces subjectivity, promotes consistency, and supports EP services to deliver high-quality statutory advice that meaningfully informs EHCP assessments.

Built around the realities of EP service delivery, QEPA provides a standardised, evidence-based framework aligned with nationally recognised professional guidance, including British Psychological Society and Joint Practice Guidelines.

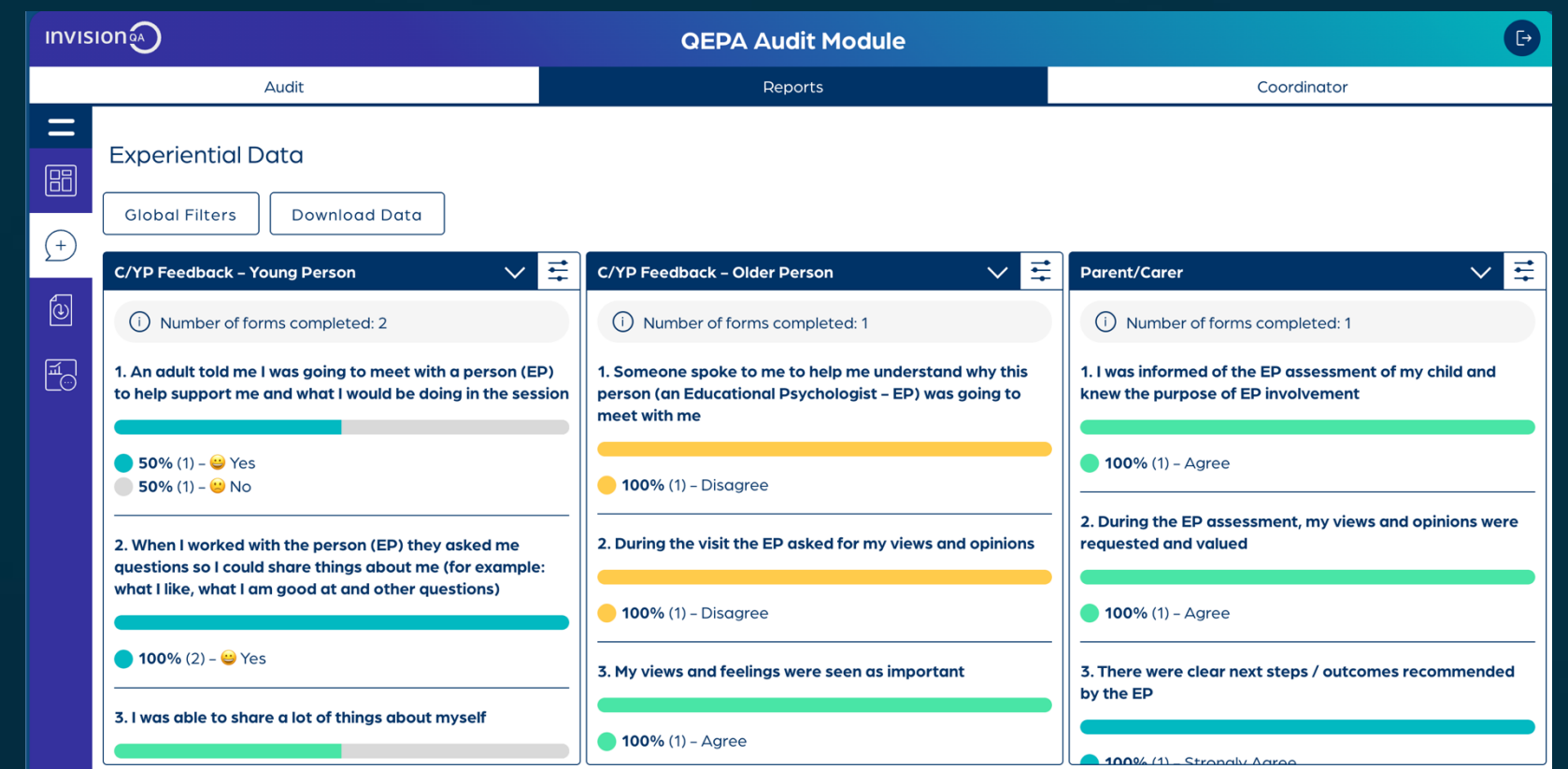
Product Features

- **Structured EP advice auditing** aligned to professional standards and guidance
- **Clear audit criteria with step-by-step guidance**, focusing on strengths and good practice
- **Gold, Platinum, and other graded outcomes** for clear quality benchmarks
- **Built-in moderation tools** to ensure consistency across auditors
- **Experiential feedback collection** from children, young people, and families
- **Live dashboards and reporting** to support service development and improvement planning
- **Workforce-wide usability**, supporting permanent, associate, and trainees



