



Service Definition Document

Scopism was founded in 2016 to support IT management professionals and organisations in the fast-changing digital era.

With the aim of helping organisations keep on top of new trends and maintain and improve capabilities, Scopism offers consultancy as a service (CaaS). You get access to the expertise you need, when and where it is needed, on a flexible basis.



The traditional consultancy model of large teams on site for weeks at a time is out of sync with today's culture. We recognise that our clients want access to the very best people, on their terms. Our clients get the advice and support they need, when they need it, from enthusiastic and committed professionals – all delivered virtually.

CaaS engagements can be used to provide support and mentoring, for specific projects, for plugging skills or resource gaps, for coaching people who are new in their role, and for anyone involved in a digital transformation program. If a project is going off course, our consultants can get you back on track, fast. We can provide specialist Cloud, SIAM, FinOps and SAM consultancy services, or the experienced generalist that you may need.



Some of our skills...



- Service management implementation
- Service management improvement
- Gap analysis and benchmarking
- IT Governance
- Project Management
- Agile
- Cloud strategy creation
- DevOps
- SAM
- Information Security
- ISO 20000/27001/22301
- Outsourcing and transition management
- Team management and mentoring
- Service management lecturer
- Service management assessment
- Enterprise architecture (TOGAF 9.1)
- Lean IT
- Cloud Transformation

- FinOps Consultancy
- Business analysis
- Business process improvement
- Strategic IT planning
- IT organization analysis
- IT portfolio management
- Business relationship management
- IT governance
- Cloud Migration
- IT Strategy Advisor
- Service Management Architect
- IT Strategy
- Change Management
- Process Design
- Business Development
- Program & Project Management
- Technology Advisory
- IT Maturity Assessment

- Strategic Planning
- Business Case Author
- Policy Development
- Programme & Project Management
- Business Benefits
- Public Value
- Service design
- SAM and compliance consultancy
- Information Assurance
- Partnership Working
- Strategic Leadership
- Team leadership
- SIAM Transformation
- Mentoring & coaching
- Service assessment
- CSI planning
- SAM process design and assurance
- End-to-end delivery of Cloud Transformation



Working with a virtual consultant is simple!

You start with a kick-off meeting, where you get to know each other. You will agree what you want to achieve and a draft timetable for your meetings. After the meeting, your consultant will confirm the objectives in writing and set up your diary appointments. You can use virtual consultancy time for meetings, or to ask your consultant to review documents and plans. Your timetable is flexible, subject to your and your consultant's availability.



Consultancy packages typically include:

- Building an improvement plan - define measurable steps to meet your long-term goals
- Change enabler - support during an organizational change such as a restructure, digital transformation or insourcing/outourcing
- 60-minute support - to answer that urgent question, or to help you get to know our consultants
- Emergency assistance - who do you call when something goes wrong?
- Industry expert - work with the best of the best in fields like organizational change and agile management
- Mentoring - regular support if you're new in post or working in a new way
- Rapid assessment - a targeted evaluation of what's in place and recommendations for improvements



**Just imagine having the best consultants
in the industry at your fingertips.
Choose who you work with, for how long,
and how often.**