



G-Cloud 15 Service Definition Document

**Pega Legacy Modernisation and Migration
Service**



1. Scope of Services

- Getting the most from your Pega Infinity Platform
- Supporting move to latest version of the Pega Infinity Platform
- Migration from On-Premise to Cloud choice of customer
- Guidance on adopting and staying evergreen
- Optimising the platform's speed, efficiency, scalability for better overall performance
- Implementation of automated testing using Selenium and Neoload or equivalent tools of client choice
- Setup of an automated deployment process leveraging Pega CI/CD or other enterprise tools
- Planning and execution of customer enablement
- Knowledge adoption from the Modernisation & Migration experiences with a large numbers of customers

2. Approach

Migration to Pega Cloud is a subset of the overall Modernisation Journey can save up to 30% of the infrastructure cost. When assessing the changes required for modernization, Red Kite will categorize the work in the initial phases to ensure alignment while planning the migration to Cloud. When migrating to Cloud, the focus will be on completing the initial phases of Modernisation to ensure the initial release on the Cloud Platform is stable, secure, and performant.

Red Kite offers application migration to cloud following the key steps below. Note the final approach for Migration to Cloud is customised based on the requirements of the client.

- Assessment and Planning
- Application Migration & Remediation
- Application Validation
- Data Migration Dry Run
- Prod Migration & Go Live
- Continuous Improvement & Evolution

We use an in-house proprietary migration tool that allows wizard-based easy configuration and execution. It accelerates the background processing, streamlines data mapping and provides 360-degree view of migration activities during run-time.

The key benefits are:

- Configurable wizard for migration process
- Execution made simple by creating cases automatically.



- Easy to understand complex requirement and process with 360 degrees view
- User friendly screens to schedule, monitor and tracking migration process
- Generates reports to do final reconciliation of the data
- Allows business to concentrate only on functional requirement

3. Expected Outcomes

The expected outcomes include:

- Quality Delivery due to experienced resources with in depth understanding of Upgrade, Cloud, Kubernetes, Constellation, React UX and AI trends
- Lowered Risks due to Upgrade expertise on latest Pega versions
- Cost effective delivery models - onshore, offshore and hybrid
- Personalised Modernisation services, unique to every Organisation
- Early benefit realisation through faster delivery timescales
- Maximising the value of your Pega platform investment
- Latest platform capabilities available for configuring new and existing solutions
- Lower operational costs by moving to Pega on Cloud
- Reduce delivery timescales through automation and CI/CD
- Reduced risk by moving from end-of-life software

4. Pricing

Red Kite's Service is priced either as fixed price or time and materials depending on the customer's requirements. The price is dependent on the following key aspects:

- Scope of the migration project
- Additional services required (e.g. development, testing, automation, business analysis etc.)
- Use of the Pega Platform and Strategic Applications
- Duration
- Percentage of the work to be completed by us versus customer or third party
- Location of the services provided



5. Contact Information

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6. About Red Kite

Established in 2020, Red Kite is a SME (Small Medium Enterprise) IT Services organisation, headquartered in the UK.

It has a significant practice focussed on Business Orchestration and Automation Technologies and an enviable Track record in delivering IT Services to UK Public Sector

Over the last 6 years, Red Kite has built Strategic relationships with leading SIs supporting a number of strategic engagements across multiple accounts.

In 2025, Red Kite opened its first off-shore delivery centre in Bangalore - India, providing cost effective delivery to customers.

As a business we also have the following Security Accreditations:

- ISO27001:2013
- Cyber Essentials Plus