The screenshot shows the 'QEPA Audit Module' interface. At the top, there are tabs for 'Audit', 'Reports', and 'Coordinator'. The 'Summary' section displays the overall grade for the plan as 'Silver'. Below this is a table with columns for 'Theme', 'Status', and 'Rating'. The table lists six themes: EP Advice, Theme 1 Background & Timeliness, Theme 2 Accessible, Theme 3 Current Assessment, Theme 4 Person Centred, Theme 5 Outcomes, and Theme 6 Provision. Each theme has a 'Completed' status and a rating (Optional, Gold, Silver, or Gold). At the bottom, there are steps for 'Step 1 Select a plan', 'Step 2 Complete audit', and 'Step 3 Submit audit', along with a 'Submit' button.

Theme	Status	Rating
EP Advice	Completed	Optional
Theme 1 Background & Timeliness	Completed	Gold
Theme 2 Accessible	Completed	Silver
Theme 3 Current Assessment	Completed	Silver
Theme 4 Person Centred	Completed	Gold
Theme 5 Outcomes	Completed	Silver
Theme 6 Provision	Completed	Gold



The screenshot shows the 'QEPA Audit Module' interface with the 'Experiential Data' section. It features three columns for feedback: 'C/YP Feedback - Young Person', 'C/YP Feedback - Older Person', and 'Parent/Carer'. Each column displays a list of questions with corresponding progress bars and ratings. For example, the 'Young Person' column shows a rating of 50% (1) - Yes for the first question and 100% (2) - Yes for the second. The 'Older Person' column shows a rating of 100% (1) - Disagree for the first question and 100% (1) - Disagree for the second. The 'Parent/Carer' column shows a rating of 100% (1) - Agree for the first question and 100% (1) - Agree for the second. At the bottom, there are buttons for 'Global Filters' and 'Download Data'.

C/YP Feedback - Young Person	C/YP Feedback - Older Person	Parent/Carer
1. An adult told me I was going to meet with a person (EP) to help support me and what I would be doing in the session 50% (1) - Yes 50% (1) - No	1. Someone spoke to me to help me understand why this person (an Educational Psychologist - EP) was going to meet with me 100% (1) - Disagree	1. I was informed of the EP assessment of my child and knew the purpose of EP involvement 100% (1) - Agree
2. When I worked with the person (EP) they asked me questions so I could share things about me (for example: what I like, what I am good at and other questions) 100% (2) - Yes	2. During the visit the EP asked for my views and opinions 100% (1) - Disagree	2. During the EP assessment, my views and opinions were requested and valued 100% (1) - Agree
3. I was able to share a lot of things about myself 100% (1) - Agree	3. My views and feelings were seen as important 100% (1) - Agree	3. There were clear next steps / outcomes recommended by the EP 100% (1) - Strongly Agree

The EP QA Module (QEPA)



Our Partner LA's have seen the following impact:

- **Only 6 months** use has shown measurable impact across multiple LAs
- **67% increase** in 'high quality' / Gold-standard EP advice
- **Increased confidence** in producing statutory EP advice reported by new, associate, and external EPs
- **Inspection-ready evidence** through structured data and experiential insights

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Using Invision360 QEPA module, through collaborative conversations, the EP team can now highlight areas of strengths and areas we might wish to reflect on and develop. We can link this to CPD for individuals and team members

Cumberland Council, Principal EP ”

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Our Educational Psychologist team found Invision360's QEPA module affirming and positive. We can easily moderate our advice and reflect on our practices

Principal EP ”



[Case study](#)



Service delivery, support and security



Module Access:

The module is accessed via an up-to-date browser. Additional reporting is accessible via AWS Quicksuite. Single Sign On is available.

Training:

We will run training sessions virtually or in person. You will have a named customer success lead who you can speak to on a regular basis.

Customer support:

Email-based customer support service.

