

[amber labs]

Amber Labs

Secure Transformation, Without Compromise

AN INTRODUCTION

INTRODUCTION TO AMBER LABS

SME Digital Transformation Consultancy - Amber Labs are a specialist consultancy helping Public Sector deliver technology change at a pace

Robust and Transparent Delivery & Governance - our processes align to the Service Manual and Technology Code of Practice

Rapid Consultant Deployment Framework - our deployment framework ensures we provide value in weeks rather than months

Diverse Presence & Capability - we have 100+ Consultants deployed across a range of Government departments, with over 80% of our staff living outside of London

CLIENTS



TECHNOLOGY



GOVERNMENT ALIGNMENT



Our work follows
Government Service
Standards



Cyber Essentials Plus
Certified



100% of staff are BPSS
& majority Security
Cleared

OUR CAPABILITIES

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DATA ENGINEERING	AI & ANALYTICS	CLOUD ENGINEERING	DIGITAL TRANSFORMATION	DELIVERY
Data Quality	Business Intelligence	DevOps	Front End Development	Testing
Data Architecture	Generative AI	Cloud Provisioning	Back End Development	Business Analysis
Data Governance	Data Mining	Cloud Security	Full Stack Development	PMO
Data Integration	RPA	Deployment Automation	Enterprise Architecture	Resource and Budget Management
MDM	Predictive Analytics	Cloud Monitoring	UI/UX Design	Agile/Scrum Delivery
Data Lake & Warehouse	Machine Learning	Cloud Architecture	Solution Architecture	
	Data Science		Business Architecture	
			Software Engineering	

INTERNAL DEVELOPER PLATFORM (IDP)

SERVICE DEFINITION

INTERNAL DEVELOPER PLATFORM

We help public sector organisations build internal platform capabilities that make it easier for teams to ship software safely, so delivery becomes more consistent and less dependent on individual experts. We provide hands-on engineering and enablement support to improve developer experience while meeting governance needs.

SERVICE FEATURES

- Platform assessment
- Golden paths and templates
- Self-service delivery patterns
- Developer portal and documentation
- Governance and guardrail
- Platform metrics and reporting
- Identity and toolchain integration
- Handover packs
- Run support options

SERVICE BENEFITS

- Faster software deliver
- Reduced delivery risk
- Improved audit readiness
- Reduced specialist dependency
- Improved reliability
- Faster onboarding
- Reduced operational overhead
- Improved security posture
- Better delivery visibility
- Better cost predictability

SUMMARY

- We help public sector organisations improve software delivery by creating internal platform capabilities that teams can use consistently.
- Work is typically delivered through a Scale phase to build and roll out templates, golden paths and documentation, with an optional Run service where ongoing platform support is needed.
- The focus is on practical enablement that fits existing governance and approval processes.

APPROACH

- Understand developer needs, constraints and delivery bottlenecks.
- Design and build golden paths and reusable templates for common journeys.
- Integrate with existing identity, repositories and delivery workflows.
- Provide onboarding materials and documentation to support adoption.
- Track usage and feedback to improve platform usability over time.
- Optional Run service to support platform operations and continuous improvement.

GOVERNANCE

- Decision log and ADRs for platform standards and trade-offs.
- Reference patterns and NFRs for platform services where needed.
- Quality gates and controls aligned to delivery assurance needs.
- Platform documentation pack including onboarding and operating guidance.
- Service reporting pack where the platform is run as an ongoing service.
- Run (if purchased): support tiers 8x5 / 12x5 / 24x7, incident/problem/change, MI reporting and service reviews.
- Transition-in/out (2–6 weeks) for Run including access setup, knowledge capture and exit plan.

Get in touch



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