

SLA Online is revolutionising Local Authorities traded services

SLA Online is a fully hosted e-commerce solution, primarily used in the UK public sector for a combination of trading services, training bookings / management, news, blogs, marketing, document management, communications, forums, newsletters and more.

SLA Online Premium (Annual Licence¹)

Core System - Trading, Training, Communication, Resources, Finance and Admin Modules

Small LA ²	£28,884
Medium LA ²	£33,328
Large LA ²	£38,884

¹ 10% discount for educational organisations

² or equivalent size organisation

Portal Websites

Up to 5 Portal websites	included in price
Additional Portals	£995

Training & Consultancy

6-hour package	£950
18-hour package	£2,700
30-hour package	£4,000

All prices are subject to a 3% increase per contract year

Included Modules:

Governor Module (Governors Online)
CRM/BI Module
eLearning Module
eLearning+ (SCORM add-on, inc 500 credits)
Support+ Subscription
Card Payment Module

eLearning+ Additional Credits

Additional SCORM registration credits can be purchased at the following rates.

500	£1,000	5,000	£7,250
1,000	£1,850	10,000	£12,500
2,000	£3,400	25,000	£28,750

Data Migration & Setup

New Customer Setup	£6,000
Governor Module Setup	£2,000
Card Payment Setup	£1,500
Renewal / System Setup	£2,000

Included in the price

All systems/licences are fully hosted solutions and include server hosting, maintenance and upgrades. No dedicated hardware/software needs to be provided by the client, just a web browser. There is only one version of SLA Online, the portals, modules and card payment integrations. All system updates and maintenance are included in the price. Membership of our nationwide Traded Services network/community is also included.

A comprehensive customer success framework is also included in the annual SLA Online licence incorporating the following:

- Knowledge Base - with detailed user guides and FAQ's
- Service Requests - helpdesk for client Administrators (30-minute response time)
- Success Meeting - Annual meeting with your Customer Success Manager
- Community Sessions - Live, weekly, podcast style, networking/support events