



G-Cloud 15 Service Definition Document

**Low Code / No Code Consulting and
Implementation**



1. Scope of Services

Our Low Code / No Code Consulting and Implementation service helps public sector organisations design, build, and deploy digital solutions quickly and efficiently using low code and no code platforms. The service supports rapid service delivery while maintaining appropriate governance, security, and scalability.

The scope of the service includes:

- **Discovery and Suitability Assessment**
Assessment of business needs, user journeys, and existing systems to determine suitability for low code or no code approaches.
- **Platform Selection and Advisory**
Independent advice on selecting appropriate low code / no code platforms based on functional requirements, security, integration, and cost considerations.
- **Solution Design**
Design of user-centred solutions, including data models, workflows, integrations, and user interfaces.
- **Configuration and Build**
Configuration and development of applications using low code / no code tools, minimising bespoke code wherever possible.
- **Integration and Data Connectivity**
Integration with existing systems, data sources, and identity services using standard connectors and APIs.
- **Testing and Quality Assurance**
Functional, non-functional, and user acceptance testing to ensure solutions meet requirements and quality standards.
- **Security and Governance Enablement**
Configuration of access controls, environments, and governance processes to support secure and compliant use of low code / no code platforms.
- **Training and Enablement**
Knowledge transfer, documentation, and training to support internal teams in maintaining and extending solutions.

The service can be delivered end-to-end or as targeted support for specific phases of delivery. Ongoing managed service support is out of scope unless agreed separately.

2. Approach

Our approach to Low Code / No Code Consulting and Implementation is pragmatic, user-focused, and aligned with public sector delivery standards.

Key elements of our approach include:

- **User-Centred Design**
Solutions are designed around real user needs, following recognised user-centred design principles.



- **Right-Tool-for-the-Job**
We ensure low code / no code approaches are used where appropriate, with clear guidance on limitations and risks.
- **Agile and Iterative Delivery**
Solutions are delivered incrementally, allowing early value to be realised and feedback incorporated quickly.
- **Governance by Design**
We embed governance, security, and compliance controls from the outset to support safe and sustainable adoption.
- **Collaboration and Transparency**
We work closely with client teams, providing clear visibility of progress, risks, and decisions throughout delivery.
- **Capability Building**
We focus on enabling internal teams to become self-sufficient, reducing long-term reliance on external suppliers.

3. Expected Outcomes

By adopting our Low Code / No Code Consulting and Implementation service, customers can expect the following outcomes:

- **Faster Time to Value**
Digital solutions can be delivered more quickly compared to traditional development approaches.
- **Improved Responsiveness to Change**
Applications can be adapted rapidly as policies, processes, or user needs evolve.
- **Reduced Delivery Costs**
Lower development and maintenance effort supports more cost-effective service delivery.
- **Enhanced User Experience**
User-centred design and rapid iteration lead to solutions that better meet user needs.
- **Stronger Governance and Control**
Clear frameworks for platform use reduce risk while enabling innovation.
- **Increased Digital Capability**
Internal teams gain skills and confidence to build and manage solutions independently.

4. Pricing

The service is priced either as fixed price or time and materials engagement. Time & Materials Rate Card, priced per the attached SFIA Rate Card.

5. Contact Information

Gurunathan Karuppasamy

Email: Sales@Redkite-Solutions.com



6. About Red Kite

Established in 2020, Red Kite is a SME (Small Medium Enterprise) IT Services organisation, headquartered in the UK.

It has a significant practice focussed on Business Orchestration and Automation Technologies and an enviable Track record in delivering IT Services to UK Public Sector

Over the last 6 years, Red Kite has built Strategic relationships with leading SIs supporting a number of strategic engagements across multiple accounts.

In 2025, Red Kite opened its first off-shore delivery centre in Bangalore - India, providing cost effective delivery to customers.

As a business we also have the following Security Accreditations:

- ISO27001:2013
- Cyber Essentials Plus