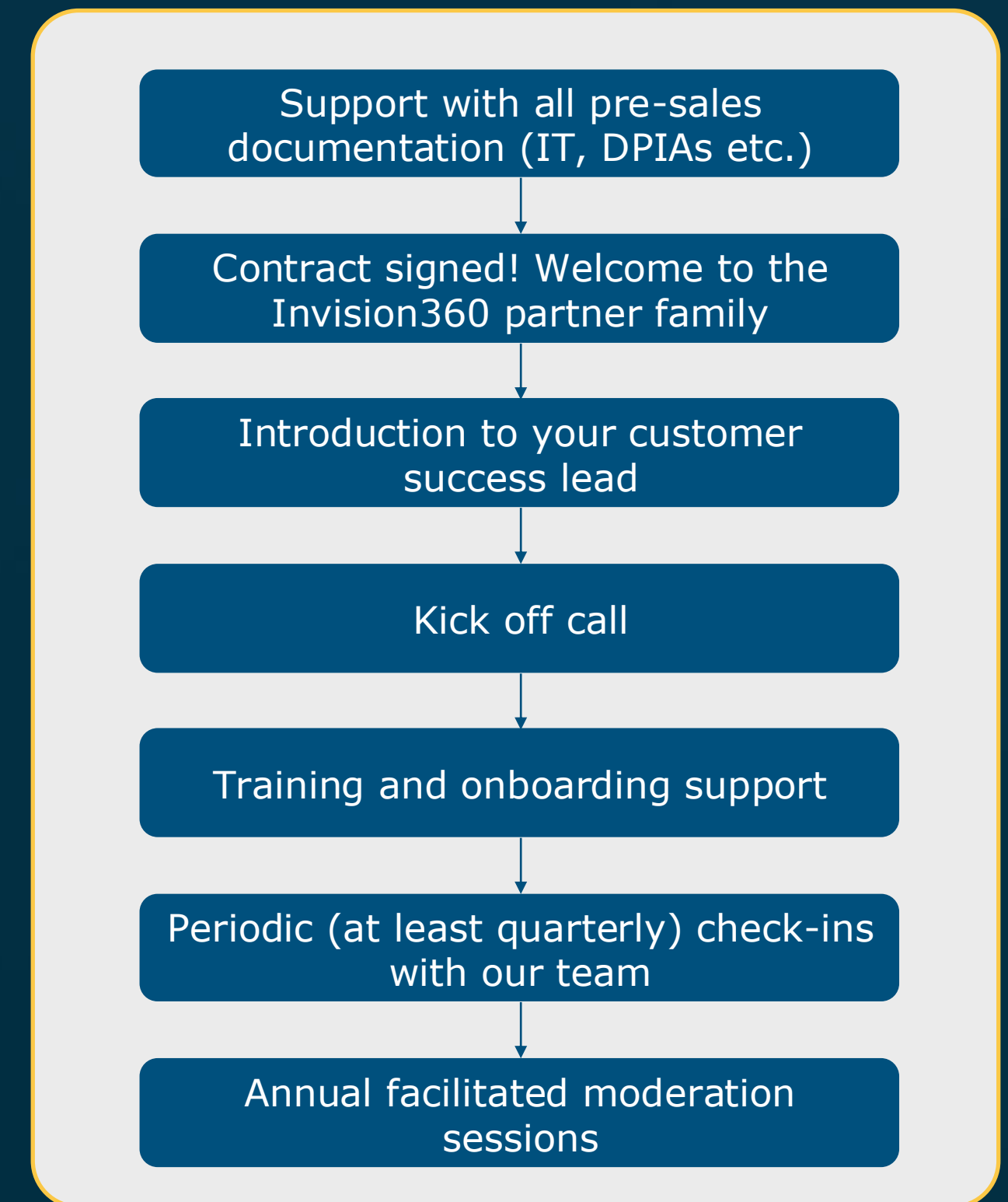
Security and compliance:

We hold ISO 27001, Cyber Essentials Plus certification and have annual penetration tests conducted by a CREST-certified provider.

Data Management:

We will support any end-of-contract migration in an open, machine-readable format, with your data permanently deletion on contract close-down.

Your journey with us





Why Invision360?



Expertise: Exclusive focus on SEND sector

Proven: 60+ LAs using Invision360 modules

Impactful: Measurable improvements in EHCP quality and compliance

Trusted: Founded by experienced SEND leader

Scalable: Suitable for small to large authorities, at any stage of their SEND quality journey

Module Pricing

Price varies based on LA size, contract length, and module selection.

All prices include support, maintenance, updates, and end-of-contract data export.

Product	Price range
EP QA (QEPA) Module (standalone)	£8k - £12k per annum